

Mobile Ticketing Return On Investment Analysis



Managing cash is expensive - from purchasing and managing hardware to the operational support needed to collect cash. With smartphone adoption on the rise, mobile ticketing is a great cost effective, quick to implement solution that will improve your fare collection operations, make your riders happier, and allow you to gain valuable data and insights. This report aims to be an aid to your and your team to better evaluate the transition to a mobile ticketing solution.

Massachusetts Department of Transportation

Ridership (NTD 2017): **222,418**

Fare Revenues Earned (NTD 2017): **\$261,862**



USD 115

Expected Annual Time Savings



USD 13,182

Return on Investment (\$12,798 NPV)



\$0 Cost Savings

as a Percentage
(Cash Collection vs. Mobile Ticketing)



USD \$1,178

Expected Annual Processing /
Handling Savings



\$16,717 hours

Expected Annual Validation Time Savings



3 months

Time to Breakeven in Months

* Please note this Return on Investment Analysis is a projection. Calculations are based upon primary research and reported figures from the National Transit Database. Individual results may vary.



Better Trips for Better Cities

We continuously explore new innovations to make the experience of taking transit—from planning to payment—feel inviting, simple, and instantaneous.

White-labeled for transit agencies, the moovel mobility app offers riders a seamless experience as they get around their city paying for and boarding transit trips quickly and conveniently. Easy. Simple. All-in-one.

The moovel mobility app supports transit agencies as they grow to manage a wide range of transportation options within cities, expanding access, improving the user experience and ultimately increasing ridership.

Through the adoption of a mobile ticketing solution, agencies like yours are increasing ridership and acquiring a more comprehensive understanding of the rider experience. This is created through a partnership with you and moovel, focusing on utility and delighting riders.

Our vision is a planet without traffic jams. Join us in making this dream a reality.



Why Go Mobile?

80%

Reduction in check-in cost
for Air Canada with mobile channels¹

5.5B

Of people
would rather take their smartphone to work than their lunch²

66%

Smartphones devices
expected by 2022³

Amplifying Ridership

Best Practices

Performance Marketing

Unlock in-app revenue and directly correlate it to the impact of your messaging and ads across multiple digital channels. Gain valuable insights, and increase ROI and app-based conversions.

Out of Home Advertising

Increase visibility, engagement, and ridership via your out-of-home ad real estate and measure the impact against your user's movement and actions within your mobile app.

Mobility Benefit Solutions

Help employers differentiate themselves with tools to provide employees with greater choice of how they commute through moovel's FareShare solution.



Let's Start Innovating!?

Whether it is a product demonstration or helping you evaluate current technological gaps, our team is here to be a resource for your mobile evolution.

Connect with us at:



biz@moovel.com



na.moovel.com/connect



Schedule a demo
na.moovel.com/demo

References

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4. National Transit Database 2017 Metrics
5. National Transit Database 2016 National Transit Summary and Trends