**Lyndsey Fuss**

187 Gamache Drive

Ludlow, Ma 01056

M: (413)-531-2913

**Professional Background**

Registered pharmacy technician with excellent people skills and dedicated work ethic. Certified phlebotomist who has demonstrated medical procedure competency. Strong ability to communicate clearly and effectively to patients and staff. Professional bedside manner and delivers compassionate care to all patients.

**Education and Training**

* 2012 Springfield Technical Community College

- Completed clinical rotations in Phlebotomy at Johnson Memorial Surgical Center

- Passed National Healthcare Association Phlebotomy Technician Certification exam

as of May 10, 2012 (Certification number: G6N8M5J8)

* Registered Pharmacy Technician as of February 2012 (License number: PT14967)
* 2011 Penn Foster Home Schooling Program

**Skill Highlights**

* Bilingual in American Sign Language
* In- and out-patient care experience in phlebotomy
* Specimen collection/processing
* Excellent interpersonal skills
* Works well as a team player
* Enthusiastic caregiver
* Patient-focused care
* Strong customer service
* Answered phones and responded to customer inquiries.

**Professional References**

**Timothy Daley**

(American Sign Language Interpreter)

(617)-680-3967

**Theresa O'Brien**

(Personal Reference)

**Amy Thibodeau**

(Phlebotomist / Internship Mentor)

(860)-798-3100

**Joanne Cerrato**

(Phlebotomy Teacher)

(413)-847-0307

(860)-966-0019