

4th November 1997

Dear

Welcome to the Cable & Wireless Internet service.

Cable & Wireless Internet provides a fast and reliable means of accessing the Internet. With Netscape browser software, up to five personalised e-mail addresses, and access to the World Wide Web at local type call rates, you are well-positioned to take advantage of the many benefits of the Internet.

You will find enclosed everything you need to get connected, including information about Cable & Wireless Internet, an installation guide and software to get you on to the service, and tips to help you make the most of the Internet.

What does it cost?

Your monthly access fee is £10 plus a single registration charge of £10 only. (these costs do not include telephone online charges)

These fees will be charged to your Visa or MasterCard.

Getting Started

Set up is quick and easy. Simply follow the step-by-step instructions in the Installation Guide to load the software onto your PC. You will need to input the following details when prompted during the installation process:

Internet Enquiry Reference: E2861805
Registration Code: RWWAGE1
Payment Details: Input your Visa or MasterCard details

If you have any general queries, please FreeCall 0500 200 980. For technical assistance, please call Cable & Wireless Internet Support on 0541 541 500 (calls charged at national rates) or e-mail us at "support@mcmail.com". We are available 24 hours a day to take your call.

We hope you enjoy using the Cable & Wireless Internet service.

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Yours sincerely

Janet Somerville

Customer Director, Consumer

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All prices include VAT at 17.5% (8/97), are correct at time of going to press (8/97) and are liable to variation without further notice.

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