Bethany Johnson

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**Professional Experience**:

**MACY’S**, SPRINGFIELD, MA, UNITED STATES

Flexible Associate, June 2011- Present

* Describe merchandise and explain use, operation, and care of merchandise to customers.
* Open and close cash registers, performing tasks such as counting money, separating charge slips, coupons, and vouchers, balancing cash drawers, and making deposits.
* Prepare merchandise for purchase or rental.
* Help customers try on or fit merchandise.
* Greet customers and ascertain what each customer wants or needs.
* Recommend, select, and help locate or obtain merchandise based on customer needs and desires.
* Compute sales prices, total purchases and receive and process cash or credit payment.
* Place special orders or call other stores to find desired items.
* Ticket, arrange and display merchandise to promote sales.
* Bag or package purchases, and wrap gifts.
* Maintain knowledge of current sales and promotions, policies regarding payment and exchanges, and security practices.
* Watch for and recognize security risks and thefts, and know how to prevent or handle these situations.
* Answer questions regarding the store and its merchandise.
* Exchange merchandise for customers and accept returns.
* Clean shelves, counters, and tables.

**OLD NAVY**, SPRINGFIELD, MA, UNITED STATES

Sales Associate, October 2010- January 2011

* Greet customers and ascertain what each customer wants or needs.
* Answer questions regarding the store and its merchandise.
* Ticket, arrange and display merchandise to promote sales.
* Help customers try on or fit merchandise.
* Recommend, select, and help locate or obtain merchandise based on customer needs and desires.
* Clean shelves, counters, and tables.

**CITY OF SPRINGFIELD PARKS AND RECREATION**, SPRINGFIELD, MA, UNITED STATES

Bath Attendant, June 2010- August 2010

* Issue supplies and equipment to workers.
* Inventory stock to ensure that supplies and equipment are available in adequate amounts.
* Perform or assist with cleaning duties as necessary.
* Investigate complaints about service and equipment, and take corrective action.

**Education**:

**EARLY COLLEGE HIGH SCHOOL**, HOLYOKE, MA, UNITED STATES

High School Diploma, June 2011

* John and Abigail Adams Scholarship

**Additional Skills:**

* Skilled in Microsoft Office
* Cash Handling/Cashiering