

Profile Summary

- Knowledge of business processes and strategies and how technology can be used to improve business.
- Experience with MS SQL Server and Integration, Reporting and Analysis Services.
- Team player with excellent communication skills and strong documentation and analytical abilities.

Education

Texas A&M University, Mays Business School, College Station, TX

May 2012

Master of Science in Management Information Systems, GPA 3.73

University of Mumbai, India

June 2009

Bachelor of Engineering, Computer Engineering, GPA 3.74

Professional Experience

Center for the Management of Information Systems (CMIS), Texas A&M University

Web Technician

August 2011 - May 2012

- Interact with end users and analyze business requirements for CMIS.
- Assist with event planning and enhance business processes and user interfaces.
- Design, implement, maintain and update website for CMIS events registration using ASP.NET, C# and CSS.
- Design and implement database using SQL Server and optimize SQL queries for performance and reliability.

Valero Energy Corporation, San Antonio, TX

Application Support Intern, Information Services Division

May 2011 - August 2011

- Investigated applications that use SQL database and determined database requirements.
- Created and implemented migration strategy to upgrade database from SQL Server 2000/2005 to 2008.
- Conducted testing, documented test scripts and resolved issues to ensure successful migration of database.

JPMorgan Services India Pvt. Ltd., Mumbai, India

Transactions Processing Specialist, Treasury and Securities Services

November 2009 - June 2010

- Analyzed transactions and performed reconciliation to determine entitlement of funds.
- Communicated with interdependent teams for authentication of transactions and authorization to utilize funds.
- Corresponded with brokers to ensure security of financial deals and validation of fund transfer.

Project Experience

Customer Relationship Management System for EHR Adoption

- Developed CRM system plan for CentrEast Regional Extension Center web portal.
- Gathered requirements, formulated CRM strategies, developed metrics and implemented system using MS Dynamics.

Data Warehouse for Dominick's Finer Foods

- Structured critical business questions, analyzed source data trends and created logical integrated schema.
- Performed ETL processes and prepared reports using MS SQL Server Integration, Reporting and Analysis Services.

ERPsim

- Executed complete cash-to-cash cycle and applied all business decisions in a live SAP client for Enterprise Resource Planning simulation to operate a fictive muesli company.

Electronic Payments Industry

- Analyzed industry life-cycle and researched on business model, technological architecture, business processes and products, competitive advantage and growth profiles of various firms.

Automation of Space Utilization of Internet Data Center - Reliance Communications Ltd.

- Developed application software using Java and MS Access and created website using HTML to launch applets.

Relevant Coursework

Corporate Information Planning, Project Management, Business and Corporate Strategy, Negotiations, Data Warehousing, Customer Relationship Management, Enterprise Resource Planning, eServices, Operations Management, Accounting.

Skills

- **Languages:** SQL, HTML, ASP.NET, Java, C, C++, C#, JavaScript, CSS, VB.NET, XML, PHP, JSP.
- **Tools:** MS Office, MS SQL Management Studio, HP Service Manager, SSIS, SSRS, SSAS, SAP NetWeaver, MS Dynamics, MS Visual Studio, Xcelsius, MS Project, MS Visio, Adobe Dreamweaver, Adobe Photoshop, Rational Rose.
- **Databases:** Microsoft SQL Server, MS Access, MySQL, Oracle.
- **Functional:** Project Management, Systems Analysis, Data Analysis, Documentation, Requirements Gathering.

Professional Affiliations and Leadership

- Director of Marketing and Advocacy in Indian Graduate Students Association at Texas A&M University.
- Member of Valero Intern Council and Valero Ambassador Program.
- Valero Volunteer at Food Bank and Texas Folklife festival.

Work Authorization Eligible to work in the US through Optional Practical Training.