

# Welcome



**VA**

U.S. Department  
of Veterans Affairs

# Voicebot

VA's Office of the Chief Technology Officer see to improve Veteran's Benefit Administration telephone experience for Veteran and their families.

Under development is a planned Voicebot for telephone interaction. Voicebot is that is uses natural language understanding technology similar to voice interactive technology found in smart speakers - like Amazon Alexa, Apple's Siri and Google's Hey Google - that analyze someone's speech and what they are asking when it interacts with them.



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Please dial **(203) 680- 8708** on speaker

1. Claim?
2. Why is it taking so long?

Social Security Number:	123-45-6689
Date of Birth:	08/03/1983
Branch of Service:	Navy

Please dial **(203) 680- 8708** on speaker

1. Claim?
2. Why is it taking so long?

Social Security Number:	123-45-6789
Date of Birth:	08/03/1983
Branch of Service:	Navy



Department of Veterans Affairs  
EVIDENCE INTAKE CENTER  
PO BOX 4444  
JANESVILLE, WU 53547-4444

February 28, 2023

Call 3 of 3

Your Name  
Street Address  
City, Stat and zip code

In Replay, Refer To: 123-45-6789

### **You May Qualify for Disability Benefits**

To Whom It May Concern,  
Due to a recent legislation change , you may be eligible for additional VA benefits

#### **What is Happening**

On August 10, 2022, President Biden signed the Sergeant First Class (SFC) Heath Robinson Honoring our Promise to Address Comprehensive Toxics Act of 2022, also know as the PACT Act. This legislation brought about the following changes:

- Removed the manifestation period and its compensable level requirement for certain disabilities occurring in Persian Gul War Veterans.
- Expands locations for Persian Gulf War Veterans
- Expands the list of presumptive conditions and timeframes for certain diseases associated with burn pits and toxic exposure

Please dial **(203) 680- 8708** on speaker

Call 3 of 3

1. PACT Act?
2. Toxic Exposure Screening?
3. Toxic Exposure Facility?
4. Claims?

Social Security Number:	745-44-9788
Date of Birth:	February 14, 1976
Branch of Service:	Air Force

# Thank You!



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# In Case of Emergency



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