Pranab Mukherjee

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### Principal / Director, Information Management

Executive with more than 14 years of progressive experience in executing complex, multimillion-dollar transformation projects resulting into high profit margins in the business consistently. Leverages management consulting & IT experience to drive business focused strategy, align process, tools & technology. Highly regarded for capacity to effectively supervise staff in both domestic and international settings. Possesses comprehensive knowledge and insight in designing, building, and directing end-to-end data management, architecture, integration, and governance. Accomplished in developing business intelligence (BI) solutions. Diverse career is complemented by relevant, advanced formal education. Experience in Health Care, Retail, and Finance industries.

### Master Data Management • Data Management & Architecture • Data Governance • Training Consulting • BI Methodology • BI Strategy • Staff Management • Cross-functional Six Sigma Green Belt Quality Certified • BI Solutions Architecture • Data Mining Data Modeling • Data Quality • Data Conversion • Dashboards / Scorecards International Business • PeopleSoft Human Capital Management

Professional Experience

Computer Science Corporation – Colombia, MD 2011–Present

CSC provides global IT consulting services.

## Principal, Master Data Management & BI

**Managing large engagement to deliver right value proposition on multiple master data-management transformation projects of budgets up to $8.2m for federal government agencies. Develop pre-sales proposed solutions, implementation plans, and business cases. Provide post-sales full life-cycle management of solutions to realize the business case. As client advisor, provide and engagement strategy, execution approach, risk mitigation and governance for large MDM projects.**

Capgemini – New York, NY 2010–2011

Capgemini is a global IT services and consulting company.

## Manager, Business Information Management

Devised an engagement strategy to realize the vision “One Dean Way” to produce and maintain common, global customer data. Create a common depository approach for authoritative customer records. Advised risk mitigation and rollout strategy to Ensure consistent customer-maintenance processes across Dean Regions and appropriate control levels were employed without slowing customer-facing processes. Employed a centralized customer MDM repository that propagates common customer fields to OTC systems and prevents local users from overwriting global values.

Improved the visibility of customer’s performance across internal and external, finance, and distribution hierarchies.

Empowered a Customer Data Governance organization to make critical business decisions based upon customer data.

Increased the portability of customer records across OTC platforms.

TCS—America – New York, NY 2010

TCS is a services, business solutions, and outsourcing company.

## Senior Engagement Manager

Led transformation team performing a 32 week enterprise assessment for PNC Bank post merger with National City Bank. Developed the business case for enterprise-wide transformation initiative to create a Product Master as an initial Master Data Management effort.

* Studied PNC and National City bank existing product lines and provided recommendations for the optimal method of merging two different product lines as well as implementing a master Product Master.
* Created a Business case that quantified the business benefit along with an impact analysis and an enterprise wide product master implementation strategy.

M. Dubliner – St. Louis, MO 2009–2010

M. Dubliner provides custom IT system development and program management skills.

## Independent Contractor

Facilitated procurement of resources to manage IT Projects and also oversee and mentor them during the project execution. Led a project team developing custom real estate valuation software and a BI application to monitor IT systems operations.

Accenture – New York, NY 2004–2009

Accenture is a global management consulting, technology services, and outsourcing company.

Enterprise Information Management Program Delivery Manager, Best Buy, 2008–2009

Led projects as big as $x with a team size of up to #. Project scope included simplified returns and exchange processes, robust receipt look-up capability, integrated tech check applications, and integrated item master and dot com integration. Led project auditing initiatives, identified major defects inherent in the process and system through root cause analysis, and devised improvement strategies. Collaborated with representatives from Finance, Quality Assurance, Engineering, Logistics, vendors, and customer’s functional departments in a cross-functional metric environment.

Led and deployed a successful $6 million custom returns application for Best Buy’s EDW and MDM within two years; the U.S. version of the end-end solution was piloted in April 2008 with a chain-wide rollout completed by Fall 2008. Created and implemented change requests of $150,000.

Implemented improvement plans to increase enterprise-wide, return system efficiency.

Onshore Information Management Delivery Lead, AG Edwards, 2005–2008

Supervise, deploy and rollout delivery of third-party and historical-load subject areas. Mentored the client’s data architect and Data Quality team. Defined and established enterprise-wide, data-governance processes. Established data-management protocol and obtained executive approval. Collaborated with database administrators to implement designs. Supervised coding and testing of ETL by the offshore team and assisted in loading metadata properly in compliance with quality standards.

Implemented a $9 million global central data repository. Enabled Accenture to obtain an additional $80,000 in revenue and created a new business opportunity for Accenture with AG Edwards.

Identified and created charters for additional data governance and quality projects; DQ compliance and data lifecycle management that archived continual improvements.

Set the design standards across the enterprise and established offshore development capabilities.

Saved 160 work hours and $15,000 in monthly expenses through eliminating redundant processes; raised awareness of the client team on existing, broken DQ processes and educated the client on industry best-practices and process alternatives.

Produced processes that allowed the client to track and document aggregate tables, business-transformation rules, and subtotals. Customized standards to suit financial services.

Lead BI, / DW Architect, 2004–2005

**American Express:** Created and addressed the U.S. Management Reporting Data Warehouse that resulted in providing accurate, timely, and financially balanced reporting. Automated a sustainable, controlled process to drive financial reporting that was transformed to include BI capabilities and to pursue shareholder value that met client and customer goals. Interviewed stakeholders to gather and develop reporting and ETL requirements. Educated the client in Accenture Data Warehouse methodology. Prepared and maintained the project plan for offshore ETL, reporting, and historical data-loading development. Performed requirements analysis and established new standards for the data warehouse. Conducted change-control meetings with business users.

Trained and developed the 30-member offshore ETL team on the data model and ETL design.

**Kaiser Permanente:** Assigned to the National Pricing System (NPS)-Right Price Project to provide a consistent and accurate rating while supporting product, segment, and market requirements. Implemented the NPS Right Price system to impact the manner in which Underwriting, Sales, Account Management, and Actuarial departments interacted and conducted business. Performed data modeling and created the conceptual, logical, and physical data model using Erwin tool.

Developed database-design standards and the change-request template.

Managed change-management activities and prepared the system test and development plan

Other Significant Experience

Birlasoft, General Electric Corporate Information Systems Group 2002–2004

## Technical Onshore Project Coordinator

Boston Scientific Corporation 2002

## Senior Consultant

Baptist Health Systems 2001–2002

## Technical Project Leader

R Systems Inc. 1997–2002

## Senior Systems Analyst

Adventist Health Care 2000–2001

## Senior Programmer Analyst, PeopleSoft Financials

Marriott International 1997–2000

## Programmer Analyst, PeopleSoft Support

State of California, Department of Corrections 1997

## Design Consultant, Security Interface Design

Education

National Institute of Information Technology, India  
 Post Graduate Diploma in Advanced Systems Management, 1993

Calcutta University, India

B.S. in Physics, Chemistry, & Mathematics, 1991

Technical Expertise

* Master Data Management Strategy & Tools
* Enterprise Data Warehouses
* ETL
* ERwin Data Modeler
* PeopleSoft HCM