

**JEFF ANIOLEK**  
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**PROFILE:**

Extensive experience in the insurance claims industry investigating and managing casualty losses of all severity levels.

**QUALIFICATIONS:**

Handle commercial as well as personal lines claims for insurance carriers, TPAs and self-insured companies. Loss type included extensive handling of:

Commercial General Liability	Trucking	Cargo
Products Liability	Mediation	In Land Marine
Commercial Auto	Dram Shop	Personal Lines - Various

**WORK EXPERIENCE:**

7/00 - 3/11

**CUNNINGHAM LINDSEY**, Wallingford, CT

**BRANCH MANAGER – SENIOR CASUALTY ADJUSTER**

- Served as the office's senior casualty adjuster handling larger and more complex casualty claims.
- Managed three offices including Hartford, Connecticut; Springfield, Massachusetts; and Providence, Rhode Island to facilitate the investigation, reporting, estimates, and negotiation of claims, covering casualty, property and Worker's Compensation.
- Directed a professional team of insurance adjusters, ensuring strict compliance with policies, procedures and established protocols.
- Oversaw key operational functions including sales, client relations, finance and budget management, facilities management, claims reviews, quality assurance, and regulatory compliance.
- Managed relationship with major carriers and managing agents, using on-going feedback to consistently achieve the highest levels of performance excellence.
- Facilitated team meetings with branch personnel to discuss opportunities for positive change and continuous quality improvement.
- Spearheaded the rebuilding of the Hartford, Connecticut office, including recruiting, training, technology set-up, sales, marketing, policies and procedures.
- *Grew annual revenues from \$200K to over \$1 million.*

11/92 - 6/00

**ALLIED ADJUSTMENT SERVICE/CUSTARD INSURANCE ADJUSTERS**, West Haven & Orange, CT - *Providers of insurance claims, investigations, processing, estimates, and negotiations for insurance carriers, TPAs and self-insured companies.*

**BRANCH MANAGER – SENIOR CASUALTY ADJUSTER**

- Served as a Branch Manager and as a Senior Casualty Adjuster.
- Investigated and managed a variety of casualty claims to include the larger and more complex.
- Recruited, hired and trained a professional staff.
- Developed quality standards, policies and procedures, including managing audits to ensure compliance with established protocols.
- Managed all facets of the business including facilities management, finance and budgets, sales, marketing, quality assurance, staff development, and client relations.
- Managed a claims tracking system, combined with process/workflow improvements to improve overall turn-a-round time.

8/90 - 10/92

**AMERICAN INTERNATIONAL ADJUSTMENT COMPANY**, Rocky Hill, CT

**SENIOR CLAIMS REPRESENTATIVE, Commercial Claims Office**

- Personally handled the larger and more complex losses for one of two claim units.
- Handled general liability, auto, product liability,
- Interacted with defense counsel in CT, NY, MA and PA to resolve claims.

**EDUCATION:**

**SOUTHERN CONNECTICUT STATE UNIVERSITY**

*Master of Arts in HISTORY*

**STONEHILL COLLEGE**

*Bachelor of Science in POLITICAL SCIENCE*

*References available upon request*