**GRANTLAND CASE**

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**SUMMARY**

United States Air Force Veteran with Bachelor’s in Communications, over 8 years of experience with in the Information Technology field with experience in supervision looking to move into management.

**EDUCATION**

**Bachelor of Science in Communication** 2011

Kaplan University

President List academic honors

**Associate of Arts in General Education** 2006

Fresno City College

**PROFESSIONAL EXPERIENCE**

**Staff Information Systems Analyst (Specialist)** 2007 - Present

California Department of Corrections and Rehabilitation, Sacramento, CA

* Develop and maintain internet site using Adobe Dreamweaver.
* Edit and assist in maintaining companies Intranet site using Microsoft SharePoint 2007.
* Analyze projects in SQL Server in order to ensure valid data output for executive level projects.
* Work with the BMC Remedy tracking system in order to maintain and track current workload.

**Associate Information Systems Analyst (Specialist)** 2007 - 2010

* Provided second and third level of desktop support helping other technicians in the field when needed.
* Worked directly with the Executive Office in order to ensure all computer and cell phone needs were met.
* Worked with the BMC Remedy tracking system in order to maintain and track current workload.
* Rolled out new technology to increase efficiency with in the supported offices.

**Student Assistant** 2006 - 2007

California Department of Justice, Fresno, CA

* Provided first level of desktop support.
* Installed and maintained Windows XP on approximately 30 local computers as well as 100 remote systems.
* Worked with the HEAT tracking system in order to maintain and track current workload.

**Aero Medical Technician** 2000 - 2004

United States Air Force, Various locations

* Assisted in the design and implementation of a new Physical Exams computer application for the Air Force to ensure a smooth transition from paper to computer records.
* Maintained all local computers as well as attended weekly training on technology related topics.
* Registered patients for doctors.
* Performed annual physical assessments on all Pilots in order to ensure continued physical ability to fly.
* Supervised and reported to management the various aspects of the Aerospace office while supervisors were deployed.

**TECHNOLOGY PROFICIENCIES**

**Operating Systems**

Microsoft Windows XP through 7

**Applications**

Microsoft Office (Word, Excel, PowerPoint and Outlook) 2003-2010

Adobe Dreamweaver

BMC Remedy system

Blackberry enterprise server as well as all Blackberry devices currently in production

Social media applications

Microsoft Server 2003/2008

Active Directory

SQL Server

SharePoint 2007

Project 2003/2007

**MEMBERSHIPS**

Yuba County Juvenile Justice and Delinquency Prevention Commission 2009-2011