

By Sego and Bux: User Help Guide

1. Introduction

Welcome to the By Sego and Bux system! This guide provides assistance for every function in the system.

2. Navigation

- Use the **navigation bar** at the top to access products, orders, your account, reports, and help.
 - The **Help button** (?) is always visible at the top right.
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3. Managing Products

- Access "Products" from the main menu.
 - **Add Product:** Click "Add Product", fill in details, and save.
 - **Edit Product:** Click the edit icon on any product row.
 - **Delete Product:** Click the trash icon and confirm.
 - **Bulk Import:** Click "Import Products (Excel)", select your .xlsx file.
 - Required columns: Name, Description, Price, StockQuantity, ProductTypeID, PrimaryImageID, SecondaryImageID, LowStockThreshold.
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4. Managing Orders

- Go to the "Orders" section.
 - View orders, update status, and assign waybills as needed.
 - Click an order for full details.
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5. Account Management

- Access your account to edit profile info, view your cart, and see order history.
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6. Reports

- Use the "Reports" menu for inventory, sales, order, and custom reports.
 - Filter and export reports as needed.
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7. Help Features

- **Global Help:** The top-right "?" button opens this help panel with search and downloadable PDF.
 - **Context Help:** Each page features a "?" icon near the title for quick guidance.
 - **Tooltips:** Hover over any form field or button for instant help.
 - **Placeholders:** Every input provides an example value.
 - **Search:** Type keywords in the help panel to instantly filter topics.
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8. FAQ

- For frequent questions, see the "FAQ" section in the help panel.
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9. Contact Support

- If you still have issues, contact support via WhatsApp at 0653819207 or email qwertify2025@gmail.com.
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