**MICHAEL E. CUSHING**

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**Qualifications**

* 15 years of Healthcare experience, 11 years in the hospital setting, 4 for a software vendor
* 3 years’ experience as a Clinical Applications Manager with 16 employees
* A BS in Medical Technology – Baystate Medical Center clinical year
* Physician support experience – Physician Liaison for 3 years
* The ability to listen and understand
* Professionalism
* Loyalty, a positive attitude, and an appreciation for the opportunity

**Experience**

**William W. Backus Hospital, Norwich, CT – 6 years of service**

Manager, Clinical Applications, MIS 2007-Present

As the Manager of Clinical Applications, I mentor a high performing team of 16 Analysts and clinician informaticists including RN’s, a Pharmacist, a CT Technologist, and a Medical Technologist. My team has completed several patient safety and operational projects including:

* Computerized Provider Order Entry (CPOE) in the Emergency Department and the Inpatient Psychiatric Unit
* Electronic Documentation for Nursing
* Barcode-based bedside medication verification with wireless Bluetooth scanners
* Bedside wireless handheld phlebotomy system
* Digital Mammography
* Implementation of the Roche Laboratory Automation system

MIS Physician Liaison 2005-2007

As the MIS Physician Liaison, I built relationships with physicians who used the services of Backus Hospital. I was a single point of contact for physicians supporting them in their use of the MEDITECH EMR, Electronic Signature, iSite PACS, and Citrix remote access.

**The Valley Hospital, Ridgewood, NJ – 5 years of service**

Clinical Analyst 1999-2004

As a Clinical Analyst, I managed several large technology projects including an enterprise-wide Group-Wise e-mail system upgrade and the selection and purchase of 4 mission critical servers, valued at over $250,000. I also supported the Valley Health Medical Group, an Urgent Care and Occupational Health Practice with 7 sites and 18 physicians. I worked closely with the technology group giving me experience with servers, and networking.

**MEDITECH, Westwood, MA – 4 years of service**

Coordinator HCIS 1998-1999

As an HCIS Coordinator I managed the ongoing upgrades of 34 health systems in the US and Canada. I was the primary escalation point for issues.

Applications Consultant 1996-1998

As an Applications Consultant, I implemented the MEDITECH Laboratory suite in 9 Hospital systems in the US. I trained my coworkers on different aspects of the new software including ISBT128 blood bank bar codes.

**Education**

**Atlantic Union College, South Lancaster, MA --** Bachelor of Science in Medical Technology 1997

**Baystate Medical Center, Springfield, MA --** Medical Technology Clinical Year 1996

**Dale Carnegie Training, Enfield, CT --** The Dale Carnegie Course 1996