**William C Carr**

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USA

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QUALIFICATIONS

I have extensive knowledge of data processing procedures, including experience with IBM mainframe/ NT and UNIX servers and Windows based PC’s.

I have also completed the following EMC University Courses: Time Management, Working Together, and Communicating Effectively at Work, Aligning and Driving Goals, Performance Management, CI Basics, BMC Patrol & Control M, and Primus.

**WORK HISTORY**

*2008-2011 Contractor (HSPD12 Enroller/Issuer) – Centech Group Inc – working at the EPA, 5 Post Office Square, Boston, Ma*

Responsible for all areas concerning access allowed into the building. Enter personal information into computer system to begin background investigation. Fingerprint personnel and send results to Washington for adjudication. Once adjudication is received, photograph personnel and print access badge. Enter personal information into GSA computer system for exterior access. Enter personal information into EPA PAC (physical access control system) for interior access. Grant interior access using EPA Pac system. Monitor EPA visual surveillance system for any unauthorized entry or criminal activity (theft, vandalism etc). Generate weekly, monthly and quarterly reports concerning personnel enrolled, id proofed, number of badges issued, outstanding and if any are missing. Cancel badges lost/stolen or for personnel leaving the agency. Destroy badges using current EPA procedures and policies.

*2006-2007 Contractor - Staples, 377 Simmerano Drive, Marlboro, Ma. Computer Operator*

Responsible for monitoring 20 AS-400 IBM computer systems. Monitoring 50 Unix servers and 50 Windows NT servers. Restarting failed backups and checking for completions.

Escalating any and all problems to appropriate personnel and entering problems into

PC’s using Remedy. Restarting any failed jobs on the AS400 using Robot as the main entry tool. Ensuring all lan/wan systems are available for use at all times.

*2006-2007 Brooks/Eckert, 50 Service Ave, Warwick, R.I. Computer Operator*

Responsible for monitoring 5 AS-400 IBM computer systems. Running payroll, accounts

Payable, accounts receivable, and all other associated functions. Running 2 Xerox system 200 high speed laser printers and distribution of all reports. Monitoring all systems, lan networks and prescription systems to ensure they are available and running normally. Restarting any failed jobs on the AS400 using Robot as the main entry tool. Ensuring all lan/wan systems are available for use at all times.

Monitoring 5 mirror systems at the backup site at Dayville, Ct. site. Escalating any and all system problems to appropriate personnel. Document any and all problems with any of the systems we monitor.

Monitor all alarm systems in the building after hours.

*2002-2006 UMASS MED SCHOOL, Worcester Ma. Console Operator*

Responsible for monitoring all alarm systems in the hospital campus. These systems are

fire alarms, alarms for performance of all air conditioning systems, heating systems, hot

water pumps and chilled water pumps. Dispatching Operating Engineers to investigate any

reported problems. Duties also include answering telephone calls from all users in the

hospital and campus environment and solving all problems. EX: rooms are hot, cold, toilet

overflows, broken pipes, etc. Working with all union trade departments to expedite problem resolution. Entering all calls and work requests into the computer system.

*1999-2001 EMC Computer Operator II Weekend Night Shift*

Responsible for operating IBM AS400 mainframe computer using OS/MVS operating platform. Duties include all weekend processing (General ledger, Purchase orders, Invoicing, etc). Responsibilities also include monitoring the system for successful job compilations and resolving any user MACPAC problem that may occur.

Responsible for ensuring all networks (LAN/WAN) are available for all users and for resolving any performance problems that may arise.

*1990-1999 Fallon Clinic, 100 Hartwell St., W.Boylston, Ma , Senior Computer Operator*

Responsibilities include operating a DEC Alpha Vax server platform with an open VMS operating system using IDX software. Running various batch jobs and monitoring users terminals and printers. Daily monitoring of three DEC 8200 Alpha Vax server platform with Tru64 Unix operating systems using SMS and Oracle financial software. Experienced operating an IBM S/390 mainframe using VM/ESA with DOS/VSE operating system. Monitoring a LAN/WAN network using Windows NT. Checking various servers and gateways to make sure they are up. IBM Risc/6000 system using AIX Unix to control several IBM P3160 and P3130 printers.

MILITARY SERVICE:

1975-1990 US NAVAL RESERVE/MASS ARMY NATIONAL QUARD : HONORABLE DISCHARGE

EDUCATION

Associates Degree in Computer Science Quinsigamond Community College 1978.