| Use Case Scenario #1 | |
|---------------------------------|--|
| Name: | Withdraw |
| Short Description: | A customer uses bank to withdraw funds from their account |
| Precondition: | The customer has to be logged using the bank program |
| Post Condition: | The customer withdrew money from their bank account |
| Error Situation: | Doesn't have enough to withdraw Incorrect pin Power outage |
| System state in event of error: | No money is withdrawn |
| Actors: | Bank customer |
| Trigger: | Customer wants to withdraw money from bank account |
| Process: | 1. Choose customer on bank menu 2. Enter ID Number 3. Enter Password 4. Select "Withdraw Cash" 5. Choose an account to withdraw from 6. Specify amount to withdraw |
| Alternative Process | 4a. Go back to the transaction menu 6a. Choose another account to withdraw from 6b. Go back to the transaction menu |

| Use Case Scenario #2 | |
|---------------------------------|---|
| Name: | Deposit |
| Short Description: | A customer uses bank to deposit funds to their account |
| Precondition: | The customer has to be logged using the bank program |
| Post Condition: | The customer deposits money from their bank account |
| Error Situation: | Doesn't have enough to deposit Incorrect pin Power outage |
| System state in event of error: | No money is deposited |
| Actors: | Bank customer |
| Trigger: | Customer wants to deposit money from bank account |
| Process: | 1. Choose customer on bank menu 2. Enter ID Number 3. Enter Password 4. Select "Deposit Cash" 5. Choose an account to deposit to 6. Specify amount to deposit |
| Alternative Process | 4a. Go back to the transaction menu 6a. Choose another account to deposit to 6b. Go back to the transaction menu |

| Use Case Scenario #3 | | |
|---------------------------------|---|--|
| Name: | Inquire Balance | |
| Short Description: | The customer uses the bank to inquire about their balance(s) | |
| Precondition: | The customer must be using the bank program | |
| Post Condition: | The customer has viewed their balance | |
| Error Situation: | Doesn't have enough to deposit Incorrect pin Power outage | |
| System state in event of error: | Their balance cannot be viewed | |
| Actors: | Customer | |
| Trigger: | Customer wants to inquire about their money | |
| Process: | 1. Choose customer on bank menu 2. Enter ID Number 3. Enter Password 4. Select "Inquire Balance" 5. Select account to view | |
| Alternative Process | 5a. Inquire about all accounts by selecting "All Accounts" 5b. Inquire about Checking account by selecting "Checking Account" 5c. Inquire about Savings account by selecting "Savings Account" 5d. Inquire about Credit account by selecting "Credit Account" 5e. Go back to the main customer menu | |