DE SEAN WARD

# F U L L S T A C K

S O F T W A R E E N G I N E E R

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I am a qualified professional with 8+ years of experience in web development and design. Strong creative and analytical skills. Team player with an eye for detail.

# E X P E R I E N C E

**WEB DEVELOPER / CONTENT MANAGER / SYSTEMS ANALYST**

Blue Cross and Blue Shield, Chicago, IL

July 2008 - October 2016

Created or edited web pages across Blue Cross and Blue Shield of IL/TX/NM/OK and MT. Defined Service Level Agreement (SLA) for requirements and timelines of content posting.

Collaborated with management to optimize our content management and change request system tools. Handled trouble tickets by developing and communicating solutions, with proper documentation and timely closure.

Accepted lead responsibility of maintaining our "Form Finder" application.

Supported major content update efforts, including the redesign and deployment of our public, secure, and custom web portals.

# S K I L L S

React, NextJS, Styled Components, Redux, ContextAPI JavaScript, CSS, SASS/SCSS, TailwindCSS, HTML, Framer Motion

# E D U C A T I O N

Per Scholas - Present i.c.stars - June 2008 DeVry - February 1992

# C E R T I F I C A T I O N S

Microsoft Certified Technolgy Specialist (MCTS 50-736) C#.NET

# A F F I L I A T I O N S

React Chicago

Network After Work - Chicago Networking Events The Chicago Black Professionals Social Network