William J. Ehler

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| Targeting IT Analyst Positions |

* University graduate offering a strong academic background in IT combined with excellent organizational skills demonstrated as a First Officer for American Airlines.
* Consistently recognized for technical troubleshooting skills used to rapidly and cost-effectively resolve challenging technical issues.
* Quickly learn and master new technology; equally successful in both team and self-directed settings; and proficient in a range of computer systems, languages, tools and testing methodologies.

Experience

American Airlines – Chicago, IL

* **Commercial Airline Pilot (First Officer),** (2008-Present) Lead in handling of aircraft from departure to arrival on every alternating flight leg while delegating flight tasks to ensure the overall safety of the aircraft and passengers. Demonstrating communication skills while communicating with ground and air controllers, operations and crew.

MVI Solutions – Ft. Lauderdale, FL

* **Business Development Project Manager** (2005-2007) Facilitated the definition of the scope of the project goals and deliverables while managing all aspects of the Project lifecycles. Responsible for communication with the customers and management of the project changes and interventions to achieve successful project outputs.

AQUA Sports – Ft. Lauderdale, FL

* **Owner/Operator VIP Concierge Service** (2003-2005) Responsible for overall operations and sales of onsite water sports/concierge service. Opened location and achieved double-digit continuous growth in sales. Implemented safety training and certifications for large student groups and organizations.

CIGNA Health Care – Bloomfield, CT

* **Systems Technical Analyst** (2000-2002) Accountable for design, testing and maintenance of corporate online applications. Owned, developed and maintained various company websites. Organized and conducted corporate eCommerce demonstrations.

Education

University of Rhode Island – Kingston, RI,

B.S. in Management Information Systems ⚫ March 2000

Concurrent Internship with CIGNA HealthCare and Washington Trust

* **Web Developer** CIGNA (1999): Provide Intranet development and operational support while performing maintenance tasks to various websites. Commendations for teamwork, flexibility and work excellence in providing support to end users.
* **Business Analyst**, Washington Trust (1999): Leveraged team strengths and weaknesses in creating solutions for various scenarios for Y2K solutions.

Qualifications Summary

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| Certifications: | USCG Licensed Captain, PADI Scuba Diving Instructor, FAA Certified Flight Instructor |
| Systems: | Windows 9X/NT/2000/XP/2K3 |
| Databases: | Oracle, MYSQL |
| Languages: | MYSQL, HTML, PHP |
| Software: | MS Project, MS Visio, MS Office, Photoshop, Dreamweaver |