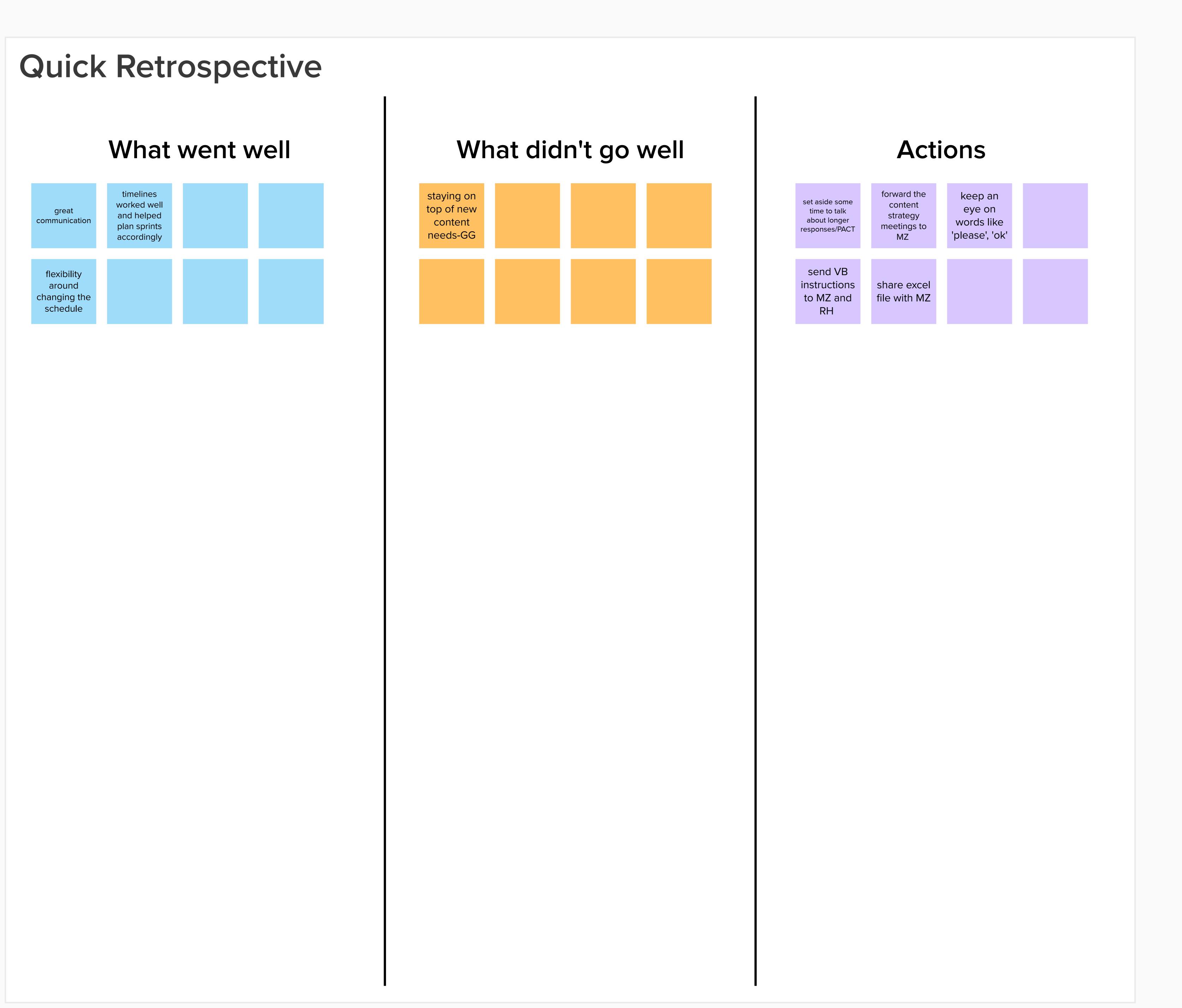
Voicebot Content Schedule (January-April 2023)

Category	Review and Comment By	Comments/Notes
NCC Introduction, Voicebot Welcome and Goodbye	January 27	
Claim Status Definitions	February 10	
Parameter Prompts for Authentication	February 24	
Conversational Phrases	March 10	
Error Messages	March 24	
PACT Act	April 11	



Voicebot Content Schedule (April-May 2023)

Category	Review and Comment By	Comments/Notes
SSN and birthday Parameter Prompts for Authentication (version 2)	April 28	 'Parameter Prompts for Auth' sheet, Row 3 titled "Authentication (SSN). 'Parameter Prompts for Auth' sheet, Row 4 titled "Authentication (BOS). Each category highlighted in yellow. New columns were created for the second version of these content responses: Contents/responses/fulfillment Version 2 Final Version.2 (edited by MZ)
Claims	May 12	
'Authentication Failure' and 'No More Questions' Intents	May 26	 'Error Messages' sheet, Row 40 titled "authentication failure (second time). 'Conversational Phrases' sheet, Row 11 title "no more questions."
		Each category highlighted in yellow.