1 **6**

• What is a PDU?

PDU = Power Distribution Unit We, the power team, are responsible for delivering safe and plentiful power to all participants of this event so everyone can power their gadgets, charge their computers and phones, etc.

• Can I plug in my device or should i ask first?

For any common device, feel free to plug right in. Keep in mind that the number of outlets we can provide is limited. If all outlets are already in use, think about sharing with your neighbours, using plug strips for example. If you are not sure about the safety of your device or have any other questions, don't hesitate to ask via our ticket system. You can find the ticket system via the QR Code or URL on this sign.

• I am not receiving power, what can I do?

Most commonly, this means that the RCD was tripped by a faulty device connected to this PDU. You may reset the RCD once or twice to rectify this fault or identify the faulty device. However, if the fault is not immediately obvious, please refrain from further analysis without consulting the power team. That is what we are here for, after all:)

• Any quicker way to get in touch?

In case of urgent problems or need for power advice; please don't be afraid to call. We set up a call group, so you can call <u>the whole team at once</u>. Whoever is on call right now will see to your problem asap. The DECT extension is:

POWR (7697)



Find our ticket system by using the QR code. https://pdu.c3power.de