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| Brittane Enterprise, LLC  Roberta J. Gamble, RN, CIS, LNC | | |
| 588 Wheeler Farms Rd.  Orange, CT 06477  Phone: 203-878-3706  Fax: 203-878-3981 |  | |
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| **PROFESSIONAL EXPERIENCE** | | |
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| Brittane Enterprise, LLC, Orange, CT | | 10/01/2009 to Present |
| ***Certified Insurance Specialist- Life, Accident/Health*** | | |
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| * I provide educational tools and guidance to physicians and medical staff in order to reduce delays and denials received due to administrative errors and unfamiliarity with the complicated insurance processes involved in prior authorization reviews. | | |
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| Brittane Enterprise, LLC, Orange, CT | | 10/2004 to Present |
| ***(Certified)[[1]](#footnote-1) Legal Nurse Consultant*** | | |
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| * Consult with attorneys who arbitrate denied medical claims * Review the facts of medical claims, all relevant patient records and the contractual obligations of the medical insurance firm * Determine if the facts warrant a reversal of the original decision to deny the claim * Justify reasoning based on the facts of the case and the insurance contract * Will then render a decision concerning contractual obligations under the medical insurance plan. | | |
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| St. Vincent’s Medical Center, Bridgeport, CT | | 12/07/2009 to Present |
| ***RN Case Manager/Weekend Case Manager for entire medical center*** | | |
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| * Responsible for coordinating the care delivered to patients * Assesses, plans, and evaluates the outcomes of care in collaboration with the other members of the health care team * Guides and directs the care given to the patient by the other nurses, and health care team members from other disciplines to ensure that quality and cost-effective care is given within an appropriate length of stay | | |
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| Anthem BC/BS of CT, North Haven, CT | | 09/2007 to 10/2008 |
| ***Nurse Medical Management*** | | |
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| * Review prior authorization requests and contract benefit utilizing approved criteria/guidelines to ensure the medical necessity of requested services/procedures * Gather, collect and document information necessary for the review of prior authorization requests * Receive/Respond to incoming calls * Refer cases not meeting criteria/guidelines for medical director review * Communicate review outcomes to providers per protocol * Educate provider and/or medical staff | | |
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| Anthem BC/Bs, North Haven, CT | | 2/2007 to 5/2007 |
| ***HEDIS Nurse*** | | |
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| * Review medical records on-site in physician’s offices * Abstract specific clinical information from the medical records * Type clinical information into an electronic database * Review data input for accuracy * Maintain confidentiality of clinical and other professional information | | |
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| Aetna Health Insurance, Middletown, CT | | 6/2005 to 4/2006 |
| ***Disease Management Nurse Consultant*** | | |
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| * Conduct outbound telephone calls to people who have health insurance through an Aetna plan, and who were candidates for specific disease management programs * Provide information to these members to deepen their understanding of their medical condition * Guide the person in self-management of their chronic disease * Emphasize the value of health education and behavior modification * Work in collaboration with the member and his/her attending physician | | |
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| Hospital of Saint Raphael, New Haven, CT | | 12/2004 to 2005 |
| ***RN in Adult Inpatient Psychiatric Unit*** | | |
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| * Provide nursing care to mentally distressed people * Facilitated admissions, discharges, and transfers * Supervised licensed practical nurses and patient care assistants | | |
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| Racebrook Elementary School, Orange, CT | | 2003-2004 |
| ***Substitute School Nurse*** | | |
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| * Monitor, treat, and refer students and staff regarding health concerns and needs * Administer daily and as needed medications * Arrange for the safe transportation of sick or injured students (in consultation with parent/guardian), or employees for further medical evaluation in case of emergency | | |
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| Yale New Haven Hospital, New Haven, CT | | 12/2000 to 9/2002 |
| ***RN in Neurology*** | | |
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| * Staff nurse- provide bedside nursing care and carry out medical regimens to neurologically impaired patients * Supervise licensed practical nurses and patient care assistants | | |
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| Gardner Heights Nursing Home, Shelton, CT | | 1993 to 2002 |
| ***LPN-GN-RN in Geriatrics*** | | |
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| * Charge nurse responsible for the assessment, planning, delivery, and evaluation of nursing care to residents | | |
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| **EDUCATION AND PROFESSIONAL DEVELOPMENT** | | |
| Certified Insurance Consultant State of CT Insurance Dept. Hartford, CT 04/2009  Certified Legal Nurse Consultant Vickie Milazzo Institute Houston, TX 04/04-01/09 | | |
| Registered Nurse St. Vincent’s College Bridgeport, CT 1996 - 2000 | | |
| Licensed Practical Nurse Danville Area School District Danville, PA 1985-1986 | | |
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1. From 10/04 until 1/2009- I was a Certified Legal Nurse Consultant with experience in Nursing Home Negligence, Medical Malpractice and Personal Injury. [↑](#footnote-ref-1)