**Chevonne Black**

**Wilson, N.C. 27893**

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**Objective**

EMR Trainer and Implementation/Activation Support Specialist, seeking a long term implementation support and training opportunity that will utilize my existing skills.

**Software**

**Allscripts V.11.2** – training, curriculum development and build/implementation experience.

**Meditech/ Magic 5.63/5.64**- GO LIVE and end user support

**Eclipsys SCM 5.0**- GO LIVE and end user support.

**GE Centricity**- GO LIVE, classroom instruction, end user support and help desk.

**VistA**- GO LIVE, classroom instruction and help desk support, with CPOE and Ambulatory.

**E ClinicalWorks 9.0-** GO LIVE, classroom training and one on one tutorial.

**Technical Skills**

**Implementation:** Experience in development and implementation of several different EMR programs such as **Allscripts 11.2** and **OpenVistA.**

**Training:**  Facilitated training and development materials as well as provided group/classroom instruction for multiple EMR programs such as **Allscripts 11.2**, **OpenVistA**, and **ECW 9.0.**

**Professional EMR Experience**

Classroom Instructor/Trainer Build of order sets and workgroups-

Unit Support Team Lead *Ambulatory, ER, NICU, ICU*

Clinical Documentation Consulting and Analysis

Clinical Workflow Analysis Order Set building assistance

Flow Sheets Curriculum design and training

**Work History**

**Philips Ambulatory Center, N.Y., NY 2011-2011**

**EMR Trainer/Consultant/Clinical Analyst**

Front-line support and hands-on resolution of software technical issues.

Provided end-user instructional training and support of the facility's EMR system.

Developed a motivating environment in which people exchange ideas and support each other.

**North Shore/LIJ Hospital, Lake Success, NY**

**Go Live Support Consultant 2011-2011**

Provided training and support for MD/RN during Go Live/implementation of **Eclipsys SCM 5.0**

**Lutheran Hospital, Brooklyn NY 2010-11**

**EMR Trainer/Help Desk Support**

MD /RN and support staff classroom as well as on-floor training for an EMR implementation and GO Live roll out of **Allscripts 11.2** and **OpenVistA.**  Was also instrumental in consulting with build staff in continued upgrading and implementation of the programs. Also served as help desk support during and after GO Live.

**Continuum Health Partners, N.Y., NY 2006-2011**

**EMR Trainer/Consultant/Clinical Analyst**

Provided training and support for several different hospitals in a health group network. Taught classes and did CBT training and development. I was responsible for staff consulting regarding analysis, build and integration of software programs such as **Allscripts,** **Meditech 5.64,** **ECW 8.0 & 9.0**, **GE Centricity (PRISM/IDX)**. Consult on order sets, work lists and workflows.

**Education**

**Manhattan Institute**  New York, NY

Certificate in Medical Billing

**Berkeley Colleges**  New York, NY

Business Administration Program