

## Street Manager governance group FAQs

### Why do we need a governance group?

Street Manager has been developed along agile project management specifications. This means that the team develop functionality regularly, test it with users and then reiterate based upon their feedback, rather than developing all the necessary functionality, releasing it all simultaneously and leaving no time to amend if it turns out that the user needs have not been captured correctly or have changed.

This approach will continue after the 1st July go-live date. New functionality will be developed (see the [roadmap](#) for what will be developed when) in response to user feedback. As such, it is important that we capture what you, the user, would find most useful.

This is where the governance group comes in.

### What do they do?

The group meets monthly to discuss which functionality should be developed and, importantly, which priority should be assigned to each item. Each member of the group was self-nominated as they have an interest in the ongoing development of Street Manager.

### What should I contact them about?

The governance group is **not** another route to raise issues or bugs with the service. For that use the [service desk](#). You should go to your nominated member to discuss future functionality developments which you'd like to see with the system. For instance, you may have a strong need for one of the pieces of functionality outlined on the [roadmap](#). Contacting your governance group member and letting them know means that they can raise your need at the next meeting and, if other members are in agreement, the piece in question could be moved to a higher priority on the list and would be available sooner.

### Who is my representative?

#### **LHA representatives**

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#### **Utilities representatives (sector-specific)**

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#### **Contractor representative**

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**HA promoter  
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**Subject Matter Experts  
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