

# Diagnostics

2025-12-05

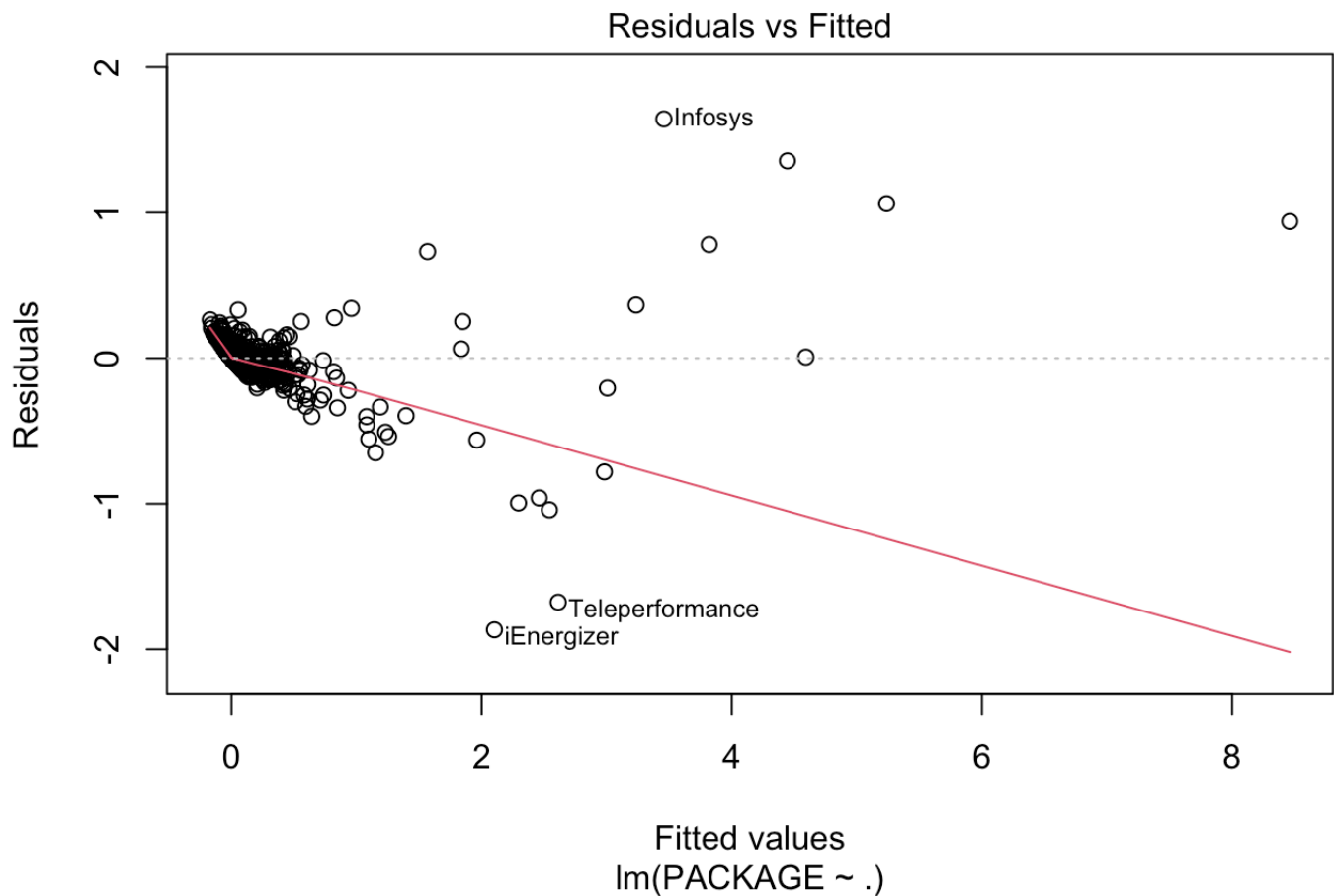
Loading the data:

##	YEARS.OLD		INDUSTRY		INDIA.HQ	
## TCS	56	IT Services & Consulting			Bangalore / Bengaluru	
## Accenture	35	IT Services & Consulting			Bangalore / Bengaluru	
## Wipro	30	IT Services & Consulting			Bangalore / Bengaluru	
## Cognizant	79	IT Services & Consulting			Other	
## Capgemini	57	IT Services & Consulting			Bangalore / Bengaluru	
## HDFC Bank	30	Other			Mumbai	
##	TOTAL_EMPLOYEES	BRANCHES	RATING	REVIEWS	PACKAGE	
## TCS	11.91839	430	3.4	110000	9.4	
## Accenture	11.91839	245	3.7	67900	6.3	
## Wipro	11.91839	367	3.7	60900	4.6	
## Cognizant	11.91839	224	3.7	57800	5.8	
## Capgemini	11.91839	180	3.7	49500	4.6	
## HDFC Bank	11.91839	1778	3.8	47900	1.5	

Fitting Linear model

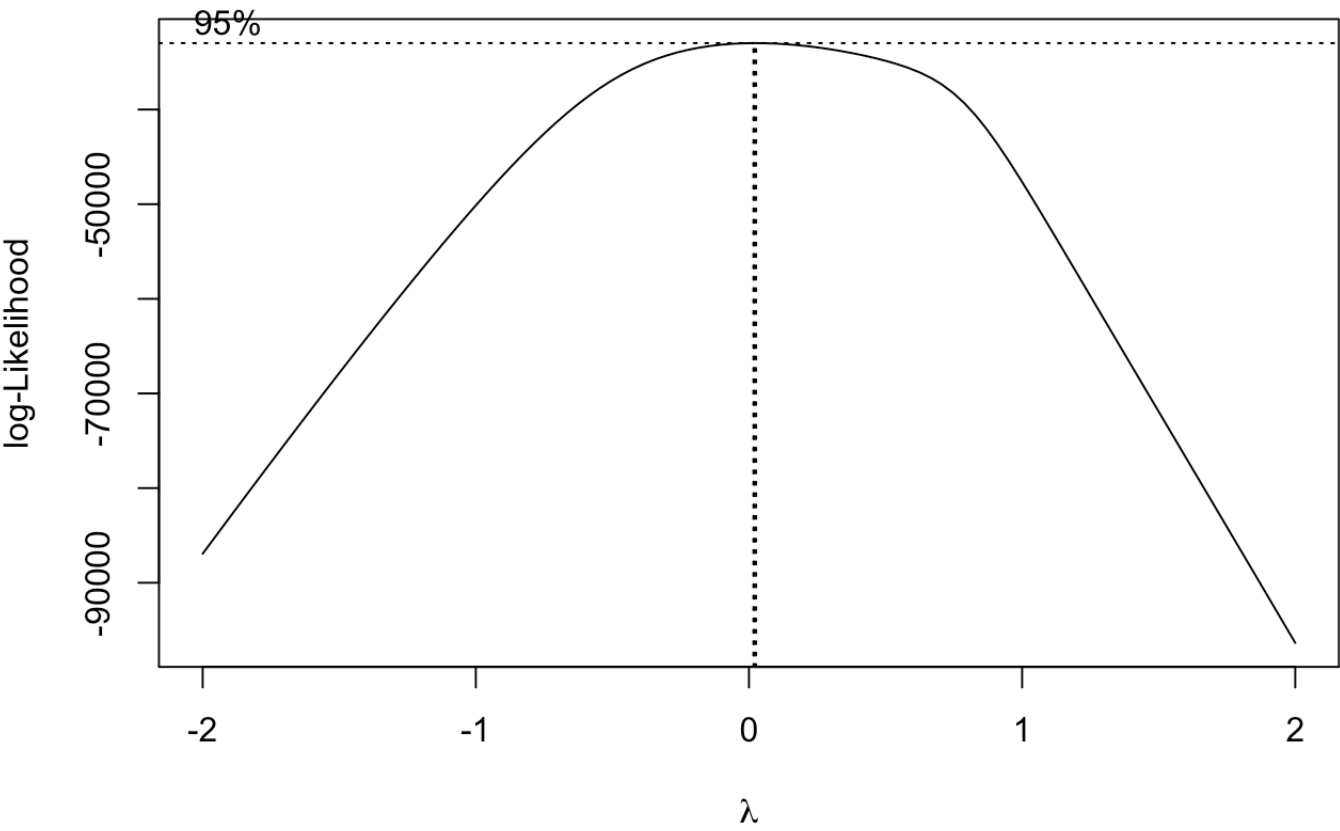
```
##
## Call:
## lm(formula = PACKAGE ~ ., data = data)
##
## Residuals:
##      Min       1Q   Median       3Q      Max
## -1.86612 -0.00896 -0.00184  0.00745  1.64315
##
## Coefficients:
##              Estimate Std. Error t value Pr(>|t|)
## (Intercept)    8.288e-03  8.065e-03   1.028  0.30414
## YEARS.OLD      3.633e-05  2.229e-05   1.630  0.10320
## INDUSTRYEducation & Training  9.984e-03  5.050e-03   1.977  0.04807 *
## INDUSTRYEngineering & Construction  7.992e-03  4.299e-03   1.859  0.06309 .
## INDUSTRYFinancial Services    2.672e-02  4.930e-03   5.420 6.15e-08 ***
## INDUSTRYHealthcare           1.354e-03  4.877e-03   0.278  0.78134
## INDUSTRYIndustrial Machinery  7.762e-03  4.466e-03   1.738  0.08228 .
## INDUSTRYInternet             2.248e-03  4.970e-03   0.452  0.65107
## INDUSTRYIT Services & Consulting  1.013e-02  3.643e-03   2.781  0.00543 **
## INDUSTRYOther                1.085e-02  3.291e-03   3.297  0.00098 ***
## INDUSTRYPharma               1.477e-03  4.601e-03   0.321  0.74830
## INDUSTRYReal Estate          -8.350e-04  5.427e-03  -0.154  0.87773
## INDUSTRYSoftware Product      5.931e-03  4.831e-03   1.228  0.21960
## INDIA.HQChennai              -2.223e-03  2.924e-03  -0.760  0.44725
## INDIA.HQMumbai               -9.491e-04  2.442e-03  -0.389  0.69754
## INDIA.HQNew Delhi             3.823e-03  2.868e-03   1.333  0.18254
## INDIA.HQOther                -5.139e-03  2.006e-03  -2.561  0.01044 *
## INDIA.HQPune                 -6.356e-03  2.961e-03  -2.147  0.03183 *
## TOTAL_EMPLOYEES              -1.582e-03  4.853e-04  -3.260  0.00112 **
## BRANCHES                    -7.188e-04  1.030e-05 -69.792 < 2e-16 ***
## RATING                      4.607e-04  1.733e-03   0.266  0.79041
## REVIEWS                     7.970e-05  3.042e-07 262.002 < 2e-16 ***
## ---
## Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 0.05885 on 7779 degrees of freedom
## (1648 observations deleted due to missingness)
## Multiple R-squared:  0.9099, Adjusted R-squared:  0.9096
## F-statistic: 3740 on 21 and 7779 DF, p-value: < 2.2e-16
```

## Residuals vs Fitted Values



The residuals vs fitted plot indicates clear heteroscedasticity, as the spread of residuals increases for larger fitted PACKAGE values. The pattern is not centered tightly around zero, and a downward trend is visible, suggesting model misspecification or missing nonlinear terms. A few companies (e.g., Infosys, Teleperformance, iEnergizer) display extreme deviations, indicating potential outliers and influential observations

## Box-Cox

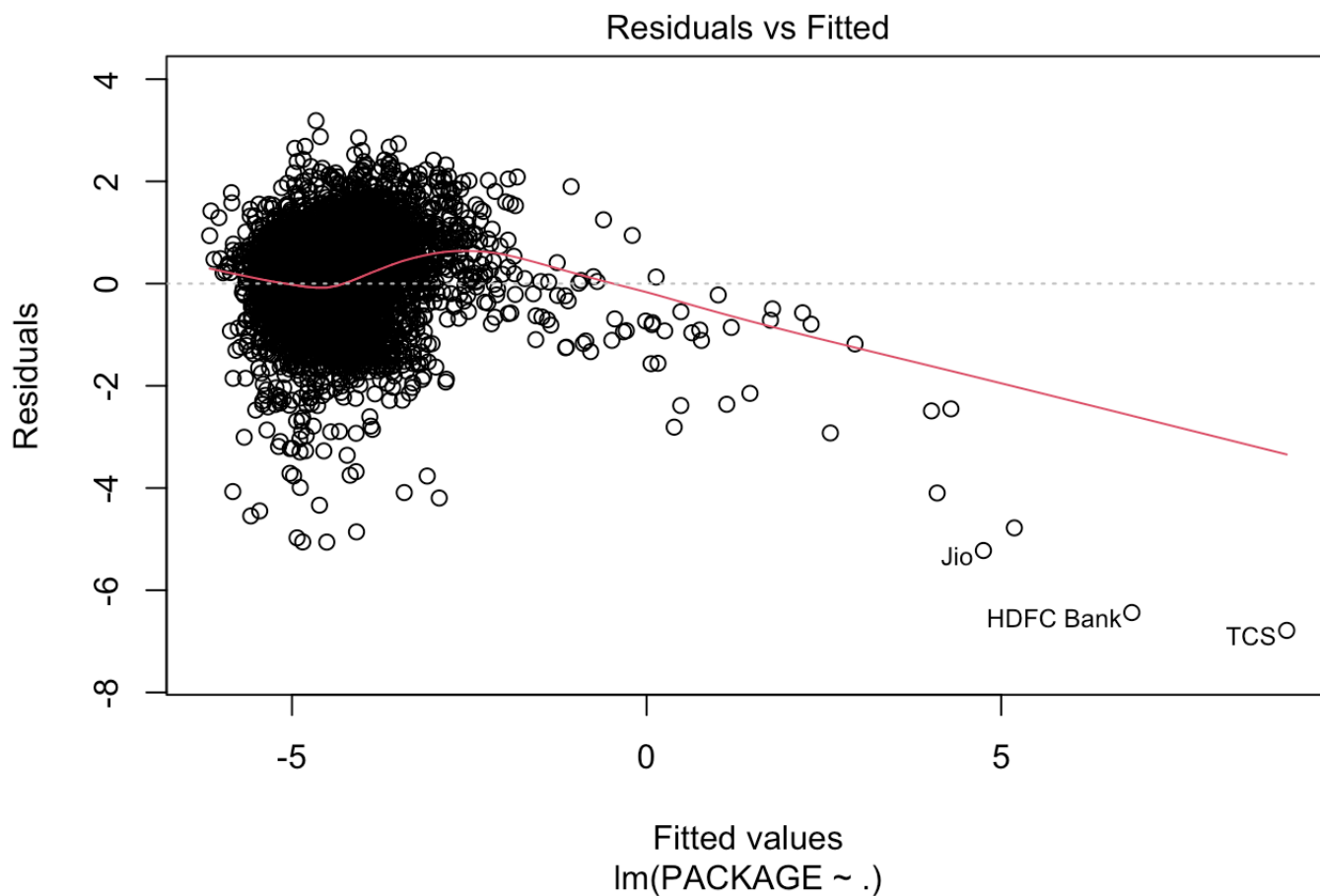


```
## $x
## [1] -2.00000000 -1.95959596 -1.91919192 -1.87878788 -1.83838384 -1.79797980
## [7] -1.75757576 -1.71717172 -1.67676768 -1.63636364 -1.59595960 -1.55555556
## [13] -1.51515152 -1.47474747 -1.43434343 -1.39393939 -1.35353535 -1.31313131
## [19] -1.27272727 -1.23232323 -1.19191919 -1.15151515 -1.11111111 -1.07070707
## [25] -1.03030303 -0.98989899 -0.94949495 -0.90909091 -0.86868687 -0.82828283
## [31] -0.78787879 -0.74747475 -0.70707071 -0.66666667 -0.62626263 -0.58585859
## [37] -0.54545455 -0.50505051 -0.46464646 -0.42424242 -0.38383838 -0.34343434
## [43] -0.30303030 -0.26262626 -0.22222222 -0.18181818 -0.14141414 -0.10101010
## [49] -0.06060606 -0.02020202 0.02020202 0.06060606 0.10101010 0.14141414
## [55] 0.18181818 0.22222222 0.26262626 0.30303030 0.34343434 0.38383838
## [61] 0.42424242 0.46464646 0.50505051 0.54545455 0.58585859 0.62626263
## [67] 0.66666667 0.70707071 0.74747475 0.78787879 0.82828283 0.86868687
## [73] 0.90909091 0.94949495 0.98989899 1.03030303 1.07070707 1.11111111
## [79] 1.15151515 1.19191919 1.23232323 1.27272727 1.31313131 1.35353535
## [85] 1.39393939 1.43434343 1.47474747 1.51515152 1.55555556 1.59595960
## [91] 1.63636364 1.67676768 1.71717172 1.75757576 1.79797980 1.83838384
## [97] 1.87878788 1.91919192 1.95959596 2.00000000
##
## $y
## [1] -86932.21 -85359.61 -83791.28 -82227.46 -80668.41 -79114.34 -77565.51
## [8] -76022.21 -74484.76 -72953.50 -71428.81 -69911.09 -68400.83 -66898.52
## [15] -65404.75 -63920.15 -62445.43 -60981.43 -59529.03 -58089.30 -56663.44
## [22] -55252.78 -53858.96 -52483.70 -51129.15 -49797.71 -48492.05 -47215.45
## [29] -45971.34 -44763.81 -43597.27 -42476.37 -41406.20 -40391.80 -39437.90
## [36] -38549.04 -37728.86 -36979.64 -36303.21 -35699.15 -35166.24 -34702.21
## [43] -34303.44 -33966.11 -33685.94 -33458.54 -33279.75 -33145.74 -33052.84
## [50] -32998.01 -32978.43 -32991.63 -33035.56 -33108.25 -33208.11 -33333.63
## [57] -33483.60 -33657.04 -33853.28 -34072.61 -34315.64 -34585.47 -34887.06
## [64] -35228.24 -35624.59 -36093.85 -36664.11 -37370.44 -38243.46 -39302.99
## [71] -40564.42 -42014.13 -43621.40 -45354.48 -47179.95 -49065.53 -50990.51
## [78] -52940.16 -54903.07 -56873.71 -58847.52 -60822.27 -62796.81 -64770.40
## [85] -66742.99 -68714.60 -70685.45 -72655.83 -74626.03 -76596.35 -78567.07
## [92] -80538.44 -82510.70 -84484.04 -86458.64 -88434.64 -90412.15 -92391.26
## [99] -94372.06 -96354.65
```

```
## [1] 0.02020202
```

Since  $\lambda$  is close to zero, we apply log transformations.

```
##
## Call:
## lm(formula = PACKAGE ~ ., data = data)
##
## Residuals:
##      Min       1Q   Median       3Q      Max
## -6.7859 -0.4371 -0.0091  0.4519  3.1871
##
## Coefficients:
##              Estimate Std. Error t value Pr(>|t|)
## (Intercept)    -4.650e+00  1.066e-01 -43.629 < 2e-16 ***
## YEARS.OLD        5.451e-06  2.946e-04   0.019 0.985237
## INDUSTRYEducation & Training  -6.416e-01  6.673e-02  -9.615 < 2e-16 ***
## INDUSTRYEngineering & Construction -2.929e-01  5.681e-02  -5.155 2.60e-07 ***
## INDUSTRYFinancial Services    -6.095e-02  6.515e-02  -0.936 0.349498
## INDUSTRYHealthcare           -3.471e-01  6.444e-02  -5.387 7.38e-08 ***
## INDUSTRYIndustrial Machinery  -2.035e-01  5.902e-02  -3.448 0.000568 ***
## INDUSTRYInternet             -1.956e-01  6.568e-02  -2.978 0.002912 **
## INDUSTRYIT Services & Consulting -3.751e-02  4.814e-02  -0.779 0.435930
## INDUSTRYOther                -2.273e-01  4.348e-02  -5.227 1.76e-07 ***
## INDUSTRYPharma               -1.483e-01  6.080e-02  -2.439 0.014764 *
## INDUSTRYReal Estate          -2.363e-01  7.171e-02  -3.295 0.000989 ***
## INDUSTRYSoftware Product      6.204e-02  6.383e-02   0.972 0.331117
## INDIA.HQChennai              -1.313e-01  3.864e-02  -3.397 0.000685 ***
## INDIA.HQMumbai               -2.782e-01  3.227e-02  -8.621 < 2e-16 ***
## INDIA.HQNew Delhi            -4.494e-01  3.789e-02 -11.860 < 2e-16 ***
## INDIA.HQOther                -3.184e-01  2.651e-02 -12.010 < 2e-16 ***
## INDIA.HQPune                 -7.821e-02  3.912e-02  -1.999 0.045627 *
## TOTAL_EMPLOYEES              2.527e-01  6.413e-03  39.405 < 2e-16 ***
## BRANCHES                   3.241e-03  1.361e-04  23.811 < 2e-16 ***
## RATING                    -3.578e-01  2.290e-02 -15.622 < 2e-16 ***
## REVIEWS                     9.568e-05  4.020e-06  23.803 < 2e-16 ***
## ---
## Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 0.7777 on 7779 degrees of freedom
## (1648 observations deleted due to missingness)
## Multiple R-squared:  0.4814, Adjusted R-squared:  0.48
## F-statistic: 343.8 on 21 and 7779 DF,  p-value: < 2.2e-16
```

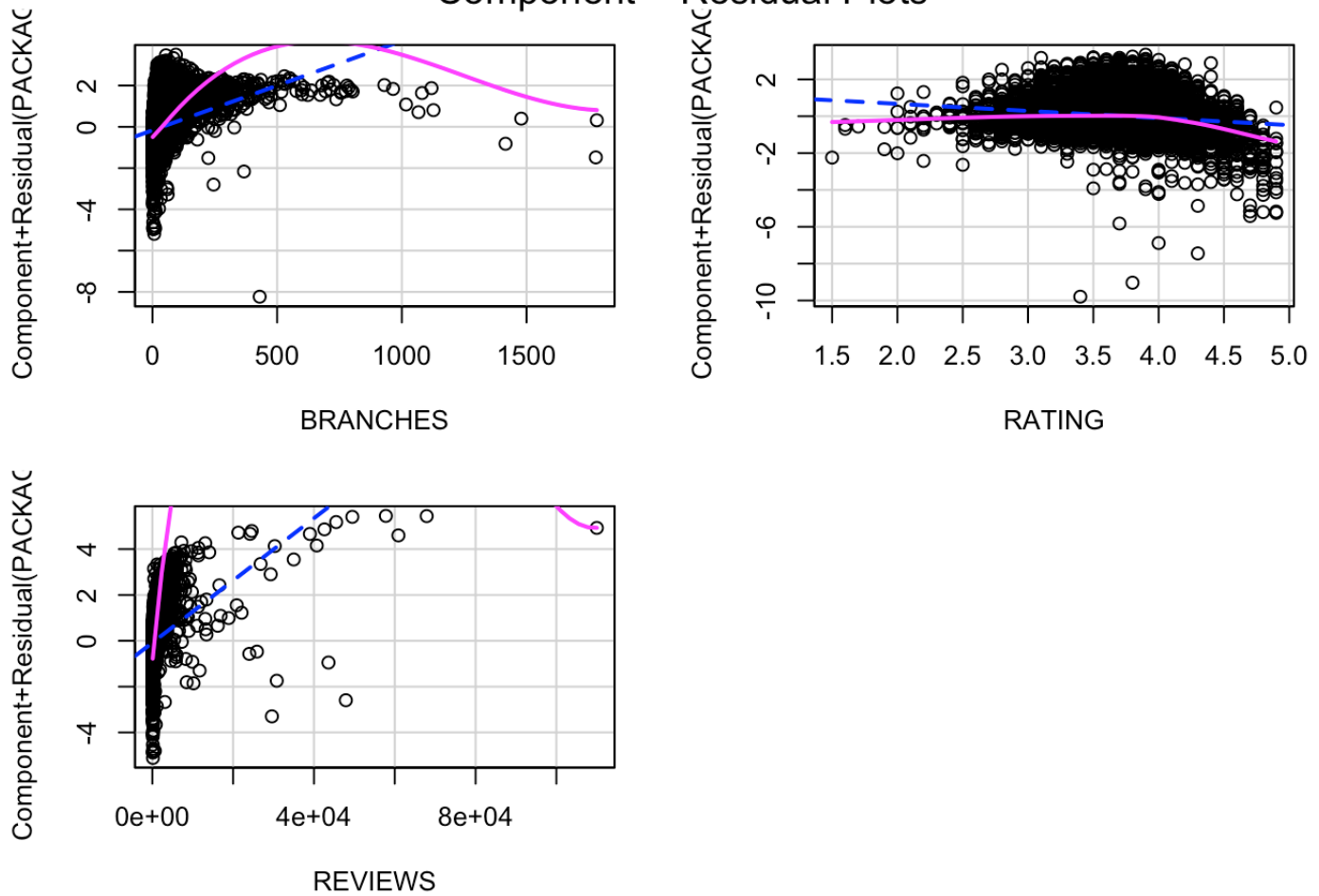


The Box–Cox (log) transformation of the response reduced heteroscedasticity, but it was not completely eliminated.

To further diagnose the issue, we examine the linearity assumption between the response and predictors. Partial residual plots can be used for Rating, Branches, and Reviews to assess nonlinear relationships.

```
## Loading required package: carData
```

## Component + Residual Plots

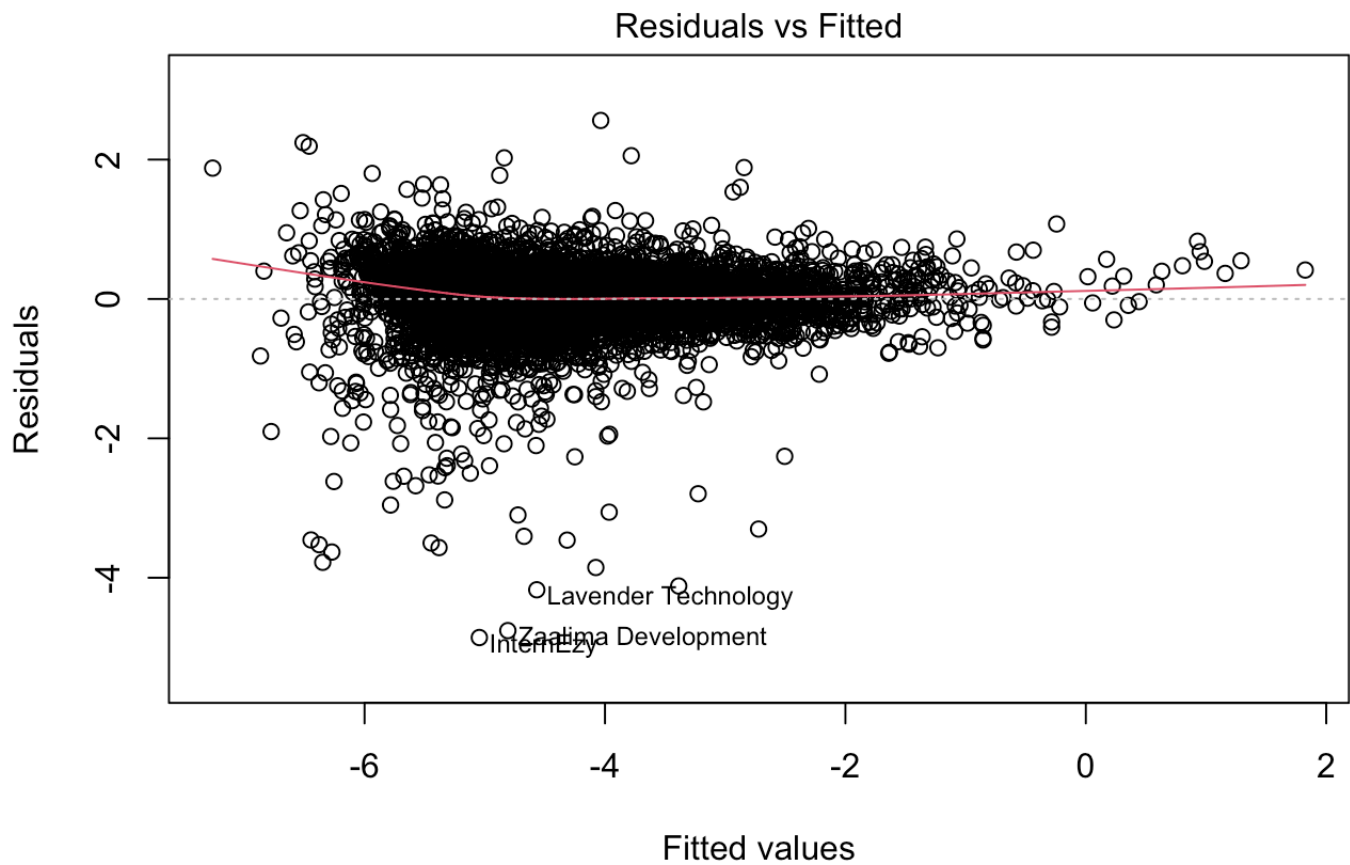


Based on these plots, additional predictor transformations were considered where nonlinearity was evident, i.e. in case of Branches and Reviews.

While Rating is almost linear, where quadratic transformation might provide a better fit.



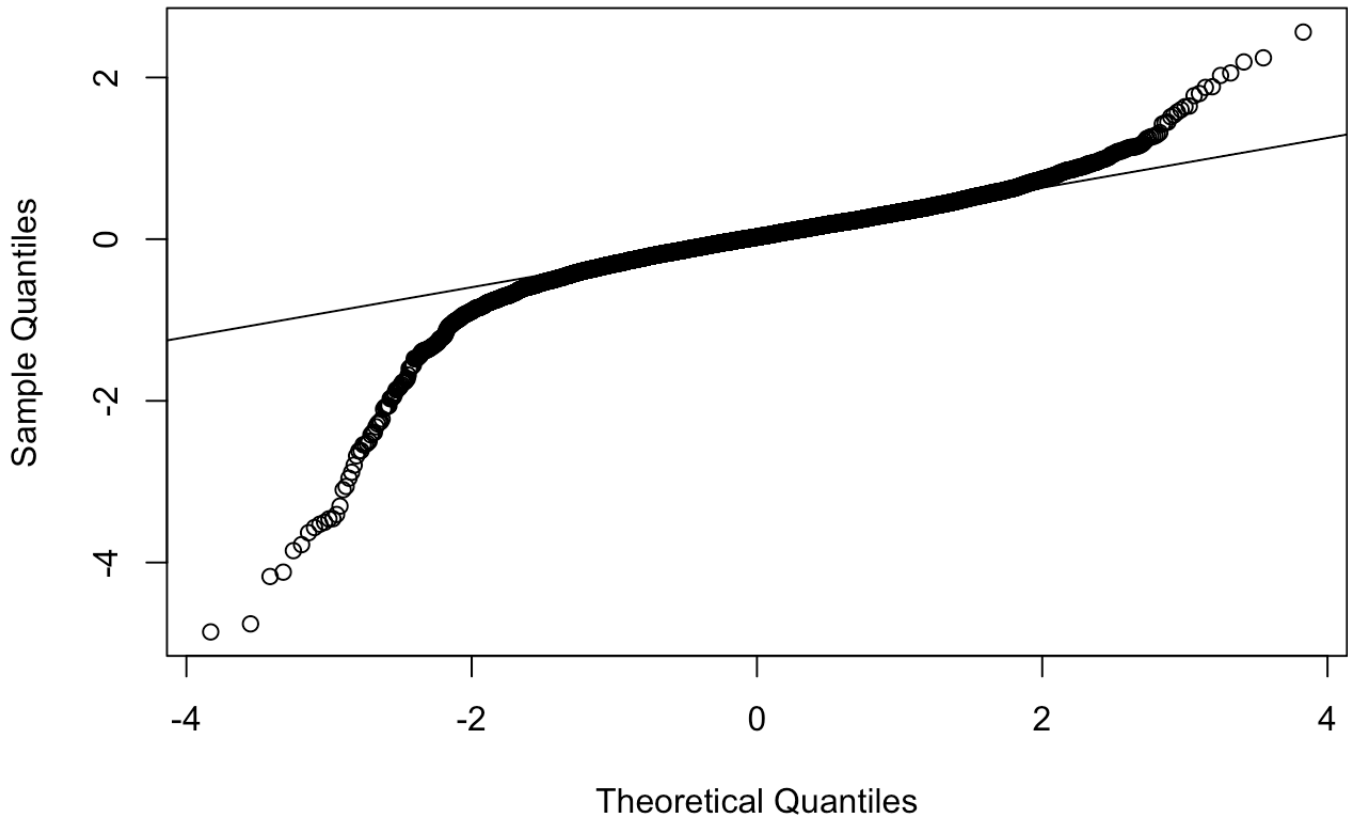
```
##
## Call:
## lm(formula = PACKAGE ~ YEARS.OLD + INDUSTRY + INDIA.HQ + TOTAL_EMPLOYEES +
##     BRANCHES + RATING + I(RATING^2) + REVIEWS, data = data)
##
## Residuals:
##      Min       1Q   Median       3Q      Max
## -4.8582 -0.1859  0.0266  0.2298  2.5614
##
## Coefficients:
##              Estimate Std. Error t value Pr(>|t|)
## (Intercept)    -9.8055192   0.0427801  -229.207 < 2e-16 ***
## YEARS.OLD      -0.0000653   0.0001644   -0.397 0.691273
## INDUSTRYEducation & Training -0.3008225   0.0373568   -8.053 9.30e-16 ***
## INDUSTRYEngineering & Construction -0.0810371   0.0318626   -2.543 0.010999 *
## INDUSTRYFinancial Services    0.0708428   0.0363805    1.947 0.051538 .
## INDUSTRYHealthcare          -0.1321684   0.0360051   -3.671 0.000243 ***
## INDUSTRYIndustrial Machinery   0.0315252   0.0330183    0.955 0.339719
## INDUSTRYInternet            -0.0691997   0.0367141   -1.885 0.059491 .
## INDUSTRYIT Services & Consulting  0.1233462   0.0269854    4.571 4.93e-06 ***
## INDUSTRYOther              -0.0541113   0.0243447   -2.223 0.026264 *
## INDUSTRYPharma             -0.0581191   0.0339543   -1.712 0.086994 .
## INDUSTRYReal Estate         0.0235197   0.0401244    0.586 0.557778
## INDUSTRYSoftware Product     0.1883554   0.0358515    5.254 1.53e-07 ***
## INDIA.HQChennai            -0.0970025   0.0215788   -4.495 7.05e-06 ***
## INDIA.HQMumbai             -0.1575785   0.0181200   -8.696 < 2e-16 ***
## INDIA.HQNew Delhi          -0.2458446   0.0214506  -11.461 < 2e-16 ***
## INDIA.HQOther              -0.2010602   0.0148260  -13.561 < 2e-16 ***
## INDIA.HQPune              -0.0410601   0.0218455   -1.880 0.060204 .
## TOTAL_EMPLOYEES          -0.0022120   0.0041009   -0.539 0.589636
## BRANCHES              -0.0549002   0.0065428   -8.391 < 2e-16 ***
## RATING              -0.5034713   0.0132970  -37.863 < 2e-16 ***
## I(RATING^2)          -0.6278460   0.0189950  -33.053 < 2e-16 ***
## REVIEWS              1.0140523   0.0082078  123.548 < 2e-16 ***
## ---
## Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 0.4341 on 7778 degrees of freedom
## (1648 observations deleted due to missingness)
## Multiple R-squared:  0.8384, Adjusted R-squared:  0.838
## F-statistic: 1835 on 22 and 7778 DF, p-value: < 2.2e-16
```



lm(PACKAGE ~ YEARS.OLD + INDUSTRY + INDIA.HQ + TOTAL\_EMPLOYEES + BRANCHE)

## Q-Q Plot:

## Normal Q-Q Plot



The Q-Q plot shows departure from normality, with heavy left tail and mild right tail. For large samples, it might not be so critical (CLT applies). But this can be improved upon handling outliers.

Several observations (e.g., TCS, Teleperformance, iEnergizer, HDFC Bank) appear as outlying or high-leverage points in multiple plots, reinforcing influence concerns.

## Leverage Points:

```
## Number of leverage points (>2p/n): 1351
```

```
## Companies with highest leverage: Accenture Capgemini Cognizant HCLTech HDFC Bank  
ICICI Bank Infosys TCS Tech Mahindra Wipro
```

A large number of observations exceed the leverage threshold  $2p/n$ , indicating many high-leverage companies in the dataset. Most high-leverage cases belong to very large firms. Their combination of extreme workforce/branch presence makes them disproportionately influential in estimating regression coefficients.

# Jackknife Residuals:

## Critical value: 4.407288

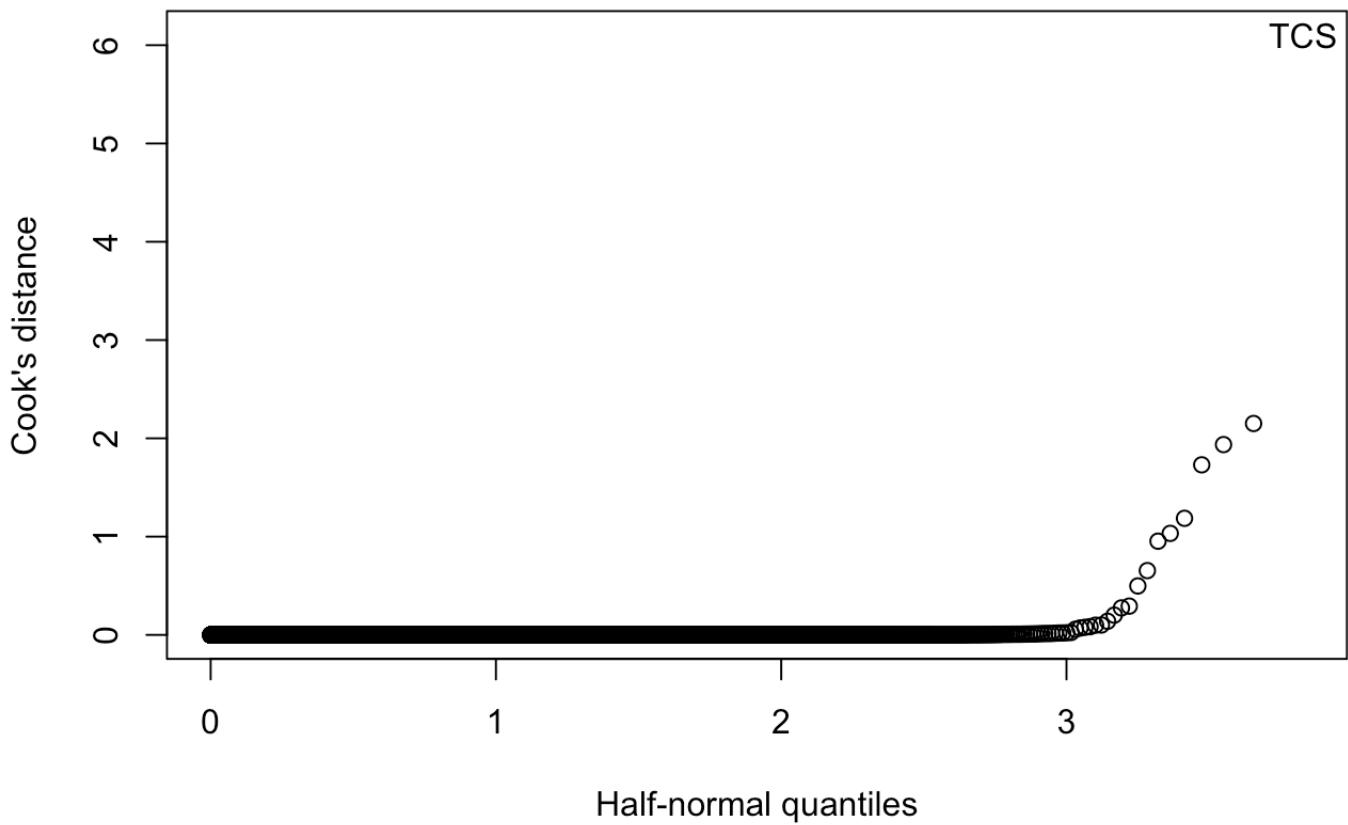
##	TCS	Accenture
##	1	2
##	Cognizant	Capgemini
##	4	5
##	HDFC Bank	Infosys
##	6	7
##	ICICI Bank	HCLTech
##	8	9
##	Genpact	Teleperformance
##	11	12
##	Axis Bank	Concentrix Corporation
##	13	14
##	Jio	Amazon
##	15	16
##	iEnergizer	Reliance Retail
##	17	18
##	HDB Financial Services	Larsen & Toubro Limited
##	21	22
##	Deloitte	Kotak Mahindra Bank
##	23	24
##	Vodafone Idea	BYJU'S
##	26	27
##	WNS	Tata Motors
##	29	31
##	Ernst & Young	PwC
##	33	38
##	Conneqt Business Solutions	Startek
##	44	49
##	Sutherland Global Services	HGS
##	56	63
##	Ecom Express	Xyz Company
##	138	792

Using the jackknife-derived outlier threshold (crival = 4.41), we observe that many large firms have residual magnitudes far greater than the cutoff. This confirms these observations as true statistical outliers under formal studentized residual testing. Their extreme salary positions (either significantly above or below model-implied pay levels) indicate structural salary differences not captured by the current predictors.

## Cook's Distance:

```
##
## Attaching package: 'faraway'
```

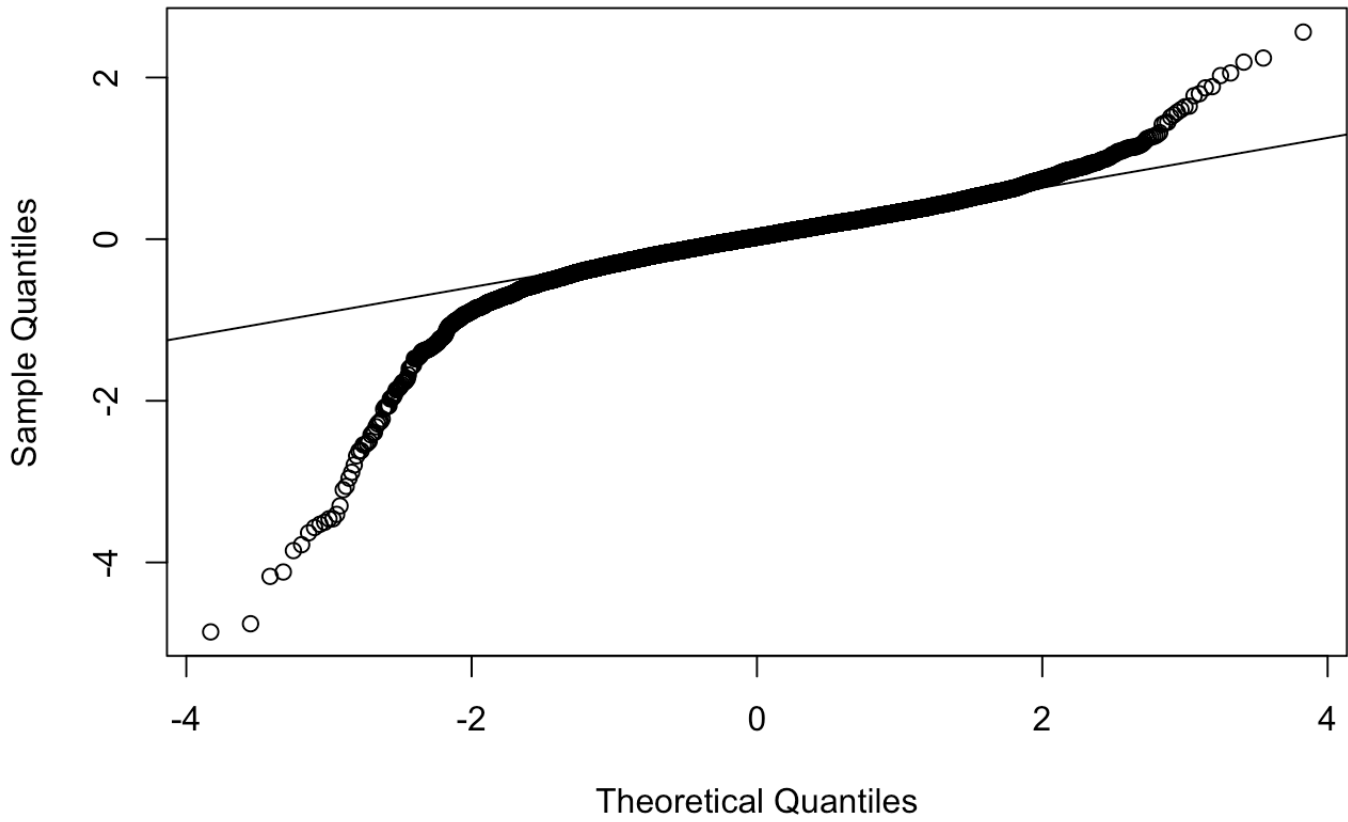
```
## The following objects are masked from 'package:car':
##
##   logit, vif
```



```
##           TCS      Accenture      Cognizant      HDFC Bank      Infosys
##           1         2         4         6         7
## Teleperformance
##           12
```

Removing Outliers that are not influential points.

## Normal Q-Q Plot



```
##
## Call:
## lm(formula = PACKAGE ~ YEARS.OLD + INDUSTRY + INDIA.HQ + TOTAL_EMPLOYEES +
##     BRANCHES + RATING + I(RATING^2) + REVIEWS, data = transformed_data)
##
## Residuals:
##      Min       1Q   Median       3Q      Max
## -4.8594 -0.1859  0.0265  0.2296  2.5620
##
## Coefficients:
##              Estimate Std. Error t value Pr(>|t|)
## (Intercept)    -9.800e+00  4.353e-02 -225.135 < 2e-16 ***
## YEARS.OLD      -5.603e-05  1.648e-04  -0.340  0.733963
## INDUSTRYEducation & Training -3.014e-01  3.737e-02  -8.065  8.42e-16 ***
## INDUSTRYEngineering & Construction -8.144e-02  3.190e-02  -2.553  0.010686 *
## INDUSTRYFinancial Services    7.073e-02  3.639e-02   1.944  0.051981 .
## INDUSTRYHealthcare          -1.325e-01  3.601e-02  -3.680  0.000235 ***
## INDUSTRYIndustrial Machinery   3.113e-02  3.303e-02   0.942  0.345986
## INDUSTRYInternet            -7.064e-02  3.677e-02  -1.921  0.054745 .
## INDUSTRYIT Services & Consulting  1.221e-01  2.700e-02   4.522  6.22e-06 ***
## INDUSTRYOther              -5.426e-02  2.436e-02  -2.227  0.025951 *
## INDUSTRYPharma             -5.822e-02  3.396e-02  -1.714  0.086498 .
## INDUSTRYReal Estate         2.298e-02  4.014e-02   0.573  0.566961
## INDUSTRYSoftware Product     1.883e-01  3.586e-02   5.251  1.56e-07 ***
## INDIA.HQChennai            -9.712e-02  2.164e-02  -4.488  7.30e-06 ***
## INDIA.HQMumbai            -1.572e-01  1.817e-02  -8.652 < 2e-16 ***
## INDIA.HQNew Delhi         -2.459e-01  2.147e-02 -11.450 < 2e-16 ***
## INDIA.HQOther             -2.009e-01  1.486e-02 -13.522 < 2e-16 ***
## INDIA.HQPune              -4.040e-02  2.191e-02  -1.844  0.065242 .
## TOTAL_EMPLOYEES          -2.299e-03  4.103e-03  -0.560  0.575339
## BRANCHES              -5.467e-02  6.559e-03  -8.335 < 2e-16 ***
## RATING              -5.029e-01  1.332e-02 -37.750 < 2e-16 ***
## I(RATING^2)          -6.265e-01  1.902e-02 -32.946 < 2e-16 ***
## REVIEWS              1.013e+00  8.351e-03 121.303 < 2e-16 ***
## ---
## Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 0.4342 on 7753 degrees of freedom
## (1647 observations deleted due to missingness)
## Multiple R-squared:  0.8305, Adjusted R-squared:  0.83
## F-statistic: 1727 on 22 and 7753 DF, p-value: < 2.2e-16
```