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| **MAYANK GUPTA** | mayankguptakb@hotmail.com  (+1) – 440 783 2723 |

**SUMMARY:**

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| Experienced software professional that demonstrates versatility, flexibility, and ability to work within constantly changing priorities, needs and environment. Possess broad experience delivering value-added, client-centered solutions in a variety of business development needs in Information Technology, Software and Hardware Development, banking industry. A strategic and creative thinker with proven ability to lead and achieve results. |

**SKILLS**

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| Languages: | Java, J2EE, Struts 2(Tiles), Hibernate3,Ant 1.6, JSP, CSS, JS, AJAX, Prototype JS, Jquery, HTML, SQL, Weblogic 10.3, Java Beans, JAAS, Custom tags, Velocity |
| Software Packages: | Eclipse 3.5x, Oracle 10g, Microsoft Works Database, SQLDeveloper, CA SCM, Tally (Accounting), SAS, MS Office & Works, SOAPUI, Microsoft Office |

**WORK EXPERIENCE**

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| Tata Consulting Services | September 2009 – Present | |
| Solution Developer for PNC Bank | Cleveland, USA | June 2011 to Present |
| * Direct performance and capacity analysis and validation of the sms and email alerts management applications. * Provide outage resolution and facilitate investigation/restoration of service to production environment. This includes investigation of outage cause, impact on user and resolution along with maintaining and providing application availability. * Participate in design reviews to verify that design meets quality standards as well as functional/technical requirements. Make functional and technical improvement recommendations based on this. * Maintain Disaster Recovery Plans and lead the recovery of application(s) members and provide first level advice on problems * Facilitate above tasks in a PL/SQL, Triggers, Velocity templates, JBOSS servers and Linux OS environment. | | |
| Application Developer for Deutsche Bank | Bangalore, India | October 2009 – May 2011 |
| * Developed web-based application for global investment bank. Provided client with improved GUI, enhanced functionality, and faster response times. ­­­­­­­ * Developed new features including tiered user rights, automatic transaction classification, pagination, output/summary reports, shortcuts, user history logs, e-mail functionality, and batch editing. * Designed application to use Prototype JS and AJAX calls for faster response times; Struts 2 to process user requests and generate appropriate responses; and Hibernate to interface with Oracle 11g database. * Interviewed client to understand user needs, surveyed users on prototype GUIs, and collaborated with parallel teams on compatibility issue. Regularly summarized interviews and meetings for client review. * Received “On the Spot” award and achieved a performance band of ‘A’, given to <5% of TCS employees annually. Recognized for quality and consistent timeliness of project deliverables. | | |
| Dot com Infoway Limited | May 2007 – August 2007 | |
| Intern | Madurai, India | |
| * Worked with major hardware components of a PC, to run component diagnostics and competitive benchmarking exercises for Intel & AMD processors. Trained on networking protocols and worked with Engineers to facilitate hardware fixes. | | |
| Varu Trading Company | May 2006 – August 2006 | |
| Intern | Madurai, India | |
| * Collaborated with managers to set-up and work-on program software for maintaining accounts, finances, and inventory. Tally ERP, Microsoft Excel spreadsheets were extensively used for creating vouchers, financial statements, and taxation reports. | | |

**EDUCATION**

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| **Vellore Institute of Technology, Vellore India** | May 2005 - May 2009 |
| Bachelor of Technology in Computer Science and Engineering. 8.16/10.0 |  |
| Jeevana Higher Secondary School, Madurai India | May 2004 – April 2005 |
| Top 5% of graduating class. 86.3/100.0 |  |

**UNIVERSITY ACCLAIMED PROJECTS May 2007- May 2009**

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| * Created ‘Online Music World’ with a team of four members. A webpage that can accept search criteria to retrieve and play videos and songs from a database. Utilized Java Server Pages, HTML, Java, and Oracle 8. * Used an IEEE paper - 'Secure E-Voting Applet System' to develop a system that allows voting using secured protocols, program written in Java and Java applet. * Designed and developed an interface for Steganography of Images. A methodology used in network security which allows users to hide and securely transfer confidential information in an image or audio file without causing any data distortion. Programmed using C# and MS Visual Studio 8. |

**US Residency Status:** Permanent Resident (US Green Card)