PDFfiller

UX Writing Retrospective

Derek Kedziora



MY DOCS V

FOR BUSINESS Y

DEVELOPERS *

FEATURES

PRICING

MY ACCOUNT Y





霝 Dashboard

Welcome back!

Your last login: Nov 2, 2018 at 12:05 pm

Documents

Templates

Notifications

Nov 2, 2018 at 12:06 pm

Sep 19, 2018 at 03:06 pm

Sep 19, 2018 at 03:06 pm





 \Diamond Mybox

Cloud

Recent Documents



Quick Guide to Templates

No Recent Activity

+ Add tag



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Outbox

Host a Fillable Form

No Recent Activity

+ Add tag of form hosting



Get a Document Signed

No Recent Activity



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Help

PDFfiller How To Guide

No Recent Activity

+ Add tag oguidebook

What would you like to do?



Open

Convert to

Template







Print



Email

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Rewrite

PDF

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Save As







Share

Document

Send via

USPS



LinkToFill





SignNow









More

Document Information

Quick Guide to Templates Document Name

Project ID 233410830

Nov 2, 2018 at 12:06 pm Created Date

Tags

+ Add tag



Sep 19, 2018 at 03:06 pm

MY DOCS V FOR BUSINESS Y DEVELOPERS *

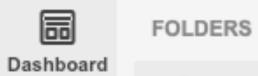
PRICING **FEATURES**

MY ACCOUNT ♥

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▶ △ My Documents



Shared with Me

♠ Encrypted

Templates



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Inbox

SMART FOLDERS



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S Smart Folders

MORE



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Trash Bin

Audit

②

Help

Suggested Documents

My Documents





Q Search



 \checkmark

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Sort by: Modified-Newest ♥







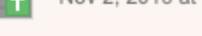








Quick Guide to Templates Nov 2, 2018 at 12:06 pm





Quick Guide to Templates Sep 19, 2018 at 03:11 pm



Host a Fillable Form Sep 19, 2018 at 03:06 pm



Get a Document Signed Sep 19, 2018 at 03:06 pm



My Documents

You can find all of your documents here, even if you've moved them to other folders. To add a new document, just click Add New Document to get started.









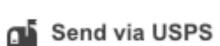
















COLLABORATE

≪ Share Templates

C Cianhlau

Feedback

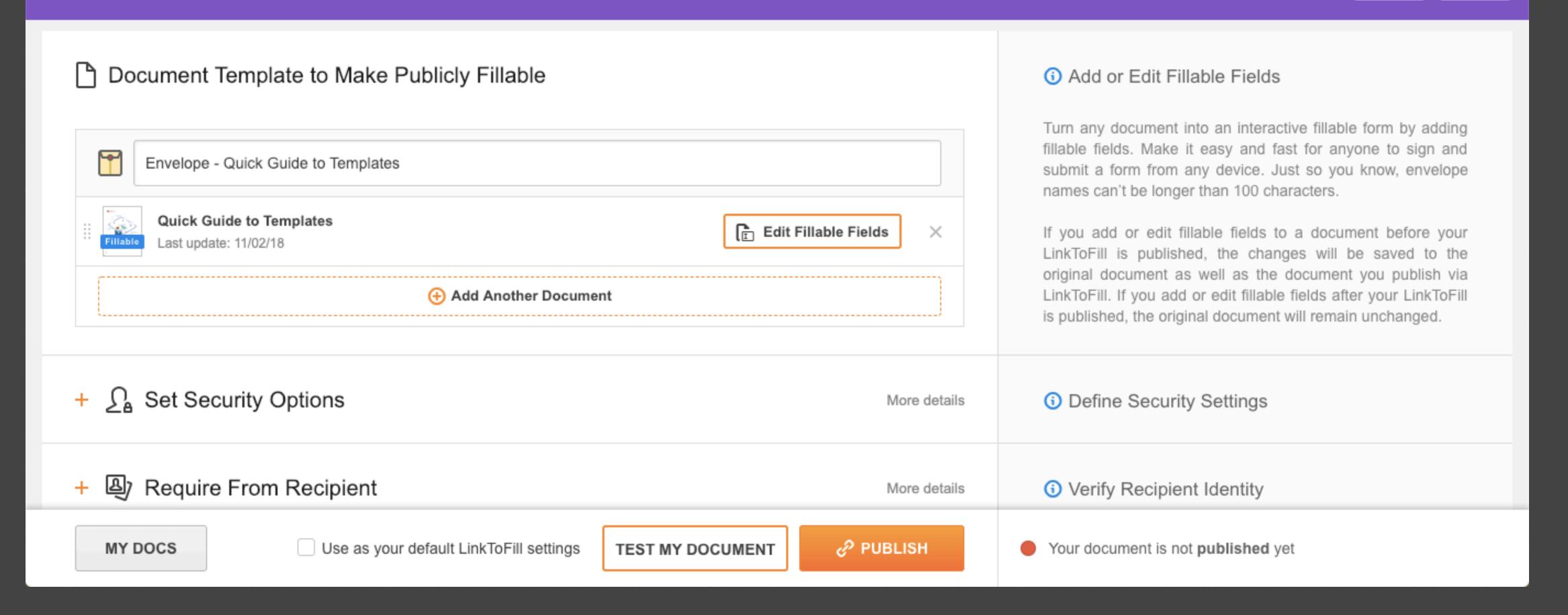
1 document selected



Distribute your documents to be filled by anyone on any device. See the options below to choose the best way to distribute your documents and get them completed.







Successes

The original version that I inherited had almost 50% more text. This is much clearer and more concise.

I changed "Open Document" to "Open" and similar across the interface.

I added sample documents that were tutorials for power-user features like document templates.

Things I'd Change

There is way too much text. While this is a complex document management platform, it can be simplified.

Phrases like "Make it easy and fast..." are marketing and don't belong in the interface.

Test such as "Just so you know, envelope names can't be longer than 100 characters" would be better as error messages than instructions. Of course, "Just so you know" should be cut.