**SWAMINATHAN VAIDYANATHAN (SWAMI)**

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| **PROFESSIONAL SUMMARY** |  |

**IT Director/VP**

* **Director of Technology** having **15** years of experience in IT industry with focus on **Product Development, Vendor Management, managing large outsourcing engagements, IT Strategy and** **Business Development.**
* Led **Java/J2EE/Oracle** implementations, **internet/intranet portal** developments with hands on experience and **managed cross functional teams** globally.
* Experienced in partnering with business leaders/C-level executives on IT strategies t**o optimize costs, improve operational effectiveness, align IT operations with business strategy.**
* Directed several **large outsourcing** contracts with annual revenues over $10M**.** Directedvarious **developments, global implementations, maintenance, and upgrade projects** on tight budget and schedule.
* Experienced in **managing Product Development and Support teams** to accelerate speed to market, improve product quality and motivating highly skilled teams to successfully meet/exceed customer expectations.
* Holds an **MBA** from a top business school **(Emory University)** in the USand an engineering degree from a premier university in India (**BITS, Pilani).**

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| **EXECUTIVE HIGHLIGHTS** |  |

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| **Global IT Delivery** | | **Budgeting and Cost control** | | |
| **Product Development** | | **CMMI, Six-Sigma and SOX** | | |
| **Hands-on Technology Leader** | | **Vendor Management & Negotiating Skills** | | |
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| **TECHNOLOGY EXPERIENCE** | |  |

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| **ERP ( SAP, PeopleSoft, Oracle ERP)** | **.NET Frameworks , J2EE, Struts , MS Project/Office** |
| **Oracle, SQL Server, MySQL** | **Mainframes ( IBM ES/9000), AS 400 , Unix, Linux** |
| **Java, COBOL, RPG, C,C++, .NET** | **Siebel, WAN/LAN, Networking, Data Center** |
| **Waterfall, SCRUM, RUP,XTREME** | **SharePoint, IIS, Weblogic, Websphere, JBOSS** |
| **TOGAF, Zachman** | **ITIL, COBIT, Cloud ,SAAS,LAMP** |

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| **EDUCATION & ACADEMIC ACHIEVEMENTS** |  |

**MBA, Enterprise Strategy & Marketing, Goizueta Business School, Emory University, Atlanta, GA**

**(**One of the Top 10 MBA Programs in the US & top 25 in the world)

**B.E. (Honors) Mechanical Engineering,****BITS***,* **Birla Institute of Technology and Science, Pilani, India**

(One of the Top 2 engineering institutes in India)

Ranked 27th in the state of Tamilnadu in 10+2 exams among 500,000 candidates

**Sun Certified Java Professional.**

**ITIL Certified**

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| **PROFESSIONAL EXPERIENCE** |  |

**CLAPPS Technologies Nov 2011 - Present**

**Director, Projects**

Provide consulting services for acquisition/execution of new projects/accounts. Gather intelligence regarding prospects and their needs. Qualify opportunities for active pursuit based on the probability of success. Create and conduct effective proposal presentations that identify prospects’ business. Provide direction and guidance for process improvements and establishing policies.

**S1 Corporation, Jun 2010 – Oct 2011**

**Director, Product Development/Support**

S1 Corporation delivers integrated **Cash Management/Payment online products** on an open platform **(Java/Mainframe)** to large/midsize banks across the US and globally**.** As a Director at S1 Corp, I successfully managed the following initiatives. Also supported professional services/sustaining to improve profitability.

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| **Technical Achievements** | **Managerial Responsibilities** | **Operational Improvements** | **Business Results** |
| 1. Provided technical guidance to team members in resolving complex technical issues in **Java / J2EE frameworks / Websphere / Struts/ Hibernate / Web Logic / Web Service/ DB2/Oracle/AIX.**  2.Provided expert coaching to team members to improve code quality through best practices.  3. Addressed **JVM memory/fragmentations** issues by identifying excessive account information on the session and guiding development team to fix them. Also addressed important **security holes/Struts memory leak** on the application by implementing code improvements.  4. Led performance improvement efforts to analyze **javacore/heapdumps** from customer installations. Also procured and utilized diagnostic tools to identify and improve bad **SQLs/Stored Procedures**. Supported the initiative to migrate source control to SVN.  5. Led the **Mobile enablement project for Treasury applications** on the **Java/Android** environment. | 1. Kicked off Technology initiative to implement **JIRA/Greenhopper** to support **Agile/SCRUM Development Methodology**.  2. Managed day-to-day activities of teams dispersed globally to deliver Solutions & Products, while ensuring highest levels of customer satisfaction. Provided communication to teams and management in different geographical locations.  3. Worked with of team members on a quarterly basis to define specific goals. Mentored them to improve performance and appraised them annually.  4. Defined and executed repeatable offshore development processes to deliver solutions. Identified opportunities for process improvement and optimization to rapidly meet business demands.  5. Managed project/support budget; tracked and reported team hours and expenses. **Maintained high quality** of deliverable with a **tight budget/schedule** for support/project initiatives. | 1. Reduced turnaround time from 4.5 to 2 business days on critical production support items by minimizing the dependency on professional services/engineering teams.  2. Implemented ITIL processes within the support team to improve service levels.   3. Streamlined the communication within and outside the organization to improve visibility for customers. Also improved communication and collaboration between engineering, sustaining and support teams. | 1. Reduced dependency on Engineering/Sustaining resources to help them focus on strategic priorities of the organization.  2. Reduced defects across customer implementations by 15% and improved customer satisfaction with support/project teams. |

**Wachovia Bank, a WellsFargo company, Charlotte, NC Jul 2008-May 2010**

**Enterprise Systems Manager**

Managed **SharePoint/J2EE portals, PeopleSoft and BI** systems and vendor relationships to support strategic initiatives at Wachovia/WellsFargo. **Generated annual cost savings of $500K** by eliminating processes and improving efficiency through automation. Responsible for Development/QA activities and all deliveries to LOB. Managed a team of 70 across different locations (2 QA managers, 1 Development manager, Database and Support teams) with a budget responsibility of around $1 million.

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| **Technical Achievements** | **Managerial Responsibilities** | **Operational Improvements** | **Business Results** |
| 1. Worked with development team to build several **Autosys / KSH & SQR scripts/Application Engine/Java** programs to convert merged employees into Wachovia Corp and accommodate new processing rules for new group of employees from merged companies.   2. Provided technical guidance to production support team under critical situations to identify problems with **Oracle Payroll/Tax Processing issues and other Unix/ Java/J2EE/Perl / Python portal/interface** issues.  3. Worked with **SharePoint Developers/Admins** for branding and customizations. | 1. Managed the support team for **PeopleSoft HR Workforce Admin, AP, GL,Payroll, Ben Admin, Time keeping & learning management systems (LMS) and a java based HR Portal.** Achieved 99% consistency with payroll, benefits and other high transaction-processing processing for 120000 employees.   2. Led the post **PeopleSoft Upgrade activities.** Liaison between **Oracle ERP Technical team (Infosys Vendor)** and the **Line of Business** to execute project activities such as planning, communication, monitoring etc. 3. Led the Wachovia/WellsFargo PeopleSoft integration activities with tight budget/schedule. Coordinated with the business to build a transitional data feed using **Application Engine Programs & SQRs** to avoid disruption to legacy Wachovia systems.  3. Supervised the post merger activities for two big mergers (WestCorp/GoldenWest). Led a team of 15 to identify, document customizations needed after the merger and develop/test using Application Engine, PeopleCode, SQRs and Shell scripts. | 1. Streamlined the IT service delivery process to bring average resolution time from 10 hours to less than 4 hours for SEV1 & from 4 days to less than a day for SEV2 support items. Implemented best practices to achieve 98.5% system availability and reduce defects by 10%. Achieved 99% consistency with payroll and benefits processing for 120000 employees.   2. Worked with the senior management to implement KPIs and scorecards for SLA tracking and payroll accuracy. | 1. Eliminated redundancy across application environment by decommissioning 400 out of 2,000 interfaces and reduced associated costs of $500K. |

**Covansys, a CSC company, Charlotte, NC (10000+ employees) Oct 2005-Jun 2008**

**Sr. Manager**

Managed **large IT outsourcing contracts** generating **annual revenues up to $25M**. Successfully supported 4 post **M&A (ranging from 6,000 to 30,000 employees)** activities and quickly achieved steady state operations. Managed the PeopleSoft upgrade project to version 8.9 and PeopleTools version 8.47 and simultaneously improved **service level from 83% to 97%** based on various metrics.

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| **Technical Achievements** | **Managerial Responsibilities** | **Operational Improvements** | **Business Results** |
| 1. Successfully completed the **entire PeopleSoft/Oracle 8.9 ERP implementation lifecycle** and converted 150 SQR programs to Application Engine as part of the upgrade. Moved from Mainframe platform to UNIX.  2. Developed the **architecture for future state Oracle/SQL/J2EE system**, System wide Transition Plans and identified critical **infrastructure/connectivity changes** to achieve post-transition steady state support model in 3 months.  3. Built **Application Engine programs** for **ERP Integration** between **SAP & PeopleSoft** systems. | 1. Managed the **full lifecycle (development/customization, implementation & documentation)** for **ERP upgrade** working with offshore teams from **PeopleSoft/Oracle/SQL version from 8.0 SP1 to 8.8**. Worked with line of business to complete fit gap analysis and identified customizations. Worked with development teams to customize Application Engine Programs/SQRs & Online components.  2. Executed multiple project for clients of CSC **(Wachovia/Hewitt etc)** with tight budget and schedule. **Improved the quality of deliverables** from development teams through **continuous process/technical improvements**.  2. Managed a separate offshore development team to support 4 mergers between 2006 & 2008 with aggressive timelines. Supervised the conversion activities involving development, testing and deployment of scripts/programs to merge around 50,000 employees from different organizations.   3. Managed the conversion of **HRMS/Payroll systems from PeopleSoft to SAP** at Detroit Energy (DTE). Designed and developed Application Engine/Component interface programs to implement a **bridge into PeopleSoft from SAP**. | 1. Successfully supported 4 post M&A (ranging from 6,000 to 30,000 employees) activities and quickly achieved steady state operations.  2. Assessed the current Service Levels of applications and improved Service Levels after transitioning applications to Covansys/CSC. | 1. Managed large IT outsourcing contracts generating annual revenues up to $25M. |

**Hexaware Technologies, Jamesburg, NJ (10000+ employees) Apr 2002-Sep 2005**

**Projct Manager**

Responsible for **managing client accounts**, identifying opportunities for **cost reduction** and advising clients on new technology trends with promising results. Directed the development/testing teams to support **PeopleSoft Fin/Supply Chain & Oracle** applications. Was also instrumental in achieving CMM level certification for the organization and improved software quality by implementing best practices.

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| **Technical Achievements** | **Managerial Responsibilities** | **Operational Improvements** | **Business Results** |
| 1. Involved in conversions for tables like Benefit\_Partic, Dep\_Benefit\_Nid, Health\_Benefit, Leave\_Plan, Gen\_Ded\_Cd, Genl\_Deduction, and Local\_Tax\_Data etc. All the conversions have been done using **PeopleSoft Application Engine**.  2. Involved in designing inbound and outbound interfaces using **SQR/KSH Scripts** from Tessaract, EQDB, and **Oracle Financials to PeopleSoft** and vice versa. Have done customizations using PeopleCode, and created / modified existing PeopleCode.  3. Created New Panels using **Application Designer and PeopleCode** for the old applications and designed/developed enhancements for new functionality.  4. Worked as **Architect/Manager** for a large **Disability Redesign** project for **Prudential Financials**. Worked with design/development of around 125 components in **PeopleCode/Appliation Designer/WorkFlow/Business Objects/SQR/COBOL/JCL/Unix.** | 1. Created Project Plans, Change Management Plans, Software Configuration Management Plans and Quality Plans including **reports/presentations to executive/C-level**  team for various projects as part of **PMO Organization**.  2. Responsible for managing client accounts, identifying opportunities for cost reduction and advising clients on new technology trends with promising results.   3. Directed the development/testing teams to provide high quality support/solutions for PeopleSoft HR/Oracle Fin/other Oracle applications. Monitored closely to ensure adherence to **SDLC/Waterfall Development Methodologies**.  4. Managed both local and virtual development/testing teams for multiple IT projects for Hexaware's clients such as **Prudential Financial, Sun Trust Bank, CNA Insurance** etc. Led architecture and infrastructure service delivery team in rolling out new global instance of Human Resources, Employee Portal and Employee Self Service system, reducing yearly operational costs by as much as $1 million for clients. | 1. Was instrumental in achieving CMM level certification for the organization and improved software quality by implementing best practices.   2. Improved compliance to processes by coaching the team with best practices in Software Development Methodologies (SDLC). | 1. Increased revenue from existing outsourcing contracts by $250K/year by aggressively pursuing new business opportunities and demonstrating a high level of service quality with proof of concept. Won new engagements/contracts worth up to $750K in revenue over 2 years. |

**Iris Wireless, LLC, Nashville, TN 2000-2002**

Worked as Sr. Software Engineer at IRIS Wireless implementing **Wireless/Mobile solutions** for text-based messaging systems(pagers/cell phones). Build a website delivering text messages **(using Wireless SMPP protocol & Internet based SMTP protocol)** that can be routed and delivered based on the individual/group schedules. Users can register their phone numbers with Iris Wireless to manage their **text/voice/MMS** delivery preferences and setup delivery schedules for groups several months into the future. Developed and implemented the website from scratch working with 2 other developers and an Architect.

* Developed a **Java/JavaScript/J2EE/Spring/Struts/JBoss/Apache/Tomcat/Unix/Oracle** based **E-Commerce / Internet** Site to enable customer manage their Wireless Text Messages. Users can register to Iris Wireless website to schedule/block/manage sending/receiving wireless text messages.
* Developed a thin client(desktop client) using **Java/AWT/SOAP/XML** for users to send/receive text messages to other wireless devices.
* Designed and developed a web site application using J2EE, XML, EJB, Servlets, JSP under the Apache Struts Framework. Created complex SQL and used JDBC connectivity to access the database.
* Developed Servlets and back-end java classes using WebSphere Application server.
* Developed an API to write XML documents from a database. Utilized XML and XSL Transformation for dynamic web-content and database connectivity.

**DSQ Software Ltd, Chennai, India 1997-1999**

Worked as Software Architect at DSQ Software Ltd. designing & implementing IT solutions. Worked on IBM Mainframe to AS400 migration project for Ingersoll Rand. Performed heavy COBOL/CICS/DB2/RPG programming for over 4 years. Also worked on EDI Development on TrustedLink (Harbinger) AS/400 systems.

* Migrated Order Processing & Customer Information System for Ingersoll Rand from **IBM/COBOL/CICS/DB2/PL1** systems to **AS400/RPG platform**.
* Created a REXX tool for converting COBOL programs from Mainframe to AS/400, JCL on Mainframe to CL on AS/400.
* Implemented an order processing system for NEC Japan on IBM **Mainframe/COBOL/CICS/DB2/PL1/REXX**