**RAMESH KUMAR DESHAMOUNI**  
**610(909)5144**

**SUMMARY**

* Over 7 years of total experience and More than 2 years of experience working as lead involving in Systems applications, process design and more than 3 years as a business analyst
* Strong experience in working with all phases of SDLC throughout the project life cycle. Experience in Quality Assurance Methodology in SDLC. Also worked towards Sarbanes Oxley Compliance (SOX)
* Good understanding of front office Business Process, ERP applications, Database applications and Process Re-engineering concepts including Quality assurance strategies, procedures and Test specifications
* Proficient in authoring Business Requirement Documents (BRD), System Requirement Specifications (SRS) and identifying interfaces and business process specifications
* Ability to create and manage End to End process models for key functional business processes
* Involved in developing initial project proposals, business cases and detailed business requirements for prioritized projects
* Ability to create compelling business justification for recommended direction and design.
* Worked on business architecture and developing ER diagrams, Use case diagrams and the work flows and assisted in RFC work flow process and change management configuration
* Can quickly learn the functionality of packaged applications and understand how to implement and configure them to meet complex business requirements
* Worked on numerous cross platform applications and organized Joint Application Developments (JAD) and Joint Requirement Planning sessions (JRP), Interviews and Workshops, Rapid Application Development (RAD) sessions with End-User/clients/stake holders and the IT group. Involved in team meetings for Gap Analysis and Risk Analysis.
* Ability to self-manage multiple projects within tight timeframes and dynamic priorities
* A proven dynamic audit/business professional with strong risk assessment and IT auditing skills to support Internal Audit Department and has the ability to present ideas in a focused and concise manner
* Demonstrated ability to lead the team and ensure the project solutions are delivered in timely manner and performed cost-benefit analysis for various applications
* Excellent verbal and communication skills and demonstrated ability to work in a fast paced environment
* Ability to evaluate, identify the business and technology issues and work on solutions

**EDUCATION:**

* Master’s degree in **Business Administration (MBA), University of Findlay, Ohio** (GPA: 4.0/4.0)
* Bachelor’s degree in **Computer Science & Engineering**, **S.R.T.I.S.T Engg College**, **INDIA** (GPA: 4.0/4.0)

**Relevant Skills:**

* Performed Graduate fundamental study on network concepts, programming and basic principles of Operating systems.
* Performed study on data warehouse tools and database management
* Performed analysis on retail oil business process, financial and staffing firms
* Developed business requirements documents **Electronic machine production units** and monitored manufacturing process
* Completed an Under Graduate project on “**International Data Encryption Algorithm** (**IDEA)**”,an application for **ECIL**
* I have good academic record and G.P.A is 4.0.

**TECHNICAL SKILLS**  
**Applications** HCM, CRM, ELM (ERP) PeopleSoft applications, Front office, Order management

applications and E-Commerce applications

**Development Tools** Application Designer, People Code, Application Engine, Workflow

**Reporting Tools** SQR 4.x/6.1, PS Query.

**Testing Tools** HP Quality center 9.2, Mingle, Jira and knowledge of Visio & UML methodology

**Administration Tools** PS Security, People Tools utilities and Upgrade Assistant.

**Integration Tools** Component Interface, Business Interlink, EDI Manager, Application Messaging,

Control–M jobs

**Operating Systems** Windows XP, 2000server edition, Unix

**Tools** SQLServer, PL/SQL, SQR, Ab-Initio, Crystal Info, Requisite Pro, SharePoint, BMC Remedy User, Use Case, relational database, QNXT Database, Knowledge in RUP and SQL

**RDBMS** Oracle 7.x/8.x, MS SQL Server 6.0/7.0

**Software** Visual Basic 6.0 and MS Office (Word, Outlook, Excel, Access, Power point, Project, Visio), Process knowledge in Agile/Scrum methodology

**Operating systems:** MS-DOS, Windows 95/98/ME/2000/XP and Macintosh

**PROFESSIONAL EXPERIENCE**

**Company: GSS Infotech**

**Client: Aetna, AZ Oct 2011 – Present**

**Business Analyst, IT Compliance, Strategy & Governance**

* Developing Audit controls designed to evaluate reliability of Systems information, effectiveness of internal applications, efficiency of operations and compliance with established policies and procedures
* Documenting business processes, identifying key controls and identifying process improvement opportunities
* Assisting in reviewing Application and business ownership Process, Involving in developing strategies for process Improvement and communicating them with Steering committee
* Creating and modifying the existing IT application control information in SharePoint site
* Developing QBR (Quarterly Business Review) and MOR (Monthly Operating Report) information with critical issues and timelines for resolution to the IT governance management
* Assisting in the preparation of control reports, status reports, scorecards and presentations
* Working on technical processes and its relation with business operations
* Participating in the execution of audit work and incorporating management responses in testing of controls
* Reviewing and appraising the adequacy and the application of IT operating controls to ensure company objectives are met.
* Examining IT policies and procedures for various project plans and reporting any exceptions to the management team
* Examining assigned activities of areas of the company to determine the extent of all compliance with company policies and rules of regulatory authorities.
* Evaluating, to the extent possible through the audit process, managerial effectiveness in attainment of objectives.
* Preparing written reports of audit results and reviews the results with appropriate management personnel; makes recommendations for the correction of problems noted during the audit and follows up on audit recommendations to ensure implementation

**Company: Technovant, Inc**

**Client: Apollo Group, AZ May 2010 –July2011**

**Systems analysis, Business Analyst**

* Involved in performing the business requirements analysis and prioritizing the required tasks and researched whether the solutions for the current requirements exist within or outside the system, If not work towards the feasible solutions.
* Performed System analysis for the existing systems and other related changes in the business applications
* Analyzed process flow for business applications and involved in developing functional & non-functional requirements and system requirement specifications
* Gathered the required information from multiple sources through workshops and business meetings
* Involved in performing requirements analysis, identify, assess and document business requirements and priorities
* Analyzed the impact of the proposed solution and developed use cases to demonstrate the business specifications and other technical information to IT team through JAD sessions
* Analyzed multiple alternatives, risks and benefit, recommended resource requirements and collaborates with share holders
* Develop requirements specifications according to standard templates and tools supporting agile development.
* Assisted in the development of project plans including the creation of detailed work plans and timelines using management tools
* Worked toward Communicating the business case specification to the IT team
* Involved in the complete development life cycle (planning, designing, developing, testing) of applications
* Assisted the QA team and ensured that proper test plans execution has been completed and results are verified
* Participated in change management meetings for improving primary business processes by initiating new approaches
* Participated in System management, RFC approvals process and performing UAT with business users
* Involved in validating the business processes as per the requirements and train the end users through demos and other sessions
* Analyzed the application reports with the business team and debugging the defects

**Company: Technovant, Inc**

**Client: Cravath Swaine & Moore, NY Feb 2010 – March 2010**

**Business Analyst/ Project Lead**

* Acted as liaison between Legal team (Customers) and technical team and analyzed the functional process in HR business applications (ERP applications)
* Involved in developing functional and non-functional documents by gathering information from Legal team.
* Involved in accurately translating Business Requirements into system functionality requirements
* Documented business case analysis, detailed business requirements and prepared technical specifications and communicated to the technical team
* Verified the process flow in recruiting activity and developed the use case diagrams as per the business process
* Gathered requirements from multiple sources and demonstrated the business specifications to the technical team
* Worked in evaluating business process implications of system requirements and make appropriate redesign recommendations
* Designed the security, workflow impact analysis documents based on customer specifications
* Involved in execution of ERP Recruiting process and demonstrated the application process through Demos and user training
* Involved in debugging and resolving security issues in people code.
* Maintained the implementation of security policies and procedures.
* Created data mover scripts for data migrations from/to multiple existing environments.

**Company: Technovant, Inc**

**Kelly Services, MI July 2007 – Jan 2010**

**Business Analyst/ Project Lead**

* Worked as business analyst lead and interacted with business partners for the implementation of Kelly front office applications and ERP packages
* Participated in Full life cycle implementation (Planning, Design, Analysis, and Testing) of Front office applications and other packages and developed Use case analysis for business applications
* Interviewed business area experts, asking detailed questions and carefully recording the business requirements in a format that can be reviewed and understood by both business people and technical people.
* Served as a conduit between the customer community and the software development team
* Translated moderate level business requirements into functional specifications for the IT organization and managed changes to such specifications
* Analyzed the water fall model for the project life cycle SDLC and Involved in developing business architecture assisted in visualizing future state processes and technological changes
* Analyzed, documented the detailed business requirements and determined the impact of those requirements on the Line of Business Systems
* Created and maintained narrative Business Use Cases and Data Flow Diagrams of the business process and involved in QA process
* Worked closely with the internal customers to obtain a full understanding of their business requirements and facilitated JAR/JAD sessions with functional, development and management teams to identify the feasible solutions
* Captured core business process information, business rules, business entities and other relevant information, involved in designing User Interfaces for developing prototypes and Coordinated in distributing the workflow details to appropriate resources.
* Involved in People tools upgrade process and reviewed the AS-IS, TO-BE models of the business process
* Reviewed test plans and monitored the process to confirm the business needs are met without any discrepancies
* Assisted in continuous improvement efforts to enhance system performance and to provide enhanced functionality
* Formulated and defined systems scope and objectives through research and fact-finding combined with an understanding of applicable business solutions and business requirements
* Played major role in Project Management including deployment, documentation, change management and implementation throughout the development lifecycle and performed Fit-Gap analysis for the front office business applications and recommended diverse methodologies for Process Reengineering
* Tracked and communicated project tasks progress against deadlines and provided measurable results to management

**University of Findlay, Ohio June 2005 – Aug 2006**

**Lab Operations Assistant (Information Technology)**

* Performed supervision of lab equipment and facilities, keeping records of equipment and lab supplies, and maintaining the security of the lab
* Created and managed System access to the users and Provided technical assistance to the users
* Preformed systems maintenance and troubleshooting the problems
* Administered daily activities and prepared the computer lab schedule, provide backup of software and perform equipment repairs or arrange for repairs to be completed
* Monitored the budget of the lab such as purchasing supplies and researching and purchasing replacement equipment.
* Assisted students in the lab by demonstrating the proper use of the equipment and how to use the hardware

and software to finish assignments

**Jaya Ratna Filling Station, INDIA April 2002 – July 2004**

**Marketing Analyst (Retail Sales)/ E-Commerce Applications**

* Manage day-to-day business operations in Retails Oil sales and marketing divisions
* Developed programs for elimination of obsolete and excess stock and recommended stock levels for existing and new items.
* Supervised conformance to terms and conditions of dealer agreements to assure customer satisfaction with service levels.
* Provided functional training to the sales personnel in E-commerce application along with technical assistance
* Worked toward Delivering timely results & reporting for all Marketing Initiatives
* Coordinated with the advertising programs & campaigns and tracked customer behavior
* Developed cost-effective programs to increase the company position in the market
* Contributed in the recruitment, training and development of new sales personnel and recommended account assignments, employment and pay actions.
* Involved in supervising the marketing team operations and contract resources
* Developed financial models for key accounts and monitored daily Payable/receivable operations
* Developed recommendations for sales team to improve financial performance
* Monitored dealers financial performance and Communicated the reports to the management in timely manner
* Worked on track metrics to assess the effectiveness of the marketing and sales programs

**ECIL, India Jan 2002 – March 2002**

**Application Analyst**

* Performed analysis on the production of the Electronic units and conducted feasible studies
* Worked on the functional & technical requirements for data encryption application “**International Data Encryption Algorithm** (**IDEA)**”,an application for **ECIL** and developed work flow for data security process
* Performed tests to ensure the program works correctly and to meet the business requirements
* Prepared reports on the program and created needed instruction manuals for the application
* Involved in application upgrades and performed data security debugging process
* Performed administration duties and monitored technical support activities