**JOSE “TONY” OQUENDO**

304 Edgewood Road 860-334-6644

West Springfield, MA 01089 oquendo.tony@gmail.com

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| **MCP** ▪ **MCSA+SECURITY**▪ **MCSE+SECURITY** ▪ **COMPTIA SECURITY+** |

**~Over 15 years of Experience~**

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**Technical Proficiencies**

Software-Applications: Microsoft Windows XP, Vista, 7, NT, Server 2000, 2003, 2008, Office, Visual Basic, SQL Server, Exchange, Virtual PC, Dameware, SMS, Control F1, PC Anywhere, VMware, Norton Ghost, Symantec Backup Exec, Adobe Photoshop, Mozilla Firefox, CuteFTP, WS\_FTP, Disk Keeper, Norton Antivirus, AVG Antivirus, HP/Compaq Insight Manager, MacAfee, F-Secure, IIS, Lotus Notes, GroupWise, Knowlix, Exceed, Citrix, VMS, Altiris, Active Directory, Get Answers, Remedy, Mercury Tools, Quality Control Center, Client Automation, Partition Magic, Avaya CenterVue, Merlin Messaging, WinSCP, PuTTY, FreeBSD, APC, Barracuda, WhatsUp Gold, Wire shark, Power Shell, WMI, Symantec App Stream, Installfree, SharePoint, GCS, Netflow, Virtualization, Spoon, Deltek

Networking: TCP/IP, DHCP, DNS, WINS, SMTP, POP3, FTP, TELNET, Shiva, RAS, VOIP

Programming Language: HTML, PHP, JavaScript, Flash, CSS, MySql, MSSQL, Apache, IIS, SharePoint Designer, C#, Visual Studio, ASP, .NET, JQuery

**Professional Experience**

ManTech/Spawar- *Charleston, South Carolina* 2011-Present

**Software QA Specialist Sr.**

* Create and Modify test scripts to certify system changes.
* Review requirements, specifications and documentation.
* Develop and maintain test control databases and ensures their integrity and currency.
* Distributes test data from control database to development staff for unit testing.
* Assists with configuration management tasks on projects (test scripts, source code control, and coordination of requirement changes) as required.
* Releases completed projects into production.

MTCSC/Spawar- *Charleston, South Carolina* 2009-2011

**Programmer Engineer III**

* Innovate software delivery tools for virtualized applications

**System Integrator**

* Support SharePoint development and integration.
* Apply STIGs to Server Virtual Machines.
* Participates in and assists testing virtualized applications.
* Provide analyses of available test data.
* Conduct, facilitate, observe and report on component and system level testing.
* Develop test plans and procedures in support of system/component evaluation.

Atlas Technologies – *North Charleston, South Carolina* 2008-2009

**Corporate Network Administrator**

* Provide technical support for corporate and satellite offices.
* Create and maintain email and user accounts and policies.
* Install, Upgrade and Support five Windows 2003, two FreeBSD and one Unix server(s), windows xp computers, Cisco and Linksys routers/switches, Cisco/Lucent phones & Cisco VoIP, HP/Xerox printers, and wireless access devices.
* Maintain legacy Avaya/Merlin messaging system.
* Utilize network monitoring tools such as WhatsUp Gold and Wireshark.
* Maintain and Upgrade Deltek GCS Accounting systems.
* Research and recommend equipment purchases.
* Maintain inventory of IT and Government assets.
* Participated in the development of corporate security policy, disaster recovery, and other policies and procedures.

TEK Systems - *Hartford, Connecticut* 2007-2007

**Quality Assurance Engineer**

* Manage lifecycle of software, working with engineers to remedy problems encountered.
* Test and document software using Mercury Tools in a given timeframe.

The Hartford – *Hartford, Connecticut* 2001-2006

**Technical Engineer**

* Developed, implemented, and maintained web based Knowledge Base.
* Provided second and third level support for over 6000 clients both remote and on site.
* Daily responsibilities included technical troubleshooting of connectivity, PC issues, mainframe, hardware, software, applications, network, client server, and printer issues.
* Accurately document and track all calls to ensure user received service in a timely manner; provided network and local printer installation, daily use of communication skills to broadcast outages, crisis, and updates.
* Assigned as PoC for Minnesota location.

**Education and Credentials**

University of Maryland University College 2015

**Bachelor of Computer Science**

William J. Dean Technical Institute - *Holyoke, Massachusetts* 1990

**Certified Electronics Technician**

Minor in Computer Science

**Professional Courses and Certifications**

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**MCP, MCSA +Security, MCSE +Security** – 2003 Server

Microsoft Certification ID: 3857112

**CompTIA Security+**

Career ID: COMP001005853510

Help Desk Institute Certified **HDA**