

Derek A Eason

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Highly motivated and results-driven information systems specialist with over three years of experience in AWS and Azure. Possessing a strong background in cloud computing, network administration, and troubleshooting, with a proven track record of providing efficient and effective solutions to customers. Excellent communication and interpersonal skills with the ability to work collaboratively in a team environment.

Education

Western Governors University, Salt Lake City, UT

Bachelor of Science, Business Information Technology Management (2018)

Certifications

AWS Certified SysOps Administrator | Microsoft Certified: Azure Administrator Associate | ITIL v4 Foundations | Cisco Certified Network Associate (CCNA) | Certified Kubernetes Application Developer (CKAD)

Top Skills

- Cloud platforms: Amazon Web Services (AWS), Microsoft Azure
- Operating Systems: Windows Server, Linux
- Virtualization technologies: VMWare, Hyper-V
- Scripting languages: Python
- Network technologies: TCP/IP, DNS, DHCP, VPN, Load Balancers, Firewalls
- Cloud migration and implementation tools: CloudFormation, Terraform

Work Experience

Alameda Health System, Oakland, CA

IS Specialist

07/2018-Present

- Provides support for devices, systems, and clinical applications to 5000 end users across a multi-campus healthcare setting.
- Minimizes resolution times by triaging, prioritizing, and troubleshooting end user issues.
- Provisions user and group security access in Azure AD and account setup in O365.
- Generate clear and complete documentation regarding problems addressed, as well as solutions and workarounds, using the ServiceNow ticketing system.

Project Work

Managing a Hybrid AWS and on-premises environment with Systems Manager

2022

Technologies Used: Ubuntu and Windows AMIs, Systems Manager, EC2, VPC

- Setup and configured on-premises and AWS managed servers that run as managed instances within Systems Manager.
- Setup and performed system inventory and patching using Patch Manager.

Serverless Static Site Hosted in AWS S3 Bucket

2021

Technologies Used: AWS S3, SAM/CloudFormation, DynamoDB, API, GitHub, CloudFront, CI/CD GitHub Actions

- Serverless static website hosted out of an AWS S3 bucket using SAM/CloudFormation template.
- Updates DynamoDB database visitor table utilizing Lambda function when API Gateway receives successful GET request. Can be viewed on derekeason.io