Edna Moore --- Master Claims Examiner/Configuration

6434 West Carmen Avenue Milwaukee, Wi. 53218 Phone: 414-412-2449

Email: Skegg44@yahoo.com

Personal Statement

I have over 30 years experience in Health Claim Processing and Configuration.

10 years working using Facets 4.71, Diamonds and Amisys 5.0 doing Configuration and Claims Adjusting.

A total 10 years doing Professional and Institutional Configurations.

Ability to learn new applications across many institutions.

Ability to understand and analyze data for processing and configuration.

An expert at Claims Adjudication, having done Hmo,Ppo,Tpa,Drg,Stop-Loss,Short and Long Term Disability.

Very knowledgeable in Contract Interpretation.

Work Experience

02-2011 to present Hp technologies--Amisys

Phoenix, AZ

Senior Claims Examiner- Remote

Examined and processed all backend adjustments per contract on facility, professional medicare and medicaid claims on the Amisys System.

10/2008 to 02/2011 Assurant, Inc

Milwaukee, Wisconsin

Configuration Analyst—Remote -- Amisys

On Facets, configured both initial plan and problem logs. Analyzed and tested plans for completion. Loaded contracts according to provider contracts for out of pocket, deductible and co-pays on inpatient and out-patient hospitals. Did testing to see if codes were paying correctly.

07/2004 to 10/2008 Blue Cross of Rhode Island Providence, Rhode Island

Senior Claims Examiner-Remote----Pega, Macess

Following policy and contract adjusted medical, dental and vision claims for payment accuracy. Using the Facets and Amisys system, did professional claims configuration. Set the provider up for pricing. Added ICD-P codes and CPT codes for pricing, also.

04/1998 to 07/2004: Humana, Inc.--Facets-Rumba

Milwaukee, Wisconsin

Senior Claims Examiner/Financial Recovery Analyst/Plan Builder

Audited medical, dental, vision claims for correct over and under payments, requested refunds or made additional payments. Also did configuration for providers. Validating members benefits against the benefit matrix. Up dating functional specs per the change order from client. Analyzing and testing data on different billing and membership functionality manually and writing queries on database for validating data.

04/1992 to 04/1998 : The Mutual Group Milwaukee, Wisconsin

Senior Claims Examiner/Configuration--Facets

Up dating functional specs per the change order from client. Analyzing and testing data on different billing and membership functionality manually and writing queries on database for validating data. Examined, audited and processed claims according to contracts.

Did plan building and configuration for providers.

Skills: Ez-Cap,Rims, Amisys,Facets,Diamonds,Rumba,Ace,Nasco,Macess, Pega and all Microsoft Data..

Cob,ICD-9,Cpt,Drg's,Hmo,Ppo,Pos,Medicaid and Medicare.