



MENTORCONNECT



Made with Alexa™ Skills Kit

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OUR EXPERIENCE

AN INTERN'S POV

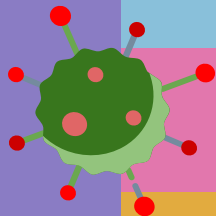
JAN 2020

Got an offer! Excited to intern at Amazon!



MAR 2020

COVID-19, general uncertainty, peers' internships cancelled.



MAY 2020

Internship is starting soon, what tips are there for working from home? How to maintain work life balance?



“

**Leaders develop leaders and
take seriously their role in
coaching others.**

”

Amazon Leadership Principles

MENTORCONNECT



**A REAL-TIME MATCHMAKING PLATFORM THAT CONNECTS
INTERNS TO MENTORS AT AMAZON THROUGH ALEXA.**

INTERNS...

Can easily connect to
Amazonians!

MENTORS...

Can spontaneously
mentor others!

PROFESSIONAL RELATIONSHIPS...

Get a head start before
the internship starts!

PAIN POINTS...



FOR INTERNS

- Hard to contact mentors
- Cold emailing anxiety



FOR MENTORS

- Busy schedules
- Hire and develop the best

LET'S SOLVE THIS!

IT'S SIMPLE!

"Hey Alexa, I'm
an intern"

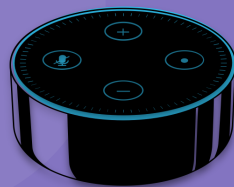
INTERN

"Hey Alexa, I'm a
mentor"

MENTOR

"Okay! Connecting you now!"

ALEXA



HOW DOES IT WORK?

LAUNCH THE
SKILL

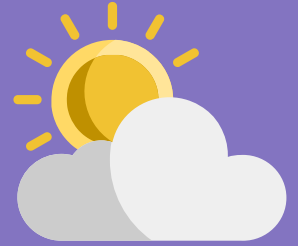
1

2

3

WAIT FOR US TO
MATCH YOU!

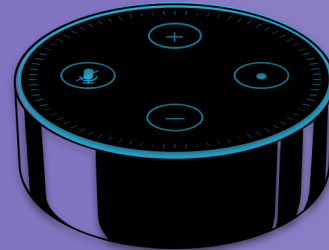
SAY IF YOU'RE
AN INTERN OR A
MENTOR



MENTORCONNECT



LIVE DEMO



VOICE CONNECTION

	ISSUES	BENEFITS	RESULT
TWILIO (PHONE CALL)	No video support & possible voice quality issues	Not limited by network speed & used by everyone	Everyone can use our skill!
AMAZON CHIME	Requires the meeting interface, which only supports Echo devices.	Video chat support & better employee integration	MentorConnect is limited to Echo devices
BUILT-IN ECHO CALL	Not available for Alexa Skills Developers 😞	N/A	N/A

TWILIO CONNECTS EVERYONE



>96%

Smartphone penetration
for college students!

Every Amazon intern can use
the skill and connect with a
phone call. **Seriously.**

PRIVACY PROTECTED.

MentorConnect hides your contact information until you are comfortable sharing it!



WHY AWS DYNAMODB?



PERSISTENT

Need to be
connected now?
It's easy.

SCALABLE

We have a lot of
interns; that's a big
responsibility.

FAST

Looking for a
mentor?
No need to wait.

WHAT WE LEARNED

**GROUP
COORDINATION**

**ALEXA SKILLS
DEVELOPMENT**

**CUSTOMER
CENTRIC DESIGN**

**BACKEND
DEVELOPMENT**



THANKS!
MENTORCONNECT

