Rafael B. Mkanga

14 Simard Drive APT 8 • Chicopee, MA 01013 Phone: 413- 563- 9206 E-mail: kwame211@yahoo.com

# OBJECTIVE: Seeking to join an organization as an entry level information systems specialist/analyst with a goal to advance to higher positions in the future.

**SUMMARY:** A young dynamic and self motivated individualcapable of working in a multi-cultural fast paced environment while building strong working relationships with co-workers.

**EDUCATION**

# B.S. Information Technology: Business Minor, University of Massachusetts Lowell (December, 2010).

Relevant Coursework: Information systems management, financial accounting, Java, C++ programming, Information security, COBOL 1, Visual Basic .Net 1, Web development, Database systems (Access), CISCO Networking, Windows NT, Technical report writing, MS Word, MS Excel, MS Power Point, C programming, Information systems fundamentals, Marketing and Organizational behavior.

Project: Performed case study for implementation of wireless technology for a service and delivery company.

**EMPLOYMENT HISTORY**

*Hilltop Services, Springfield, MA*

**April, 2003 – Present Counselor/Direct Support Staff**

Working with disabled and mentally challenged adults.  Providing a wide range of assistance and instructions such as

task modeling, interpersonal and job skills training and development for individuals with developmental disabilities.

*Guidewire Inc, Springfield, MA*

**July, 2003 – Present Counselor/Direct Support Staff**

Working with disabled and mentally challenged adults.  Providing a wide range of assistance and instructions such as

task modeling, interpersonal and job skills training and development for individuals with developmental disabilities.

*References available upon request.*