

Derrick Munezero

Nationality: Rwandan

Residency: Kigali/RWANDA

Phone: (250) 780000548

Email: derrick3115@gmail.com

Objective:

Highly motivated and skilled IT professional with a strong background in system support, programming, and networking. Seeking a challenging position to utilize my technical expertise and contribute to the success of an organization.

Work Experience:

IT Staff (System Support) | Ac Group (Tap&Go) Ltd | Kigali, Rwanda

- 3 years as a full-time worker, 1 year as an intern
- Provided technical support and troubleshooting for computer systems and software.
- Assisted with system upgrades and maintenance tasks.
- Collaborated with the team to implement new technologies and improve system efficiency.

Store Manager and Stock Manager | Family Business | Kigali, Rwanda

- Demonstrated excellent organizational and leadership skills in managing store operations.
- Oversaw inventory management, ensuring accurate stock levels and timely replenishment.
- Handled customer inquiries and resolved issues to ensure a positive shopping experience.

Skills:

- Programming: PHP, HTML, CSS, JAVA
- UX /UI Designer

- Linux Basics
- Networking and Communication
- Operating Systems (Windows XP,7,8,10,11, Servers)
- Customer Interactions
- Graphic Design
- Languages: Kinyarwanda, English
- Computer Science and Maintenance
- Car Driving
- Microsoft Office skills

Certificates:

- Netcad Networking Essential Certificate
- NDG Linux Essentials Certificate
- Secondary Diploma
- Bachelor's Degree in Networking and Communication Systems (pending...)
- RRA EBM System Training Certificate

Education:

University: AUCA University Rwanda

Bachelor's Degree in Networking and Communication Systems (Expected Graduation: 2023)

Secondary: College ACEJ Karama, Rwanda

A-Levels: Computer Science Option

Secondary O-Levels: CST Jean Nyarusange, CSTE Marie Reine Kabgayi, Rwanda

Primary: Remera Catholic 2, Rwanda