# Eric J. Kamens

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# PROFESSIONAL EXPERIENCE:

**September 2010 – Present Information Technology Project Manager**

Hartford Healthcare Corporation (MidState Medical Center)

Provide oversight of I.T. project portfolio and implementation of standard project management practices and methodologies for the Information Technology Services department. Responsible for I.T. strategy in conjunction with CIO of Information Technology Services. Develop and manage I.T capital budget for related capital project portfolio.

* Developed department centered PMO focusing on I.T. project governance and standardized project methodologies.
* Facilitated corporate wide intranet planning committee for Hartford Healthcare System
* Directed Information Technology Services business development processes in the opening of two urgent care facilities and five physician practices.
* Directed multi year phone system replacement project from legacy digital telephony to VOIP.
* Led data center consolidation and virtualization project that improved data center efficiency.
* Responsible for disaster recovery and business continuity documentation for MidState Medical Center campus.

**July 2005 – September 2010** **Information Systems Consultant**

MidState Medical Center Meriden, CT

Managing projects related to implementation of information systems and healthcare technologies which are directly linked to the hospital balanced scorecard and the strategic initiatives of the organization.

* Managed information technology disaster recovery efforts in rebuilding MidState VNA and Hospice after destruction due to fire.
* Directed project team in the implementation of a wireless, hands free, communication system. Team included clinical, technical and administrative professionals.
* Managed team in the development of new hospital intranet.
* Facilitated implementation and upgrades of Philips Cardiology Information System.
* Led telecommunications redevelopment and expansion project for hospital services.
* Supported upgrade and implementation of GE MUSE Cardiology information systems that helped create clinical efficiency.
* Coordinated implementation of charge captures professional billing application for hospitalist department.
* Led wireless infrastructure project that has produced clinical mobility supporting improvements in patient care and safety.
* Facilitated implementation of Disaster Recovery system.
* Directed efforts to produce data and voice redundancy throughout hospital campus.

**May 2003 - June 2005** **Information Technology Analyst**

MidState Medical Center Meriden, CT

Managed information technology infrastructure projects while working within time, scope and budget given for each project.

* Led Quality Assessment project that resulted in a refund of 250 computer devices.
* Personally designed and implemented hospital wide intranet to improve communication throughout the organization.
* Supported infrastructure of 2000 devices.
* Assisted in the capacity planning for the PC/LAN environment by analyzing new equipment and software proposed for installation.

**May 2002 – November 2002** **Support Technician**

St Francis Medical Center Hartford, CT

Provided system support, training and maintenance of hospital technology devices and healthcare applications.

* Designed inventory and device tracking system that reduced maintenance cost by 10%
* Provided desktop and printing support for hospital staff.

# SUMMARY OF MANAGEMENT QUALIFICATIONS:

• Project Management • Customer Support • Team Leadership

• Systems Security • Vendor Relations • Communication Design

## • Policy Development • Strategy Design • Disaster Recovery Planning

# SUMMARY OF TECHNICAL QUALIFICATIONS:

• Windows 2003 / 2008 • Avaya / Nortel CS1000 • VMware / Virtualization

• SuSe Linux • Vocera Wireless • Captaris Right Fax

## • Trapeze Wireless • Audio / Visual Design • VOIP Planning / Design

## EDUCATION:

**NEW ENGLAND COLLEGE**

Masters of Science Management Henniker, NH

Candidate (2011)

## CHARTER OAK STATE COLLEGE

Bachelor of Science Information Systems, 2008 New Britain, CT

## PORTER AND CHESTER INSTITUTE

Diploma Computer and Network Technology, 2002 Wethersfield, CT

**CERTIFICATIONS**

CPHIMS – Certified Professional Healthcare Information and Management Systems

PMP – Project Management Professional

**MEMBERSHIPS:**

**ACHE** – American College of Healthcare Executives

**HIMSS** - Health Information Management Systems Society

**PMI** - Project Management Institute