61 Mass Ave Chicopee, MA 01013 Phone: 413-575-7101 Email: cduvai0522@hotmail.com

Springfield, MA

# Courtney A Duval

**Objective** To obtain a position with a reputable company, that will utilize my knowledge of computers and demonstrate my communication skills.

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Experience	7/2010-4/2011	Family Ford of Enfield	Enfield, CT	
	Receptionist			
	<ul> <li>Answered phones and transferred calls</li> </ul>			
	<ul> <li>Bill filing</li> </ul>	❖ Bill filing		
	<ul> <li>Handled all money made by the selling of cars</li> <li>Accounts receivable</li> </ul>			
				2007-8/2010
	Shift Manager			
	<ul> <li>Manage</li> </ul>	<ul> <li>Managed employees and conflicts</li> </ul>		
	Served	Served and worked with customers Responsible for balancing of cash register		
	Respon			
	<ul> <li>Store cle</li> </ul>	osing responsibilities		
	2005-2009 Uni	ted State Air Force Reserves	Various	
	Senior Airman			
	<ul> <li>Attended basic training at Lackland AFB – San Antonio, TX</li> </ul>			
	<ul><li>Medical</li></ul>	<ul> <li>Medical Tech. School at Sheppard AFB – Wichita Falls, TX</li> </ul>		
	<ul> <li>Medical Services Apprentice at Westover AFRB – Chicopee, MA</li> </ul>			
	<ul><li>Flight T</li></ul>	racking		
	Medical	Record Filing and Processing		
	<ul> <li>Patient</li> </ul>	Care and Relocation		
	2003-2005	D'Angelo's	Chicopee, MA	
	Sales Associate			
	<ul> <li>Rang Register</li> </ul>			
	<ul> <li>Served Customers</li> </ul>			
	❖ General store duties			
	Education	5/2009-10/2009 ❖ Certifie	American Medical Response d EMT-Basic	Springfield, MA

Theory, Practical, Dispatch, and Observation

Received High School Diploma
 Received Various Sports Awards
 Completed various computer classes

Chicopee Comprehensive High School

2001-2005

Volunteerism

Extreme Makeover: Home Edition

- Member of the lead build team for Springfield, MA Project
- Coordinated all volunteers for project
- Organized all of the volunteer sign in sheets

#### Church

- ❖ Bingo
- Special Events

## **Knights Of Columbus**

- Serve over 1500 people thanksgiving dinners
- Set up meals to deliver to Retirement homes

## **AJACs**

Volunteer as a soccer coach for children U-6

#### Interests

Sports, Computer programs such as: Microsoft Word, Excel, and Power Point, Outdoor activities, Reading, Varsity Soccer, Basketball Team Captain, Indoor and Outdoor Track & Field.

References upon request