

Scott Robidoux

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SUMMARY Experienced software and web developer and certified ScrumMaster (CSM) that has successfully transitioned to a director role, creating high performing application development teams and implementing process and controls to the development process.

EXPERIENCE **United Way of Connecticut**
Rocky Hill, CT

3/2009 - Present

Applications Director

Through practice, coaching and training, transitioned from a developer skill set to manager to leader. Directed the development and support of all software applications used in the 5 call centers. Each call center had numerous desktop applications (some developed in-house and others purchased) and multiple websites.

- Led the IT department during CIO search, reporting directly to CEO.
- Designed and developed numerous internal and external websites to facilitate the company mission of providing information and connecting CT residents to services. Website functions include rules based determinations, GIS based results and keyword searches. Special focus given to UI/UX.
- Oversaw major enhancements to the outsourced CCMIS program, including the implementation of Direct Deposit. Enhancements led to more efficient program performance.
- Managed key upgrade to our main I&R software suite that allowed us to achieve industry certification (AIRS). Project included identifying dependencies, identifying resources, managing a difficult vendor and introducing a transparent process to the organization to ensure constant communication of project status.
- Investigated numerous solutions to redesign the Intranet to allow for better inter, and intra, department communication, as well as incorporate a social networking component to allow feedback to management.
- Successfully managed employee turnover without any liability to company.
- Implemented Agile project management using the Scrum framework, improving customer satisfaction, project status transparency, and delivery schedules.
- Introduced source control, test driven design principles and development standards to all applications and websites.
- Researched and implemented numerous open source solutions that met customer requirements, saving time and money.
- Negotiated resources and timelines with senior managers to determine expectations and ensure successful project completion.
- Empowered high performing team members and encouraged them to expand their horizons and take calculated risks.
- Identified professional and technical training opportunities.

ESPN, Inc
Bristol, CT

2/2003 – 3/2009

Java Developer

Responsible for participating in all aspects of the SDLC for assigned Java EE 5 projects. Project time ranges ranged from last minute projects to long term.

- Development lead for Intranet applications. Responsible for being the contact for any questions related to the 25 Intranet applications. Developed and maintained an Ant script to build the EAR containing them.
- Oversaw the technical development and projects of a Junior Developer, Intern and Consultant.
- Engineered numerous data-driven web applications using JSP, JSF, EJB3 and other technologies to support internal and external business partners of ESPN.
- Assisted the support group with any questions or problems they had related to all applications the group supported.
- Utilized my detail-oriented and rapid, quality driven development technique to become the

key developer for short term, last minute projects.

Programmer

Developed a number of Oracle Forms and Reports for use in ESPN's accounts payable portion of the NCS application.

- Extensively involved in preparing legacy forms and reports for the conversion from Oracle Financials to SAP.
- Actively supported new and old applications, including tuning slow running queries and diagnosing and resolving forms, reports, and database issues.

US Secret Service

7/2001 – 8/2001

Washington, DC

Intern – Web Developer

Assisted in enhancing the protective and investigative mission of the Secret Service through development of intuitive web solutions, utilizing emerging technologies and rapid application development techniques.

- Developed 5-6 extensive, secure web applications using ASP, Access, and SQL.
- Developed 2 Palm Pilot applications using ScoutBuilder.
- Designed and developed at least 3 normalized databases to be used with a number of applications including the Palm Pilot and web-based applications.

OTHER EXPERIENCE

IAABO Board 6

Technology Committee Co-chair

Responsible for calling and organizing committee meetings, reporting to the executive committee, redesigning the iaabo6.org website and identifying other technologies the board can use to increase efficiencies and help communicate information with the members.

TakingFlight.us

Site Admin and System Administrator

Solely responsible for all technological aspects for the site, including software and hosting decisions, website design and implementation, site moderation and communicating with other site administrators and moderators to ensure SPAM protections are in place.

TECHNICAL SKILLS

Languages

Rails, Ruby, Java, Java EE 5 (J2EE), JavaScript, SQL, MySQL, Oracle, JSF, JSP, EJB3, XML, Ant, HTML, PL/SQL, Oracle Forms & Reports, PHP, CSS, UML

Web/Application Servers

Apache (vhosts), Mongrel, Phusion Passenger, JBoss, JRun, iPlanet

Development Tools

Eclipse (RadRails and MyEclipse plugins), Oracle SQL Developer, SQL*Plus, SSH Tectia, Subversion, PVCS

EDUCATION

University of Connecticut, Storrs, CT

Bachelor of Science in Computer Science, December 2002