

<div>PERSONA PICTURE (DRAW YOUR "USER")</div> <div>AGE</div> <div>SHORT OVERVIEW</div> <div>SCENARIO OVERVIEW</div>	AWARENESS		CONSIDERATION	DECISION		DELIVERY	USE		ADVOCACY	
	BEFORE HEARING ABOUT THE SUPPORT FOR THE FIRST TIME	FIRST TIME BEING AWARE THERE IS A POSSIBILITY TO BE SUPPORTED	LEARNING MORE ABOUT THE SUPPORT OPPORTUNITY (IES)	1ST CONTACT WITH THE SUPPORT CONTACT POINT/PERSON	APPLYING FOR SUPPORT	ANSWER REGARDING THE PROVIDING OF SUPPORT <small>(CHOOSE RELEVANT CASE SUCCESSFUL OR NOT DEPENDING ON YOUR CASE)</small>	CONDUCTING THE PROJECT	REPORTING ON THE PROJECT	AFTER PROJECT COMPLETION	
	ACTIVITIES AND GOALS									
		TOUCHPOINTS // MESSAGE								
			THOUGHTS & FEELINGS	<div>😊</div>						
OPPORTUNITIES & PROBLEMS										