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| **Kashual Laing, RN, BSN 51 Redwood Circle, Shelton, CT. 06484**  **(C) 203-241-7294**  **Professional Experience:**  **WellPoint, North Haven, CT. September 2008 to present**  Anthem Blue Cross Blue Shield  Transplant Case Manager II  Medical Management System case setup and documentation, inputting all confidential patient contact information into electronic system including case summaries, CM follow up conversations, benefit verification etc.  Prior Authorizations-  Responsible for reviewing clinical data against medical policies to determine if medical necessity criteria are met for Solid and Stem Cell Transplant approvals.  Summarizing clinical data for internal medical directors and external reviewers for cases requiring in depth medical reviews.    Network Benefit Reviews to determine if selected transplant center is within the transplant network.  Utilization Reviews-  Reviewing in patient transplant admissions using Milliman Criteria to authorize length of stays.  Case Management-  Telephonic Case Management of transplant members from beginning to end of transplant process.  Overall responsible for confirming accuracy of Network benefits, Transplant Prior Authorizations, Transplant admission precertification, Inpatient LOS review, Discharge planning, and member education pre and post-transplant.  **Kelly Services, Shelton, CT. May 2006 to Sept. 2006**  Concurrent Review Nurse, Contract Position (HealthNet Insurance)  Provided weekly concurrent reviews of insured members for continued stay within a skilled  nursing facility.  Telephonic management of cases to request clinical data evaluation to determine appropriates of length of stay approvals  Maintained good rapport with facility case managers, discussing member cases for  future discharges home, assisted living or continued stay for custodial level  of care.   **Yale New Haven Hospital, New Haven, CT. January 2004** **– May 2006** Geriatric nurse –  Acute Care for Elderly Unit (ACE UNIT).  Telemetry monitoring  Provided direct care to the critically ill geriatric population.  Administered Medication, Telemetry monitoring, IV/Central line maintenance  Documented in Electronic Documentation System.  Charge nurse duties as needed.   Women's Health Gyn/Oncology Staff Nurse  Gyn/Oncology surgical unit.  Duties include: providing continual education to  women regarding their illness, treatments, diagnostic procedures and their  discharge care. Clinical aspects include: administering blood products, care  and maintenance of indwelling lines, surgical sites, lab result monitoring and  providing full assessments. Familiarity with chemotherapy administration and  monitoring.   **Wicke Health Care Center (Long Term Care Center) 1996** Weekend Staff Nurse / Per Diem Charge Nurse   As charge nurse handled staffing issues and assignments. Telephoned for backup  staff to maintain adequate, staff / resident ratios.   **Hewitt LTC Facility, Shelton, CT. 1996** Staff nurse  Weekend Relief Supervisor  Provided care to LTC residents as needed.   Duties included: med administration, charting, repletion of nursing supplies,  staffing issues, unit rounds, and repletion of nursing supplies.   **Hospital of St. Raphael, New Haven, CT 1989-1996.**   Staff nurse -cardiac unit (1994-1996)  Admitted, discharged and educated residents to their individualized plan of care  in relation to their diagnosis.   Provided ongoing medication and discharge teaching.   Monitored telemetry for cardiac arrhythmias, notifying MD's of abnormal rhythms  and behaviors.   Transferred and reported to ICU staff situations where residents needed 1:1  observation.   Clinical duties included: medication administration, monitoring of peripheral and  central IV lines, dressing changes, blood product administration, nitroglycerin  drips, heparin drips, assisting MD's with bedside cardiac defibrillation and  procedures.   Graduate Nurse -cardiac unit (1993-1994)  Student nurse -geriatric unit / cardiac unit (1991-1993)  Direct patient care under supervision of licensed registered nurse.  Unit Clerk/Patient Companion -float (1989-1991)  Provided clerical support to patient care units throughout hospital, included  transcription of patient orders, telephone coverage, chart organizing and  errands for clinical staff.   **Education**:  Southern Connecticut University, BSN 1994  **Licensure**  Multistate Licensure ( 40 active state Nursing Licenses) Connecticut Registered Nurse Licensure / New York State Nurse Licensure  **Recognition**  **Case Management video –WellPoint Heart Transplant Case Management Member - Nov. 2010**  **Recognition by Angela Braly** |