



Derick N. Pasion

OBJECTIVES

To bring out and harness the best of my potentials for the glory of God and for the benefit of my employer. To become associated with a company where I can utilize my skills and gain further experience while enhancing the company's productivity and reputation.

CONTACT

164 Road 2 M Deleon East,
Santolan, Pasig City

pasiondexs@gmail.com

+639392404813

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

4TH Year College
Technological Institute of the
Philippines
2020

EXPERTISE

- Cisco Network Programming
- HTML
- CSS
- SQL Database
- Cisco Packet Tracer
- Dream Weaver

SKILLS

- Strong verbal communication
- Ability to work under pressure and multi-task
- Ability to follow instructions and deliver quality results
- Highly motivated and fast learner
- Works well in both organizational and individual environments
- Ability to work accurately while paying attention to detail
- Dedicated and hardworking individual

PERSONAL INFORMATION

Date of Birth	August 18, 1997
Citizenship	Filipino
Sex	Male
Mother's Name	Romela Pasion
Father's Name	Roldan Pasion
Civil Status	Single
Height	167 cm
Weight	65 kls.
Religion	Baptist

CAREER RELATED EXPERIENCE

TECHNICAL SUPPORT REPRESENTATIVE

Alorica Teleservices Inc.
January 2021- January 2023

- Talking customers through a series of action to resolve a problem.
- Assisting customers that has a problem w/ accounts, device and services.
- Troubleshooting to devices such as mobile phones, smart watch, Routers, TV, Computers and etc.
- Providing timely customer feedback.
- Resolving network issues.
- Following up with clients to ensure that problem is resolved.

On-The-Job Training

Brighttank Inc.

July 11, 2019- December 19, 2019

Marketing Communication Department

Communication Skills Training

Palayan City Institute of Technology

December 2017- January 2018

I hereby certify that the above statements are all true and correct to the best of my knowledge.

Derick N. Pasion