

Damon Slocumb

47 Woodrow Street, Springfield, MA 01119
Home: (413) 796-7842 - Cell: (413) 246-0436 : d.slocumb@comcast.net

Career Overview

Over five years of experience as a professional Network Engineer committed to maintaining cutting edge technical skills and up-to-date industry knowledge. I have over Fifteen years of overall I.T. experience.

Qualifications

- Network/server maintenance
- System upgrades
- Patch management
- System backups
- Proficiency in TCP/IP protocols
- Information security
- Network asset management
- Network improvements/repairs/upgrades
- Remote access technology
- Technical help desk experience
- Experience in various operating systems
- Strong analytical skills
- Hands-on and proactive
- Web content management
- Enterprise technologies
- Excellent diagnostic skills
- Excellent problem solving skills
- Content management system
- Data backup/retrieval

Technical Skills

<u>Skills</u>	<u>Experience</u>	<u>Total Years</u>	<u>Last Used</u>
Windows, Mac OSX	Expert	15	Current
DHCP, DNS, Routing and Remote Access	Expert	10	Current
Citrix, VMware	Expert	10	Current

Accomplishments

System Integration

- Implemented Mac/iOS integration into the corporate Active Directory Domain
- Responsible for integration and maintenance of the Bomgar Remote Appliance for support of 60+ remote offices and clients
- BlackBerry Enterprise Server account administration

Network Support

- Responsible for ensuring network security policy and procedures are followed
- Responsible for creation of all Active Directory user accounts and user account provisioning
- Acted as first point of contact for all major technical issues, including power outages, system failures and disaster recovery
- Responsible for build, deployment and maintenance of field office servers for 60+ remote field offices
- Oversaw AD infrastructure of 60+ remote field office
- Acted as tiered support for help-desk technicians and server administrators

System Upgrade

- Support of Citrix/Virtualization efforts to reduce carbon footprint
- Responsible for the upgrading of Regional Main Office and field office servers from Server 2003 to Server 2008
- Worked side by side with contractor to upgrade Regional Office phone system to Cisco VoIP and Cisco Analog Gateway(s)
- Infrastructure projects to connect remote buildings at field stations with fiber optic cabling
- Low voltage wiring (Cat-3, Cat-5, Cat-6, Fiber)

Work Experience

Assistant Network Manager/Network Engineer/Regional BlackBerry/Mobile Device Coordinator

February 2007 to Current

BAE Systems/US Fish and Wildlife Service – Hadley, MA

Systems Analyst/Remote Technician

August 2006 to February 2007

C&S Wholesale Grocers – Hatfield, MA

Work Experience (cont.)

A+ Certification Computer Repair Instructor/Systems Administrator

January 2001 to December 2005

Henkels and McCoy/Westover Job Corps Center – Chicopee, MA

Computer Sales Associate

August 1996 to December 2000

Circuit City Stores, Inc. – Holyoke, MA

Education and Training

Certifications:

- Microsoft Certified Technology Specialist - Windows Server 2008
- Microsoft Certified Systems Engineer - Windows Server 2003
- Microsoft Certified Systems Administrator - Windows Server 2003
- Microsoft Certified Professional - Windows Server 2003
- Apple Certified Associate - Mac Integration 10.6
- CompTIA A+ Certified Professional
- CompTIA Network+ Certified Professional
- Dell Certified Systems Expert
- HDI Support Center Analyst