DES FLAHERTY

UX/UI DESIGNER

ABOUT ME

A creative and detail orientated UX/UI designer with a background in Data Analytics. Experienced with working in collaborative multicultural environments to meet deadlines and goals. Comfortable with problem solving, visual design, data analysis and communication of ideas using the most relevant tools and processes.

PORTFOLIO

www.desflaherty.com

EMAIL

des@desflaherty.com

CALL ME

+353 879482820

SKILLS

Usability Testing

Competitor Analysis

Online Surveys

Persona Development

User Flows

Sketching

Wireframes

Prototyping

Presentations

Data Analysis

SOFTWARE

Sketch

Invision

Balsamiq

Prott

OmniGraffle

Adobe Illustrator

Adobe Photoshop

HTML5

CSS3

SQL

SOFT SKILLS

Communication

Problem Solving

Collaboration

Curiosity

Creativity

TIMELINE

03/20

Certificate in UI Design

CareerFoundry, Oct 19 - March 20

A full time project based training program with a focus on web and mobile app design. Topics included design principles, UX research, sketching, style guides, iconography, branding, digital wireframing, prototyping and mock ups. Projects can be viewed online at www.desflaherty.com

10/19

Professional Diploma in UX Design

UX Design Institute, Jul 19 - Oct 19

An online course of intensive study and practical assignments.

A UX project was undertaken during the course with the aim of creating an improved flight booking website for desktop developed using user research, analysis and design.

06/19

Diploma in Full Stack Software Development

Code Institute, Nov 18 - Jun 19

A coding bootcamp of practical web development projects.

Frontend web development using HTML5, CSS3, jQuery. Development of web apps using python based web frameworks. Build of SQL and NoSQL backend databases.

09/18

Insights Analyst (Contract)

LinkedIn Marketing Solutions, Oct 17 - Sept 18

Data Research: Sourcing and analysing quantitative and qualitative data to understand customer behaviours, interests and motivations and using these insights to improve the targeting of client companies marketing campaigns.

Communication: Understanding client briefs and determining which information is most relevant to them dependent on their industry and product.

Presentation: Turning data into compelling stories using interesting content and charts and presenting a visual narrative that's easily understood.

06/16

Sales & CRM Analyst

Vodafone Ireland, Mar 14 - Jun 16

Empathy: Analysing and understanding customer data patterns and behaviours and recommending improvements to business strategy to prevent customer churn. Collaboration: Working with different internal teams on various projects including customer NPS reporting, new connections and revenue.

Problem Solving: Introducing new tools to improve manual processes, data migration, helpdesk support during new global Salesforce CRM go live.

05/14

Postgraduate Diploma in Data Analytics

Technological University Dublin, Sept 12 - May 14

A two year part-time evening course. Data visualization, data management, data mining, probability and statistics.

Dribbble

ONLINE PROFILE

www.dribbble.com/desflaherty



Behance

www.behance.net/desflaherty



LinkedIn

www.linkedin.com/in/des-flaherty

06/04

BSc Hons Multimedia Computing

The University of Wales, Swansea, Sept 02 - Jun 04

A full time degree course covering audio visual software, web development and animation. The final year project involved the creation of a multimedia CD-ROM.