

What's Possible -- Establishing an Information Foundation

Fusion Framework makes so much more possible because the entire system is built on structured information instead of unstructured textual documents. In addition, the fact that the information foundation can be extended and modified easily to meet your organization's needs and is coupled with tools that bring the information to life allows your program to become a true center of excellence on how your organization operates.

Manage and Leverage Data to Drive Program Success

Fusion Framework can be tailored to your organization now and as you evolve. The system provides actionable information when you need it, from maintaining plans to driving your response to an incident. Having your program knowledge captured in a database allows you to set priorities and make better decisions, track status, trigger update requests, get clear audit trails, keep and update information in one place. Fusion leverages the power of data to drive action and keep data fresh.

Map and Explore Dependencies Between all Business Entities

Perform ad hoc inquiries and analytics that can drive informed decisions and improvements. Use the Visual Relationship Browser to explore dependencies and potential impacts. Analytics and automation bring focus to top areas of risk. Identify dependencies between the business and IT to identify gaps in Application resiliency. Identify areas of possible application over-investment and become more efficient and economical.

Integrate Data from External Applications (ENS, ITSM, SMDB)

Fusion provides streaming integrations with ServiceNow and ENS solutions to coordinate IT, Business and CM responses through a single pane of glass. No other system can bring it all together to effectively and efficiently execute simulations or actual incidents.

Clearly Identify Owner Responsibilities for All Data

Every piece of data in the system has an owner which drives clear maintenance alerts. Assign new owners when someone changes roles or leaves the organization. Ensure that all data is being monitored by a responsible party. Data owners will be presented only the data they need to see in a way that they will understand the context and will contribute more often. The interface can be tailored by role, down to the field level, to create an intuitive environment not masked using wizard overlays.

Unprecedented Flexibility to Configure the System to Address Complex and Evolving Needs

Infinite configurability – costs run out of control and staff underperforms when a system cannot be configured to work the way you need it to. Fusion provides unparalleled ability to create fields and immediately secure them in the roles-based access console, leverage them in the API's, and incorporate them in reports and dashboards.