**Jonathan Ayala**

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**ORGNIZATIONAL SECURITY EFFECTIVENESS AND SOCIAL BUSINESS DEVELOPMENT**

A leader with a proven ability to deliver business results through training, customer service, and knowledge application. Actively participated with primary levels of management in Operations, Sales, Marketing, and Security Enforcement to enable higher performance. Integrated leadership development in all security operations to ensure greater effectiveness.

**LEADERSHIP COMPETENTCIES**

Security Threat Assessment – Change and Stress Management – Customer Service Relations – Service Orientation – Critical Thinking – Strategic Planning – Employee Engagement – Leadership Development

**PROFESSIONAL EXPERIENCE**

**Hui O Ka Koa/Alutiiq LLC, Oct 2007 – Present Groton, CT**

Communicate security status, updates, and potential problems using established protocols Conduct physical examinations of property to ensure compliance with security policies and regulations. Support, or assist in governmental reviews, internal corporate evaluations, or assessments of the overall effectiveness of the facilities security processes.

**United States Army, 2004- 2008 Darmstadt, GE**

*In support of Operation Iraqi Freedom*

**Military Police Officer**

* Provided for public safety by maintaining order, responding to emergencies, protecting people and property, enforcing motor vehicle and criminal laws, and promoting good community relations. Recorded facts to prepare reports that document incidents and activities.
* Monitored, noted, reported, and investigate suspicious persons and situations, safety hazards, and unusual or illegal activity in patrol area. Identify, pursue, and arrest suspects and perpetrators of criminal acts,
* Patrolled specific area on foot, horseback, or motorized conveyance, responding promptly to calls for assistance, Reviewed facts of incidents to determine if criminal act or statute violations were involved; Render aid to accident victims and other persons requiring first aid for physical injuries;
* Investigated traffic accidents and other accidents to determine causes and to determine if a crime has been committed
* Testified in court to present evidence or act as witness in traffic and criminal cases, Photographed and drew diagrams of crime or accident scenes and eyewitnesses
* Conducted Security risk assessments daily for operation
* Collaborate with other offices and agencies to exchange information and coordinate activities, Actively participated in joint police operations with German police department to increase safety and minimize threat, Pursued and arrested suspected criminals, Used presence of force and level force continuum to administer necessary tactics to stop threat

***Key achievements/Awards***

* Army Achievement Medal, Army Reserve Components Achievement Medal, National Defense and Service Medal
* Global War on Terrorism Medal Army Service Ribbon
* Overseas Service Ribbon Armed Forces Reserve Medal W/M Device
* Emergency Service Ribbon Honorably discharged from United States Army (2nd time)
* Non-Lethal Weapons training: (OC) Oleoresin Capsicum Certification/Baton Deployment
* Certificate of appreciation for outstanding support to USAG, Provost Marshall Operations, and Darmstadt community NRA Basic Pistol Course NRA Pistol Marksmanship Course
* Honorably discharged from United States Army (1st time)
* Central Texas College-certificate of training (German Instruction)
* Composite risk management (CRM) Course (40 Hrs)
* Anti-Terrorism Awareness training Level 1-2
* Quick Reaction Force Training (QRF)-Dept. Of the Army (40Hrs)
* TOP SECRET Level Clearance-US Army Central Personnel Signal Regimental Affiliation
* Basic combat training-Dept. Of Army (8 weeks)

**Michael Chrysler - Advanced Sales Professional New London, CT**

* Assisted in marketing strategy and tactics, product demonstration, sales techniques, and sales control systems
* Conducted customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction, Participated in strategic planning, and leadership sales techniques
* Trained in labor relations and negotiations with face to face interaction
* Utilized accounting principles and practices to conduct credit analysis and report financial data, Created video commercials for television during advertising campaign in Spanish. Advertising was conducted for three to four months Qualified customers and provided loan options for financing and purchase of product and services
* Actively participated in fourth month Spanish Advertising campaign and became one-of-three leaders. Generated an increase in 25% sales and customer traffic

**EDUCATION AND TRAINING**

**Three Rivers Community College, Norwich, CT**

**A.A. General Studies/Business Concentration-**Pursuing B.A. in Business transfer from ECSU (95% complete, GPA 3.6, anticipated graduation Fall 2011

**Ft. Leonard Wood Military Police School** 261E 19th St. Ft. Leonard Wood, MO 65473 Graduated with Diploma in Military Law Enforcement

**Ft. Gordon Signal School** 307 Chamberlain Avenue, Augusta GA 30905 Graduated with Diploma in T.A.T.S. tactical cable systems

**General Dynamics Apprenticeship Program**

75 Eastern Point Road, Groton CT 06340 Electronics Mechanic/E-1 Licensing Pursued E-1 License for State of CT

**Training/Permits/Certifications/Coordinated Events**

* CT Pistol Permit-Class 1,CT Security Officer Guard card, Procedures for obtaining medical treatment and emergency assistance/CPR and First Aid
* Weapons safety Environmental safety/Weapons Handling Ammunition Storage/Safety Audits Workplace Inspections
* I.M.A.G.E. Youth Ministry concerts, (2) Unwrapping the Blessing Community Outreach, Taking The Future Youth Concert