

DERIC FUNG

Email: dericfung3028@hotmail.com Cell: 801-735-4243 Address: 1057 Cinnamon Ridge Dr. Provo, UT

OBJECTIVE

- A customer service professional with a demonstrated history in the multi-level marketing industry who is seeking for a new career path in user experience design

PROFILE

- 10+ years of professional experience working in the multi-level marketing industry
- Solid portfolio to showcase newly developed skills in user experience design
- Solid understanding of the user-centered design thinking process
- Excellent attention to detail with the ability to multi-task under minimal supervision
- Concise communication skills, both verbally and written
- Ability to solve complex problems with creativity
- Native speaker in Mandarin and Cantonese; fluent in both writing and reading in Chinese

PROFESSIONAL EXPERIENCES

FIDELITY INVESTMENT

Registered Financial Representative

August 2019 – Present

- Recommend clients appropriate products and services to meet their financial needs

YOUNG LIVING ESSENTIAL OILS

Senior Global Conduct Success Advocate

April 2019 – August 2019

- Supervise internal employees from my assigned regions in Asia and provide guidance on how to enforce company policies; handle any disputed/escalated cases when distributors refuse to comply with company policies

ZRII LLC

Asia Legal and Compliance Analyst

November 2016 – January 2018

- Set forth important compliance procedures for all newly opened markets in Asia; assist with the company's registration process in Taiwan to obtain a direct selling license

THE CHURCH OF JESUS CHRIST OF LATTER DAY SAINTS

Contract Interpreter/Translator

August 2009 - Present

- Provides verbal interpretation and document translation service for the LDS Church

EDUCATION AND PROFESSIONAL DEVELOPMENT

- Bachelor of Science – Asian Studies, Brigham Young University, April 2013
- User Experience Designer Certification, CareerFoundry, 2019
- FINRA Series 7 and Series 63 Licenses