

DE SEAN WARD

FULL STACK SOFTWARE ENGINEER

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I am a qualified professional with 8+ years of experience in web development and design. Strong creative and analytical skills. Team player with an eye for detail.

EXPERIENCE

WEB DEVELOPER / CONTENT MANAGER / SYSTEMS ANALYST

Blue Cross and Blue Shield, Chicago, IL

July 2008 - October 2016

- Created or edited web pages across Blue Cross and Blue Shield of IL/TX/NM/OK and MT.
- Defined Service Level Agreement (SLA) for requirements and timelines of content posting.
- Collaborated with management to optimize our content management and change request system tools.
- Handled trouble tickets by developing and communicating solutions, with proper documentation and timely closure.
- Accepted lead responsibility of maintaining our "Form Finder" application.
- Supported major content update efforts, including the redesign and deployment of our public, secure, and custom web portals.

SKILLS

- React, NextJS, Styled Components, Redux, ContextAPI
- JavaScript, CSS, SASS/SCSS, TailwindCSS, Framer Motion

EDUCATION

- Per Scholas - Present
- i.c.stars - June 2008
- DeVry - February 1992

CERTIFICATIONS

- Microsoft Certified Technology Specialist (MCTS 50-736) C#.NET

AFFILIATIONS

- React Chicago
- Network After Work - Chicago Networking Events
- The Chicago Black Professionals Social Network