MARCEL HEGGLIN

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# ACCOUNTING/FINANCE/OPERATIONS EXECUTIVE and PROJECT MANAGER

Pro-active, globally experienced, results-driven Executive Manager with experience managing successfully large operations and accounting teams (up to 380) as well as large project teams. Proven track record in activities such as Offshoring/Outsourcing (over 170 FTE) , developing and implementing new tools, creating quality management setups(incl. policy, procedures, standards, key controls, SOX), cost reductions, improving productivity, to improve bottom line. Key areas of expertise:

▪ Technical Accounting ▪ Process Improvement / Financial Re-engineering ▪ Reinsurance / Insurance

▪ Project Management ▪ Operations ▪ Outsourcing/ Offshoring

▪ People Management ▪ Presentation / Training Skills ▪ Financial Reporting

**Core competencies**: Managing cross - cultural large units, Customer Service and Customer Centric, Executing large cross – functional projects, tactical and strategic solutions, innovation, attracting and developing talents

# PROFESSIONAL EXPERIENCE & SELECTED ACCOMPLISHMENTS

**SWISS RE AMERICA HOLDING COMPANY**, Armonk, NY January 2009- Present

***Head Technical Accounting Americas L&H and P&C***

*Lead team of over 360 employees in 8 different locations with a budget of over 32 Mio USD. Assure high quality standard of accounting and claims processing according to SwissRe Group and local regulations. Enforce Offshoring/Outsourcing strategy. Establish external client service to improve overall relationship. Execute internal client service to assure efficient use of accounting resources for our bottom line. Lead and support global Accounting projects. Assure Strategy alignment and execution.*

* Successfully integrated L&H and P&C teams on a management level with cross training, developing talents and use of the best employees within the best structure.
* Offshored part of the Claims Processing to the SwissRe SSC Bratislava (significant cost savings, faster turnaround time, better external client service)
* Overall cost saving due to various activities of over 10 Mio USD (over 30%) by assuring faster turnaround time (Accounting document turnaround time was reduced by 50%) and assuring high quality (all internal and external audits resulted in an A+ rating)
* Close relationship with Finance to assure in time delivery of reliable Financial reporting data
* Successful implementation of an e-biz project with major reinsurance broker P&C (over 1 Mio USD cash flow improvement)
* Expansion of L&H Message management activities with all major clients (data acquisition and delivery – impact on SwissRe pricing estimated over 1 Mio per annum)

**SWISS RE AMERICA Corporation**, Armonk, NY January 2007- December 2008

***Head Technical Accounting Americas P&C***

* Expansion of all technical accounting services to Canada, USA and Latin-America
* Offshoring of Claims Payments and Reporting to Mexico City (cost reduction, bigger talent pool)
* Reduction of budget by over 3 Mio USD
* Take over and expansion of GENPACT (Shared Services) relationship, incl. use of SIX Sigma approach

***Head M&A Integration Project***  January 2006 - December 2008

* Overall project manager for the GEIS integration project (Americas)
* Lead and coordination for up to 300 project participants (IT and business) and a budget of over 30 Mio USD.
* Successful integration of GEIS and SwissRe America Finance, Underwriting, Claims and Accounting platforms to the SwissRe Group platform (incl. massive high quality migration of data)
* Assurance of Operational Readiness of all business and IT units (Training, Processes, Guidelines, Support) MARCEL HEGGLIN PAGE 2

**PROFESSIONAL EXPERIENCE & SELECTED ACCOMPLISHMENTS (continued)**

***Head Technical Accounting and Operations Latin-America***  July 2001 - December 2005

* Transfer of all accounting responsibilities from Switzerland to New York and integration into US carriers (Portfolio transfers) according to US GAAP standards and NY Insurance regulations
* Concentration of all Accounting activities into unit in Mexico City (serving all Latin America countries)

**SWISS RE Zuerich**, Zuerich, Switzerland and Toronto, Canada October 1988 to June 2001

***Head of various Accounting Units and Projects***

* Lead of 2 Years Project for developing and implementing Accounting and Finance systems at SwissRe Canada/Toronto
* Build up and Leading Finance and Accounting Training Unit
* Head of Accounting Team for Spain/Portugal
* External Client Training (Author of 'Introduction into Reinsurance Accounting')
* Responsible for Accounting systems upgrades and integration into underwriting and Finance environment
* Lead of Outsourcing evaluation project (location analysis, proposal to EC)

**EDUCATION & TRAINING**

**GMPD,** SwissRe Group global management program, various locations, Alumni 2011

**LDP,** SwissRe Group leadership development program, various locations, Alumni 2006

2 Years Study of International management at management school of St.Gallen and universities of Ottawa and Singapore

**Certificate in Insurance,** Swiss Federal certificate for Insurance Specialists, Bern 1995

**AD,** 2 years of Education Journalism studies at University of Zuerich, Zuerich 1988

(Equivalent of an Associates Degree)

**AFFILIATIONS**

**SIFM – Society of Insurance Finance Management**, Member and active participant in CPE

**LANGUAGES**

German (mother tongue), English and Spanish (fluent written and spoken), French (intermediary level)