MICHAEL McGARRY

80 Damon Rd. Apt. #2301 • Northampton, MA 01060 413.426.8112• MikeMcGarry12@gmail.com

OBJECTIVE

To obtain a position within a fast-paced team environment that will enable me to use my strong business, customer service, and problem solving skills to better a company or brand.

EDUCATION

University of Rhode Island (Kingston, RI)

1998-2001

Bachelor of Science in Finance and Business Administration

Member of Sigma Pi Fraternity (Treasurer and Sergeant at Arms)

San Diego State University (San Diego, CA)

1997

Engineering Coursework

Member of Men's Ice Hockey Team (Team leader in scoring)

PRIOR WORK EXPERIENCE

Sports Travel and Tours (Hatfield, MA)

2006-present

Ticket and Travel Coordinator

- Increased ticket sales by 150% within one year of being promoted to Ticket Coordinator
- Developed and implemented strategy to eliminate excess ticket supply and convert to profit
- Designed best practices manual for outbound sales and marketing
- Contribute to the development of marketing materials and brochures
- Managed a multi-task environment on daily basis
- Involved in all aspects of small company, from operations to sales

Palm Pavilion Inn (Clearwater Beach, FL)

2004-2006

Front Desk Clerk and Night Auditor

- Responsible for Guest Services, Concierge, and Reservations
- Functioned in every aspect of hotel operations

National Business Communications (Clearwater, FL)

2002-2004

Sales Closer

- Met or exceeded sales quotas- daily, weekly, and monthly
- Promoted from fronter to closer within first two months

MS Farrell and Company Investment Banking (New York, NY)

2000-2002

Junior Broker

- Promoted from Intern to Junior Broker
- Computed and submitted turnover ratios for annual audits to SEC and NASD
- Responsible for sales and customer service related to new accounts
- Instituted successful, more efficient filing system for President of Investment Bank

Food Service Industry

1995-2000