

**Mazami Boroze**  
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**Objectives:** Seeking a full time technical/engineering position

**Education:** **ACE ASSOCIATE certification in progress**  
Familiar with: **Kaizen, 3P, TPM, Standard Work, QCPC, 5S, RRCA, Mistake Proofing**

**Central Connecticut State University, New Britain, CT**

Master's of Science: Technology Management in Progress – Expected to Graduate 2013  
Bachelor of Science: Mechanical Engineering Technology - December 2008 Graduate

**Computer Skills:** -Unigraphics -Microsoft PowerPoint  
-Auto-CAD -Microsoft Excel  
-Pro Engineer -Microsoft Word

**Related Courses:** -Design for Manufacture -Technical Writing  
-Manufacturing Processes -CAE Applied Element Analysis  
-Machine Design -Applied Heat Transfer  
-Strength of Materials -Materials Analysis  
-Circuit Analysis -Fluid Power Systems  
-Instrumentation -Spreadsheet Tools for Engineers  
-Applied Thermodynamics - Applied Fluid Mechanics  
-Applied Mechanics -Statistics

**Mechanical Skills:** -Hardness Testing -Heat Treatment of Metals  
-Lathe Operations

**Work Experience:** **Otis Elevator Company Farmington, CT**  
**Service Representative** November 2003 – Present

-Utilize ACE tools to prevent, reduce escapes/turn backs  
-Troubleshoot and program elevator emergency phones  
-Monitor elevators using in-house software – REM CAD  
-Assist customers daily (by phone) with service requests  
-Coordinate service issues between mechanics, customers and supervision.

**Amotek / Bock USA Monroe, CT**  
**Warehouse Maintainer** 2001 – 2002

-Performed daily check-up on tools, production equipments  
-Utilized ISO 9002 tools to maintain factory safe

**References:** Kim Laprise, Supervisor, Otis Elevator 860 676 6734  
Myles Miller, Engineer, Covidien 203 886 7539  
Kodjovi Coussey, Engineer, Hamilton Sundstrand 860 654 3397

**Activities:** -Language: French and English – Interest: Business and Technology