







You are matched ! Explore details of the project teams, and 'connect' to the teams that you're interested in.

When you 'connect', a message containing your profile and email will be sent to the project team lead(s).

Project Team Name	Mission Statement	Matching points
 SF Crime Data	The app performs search around an address provided by the user, and then offers crime data for download See description V	UX, Front-end, Legal Message team lead
 Adopt A Drain	For users to laim responsibility for reporting problems with Storm Drains See description V	Ruby Message team lead
 Research	Using UX and design thinking to improve new member experience at the hack night See description V	UX Message team lead
 Data Science	To efficiently tackle Code for San Francisco's and the City's data science needs See description V	Data Science Message team lead

Problems of the current design

“Message the team lead” could be intimidating. “Connect” could be vague.

New members feel like they are ‘passively waiting’, or ‘left in the dark’.

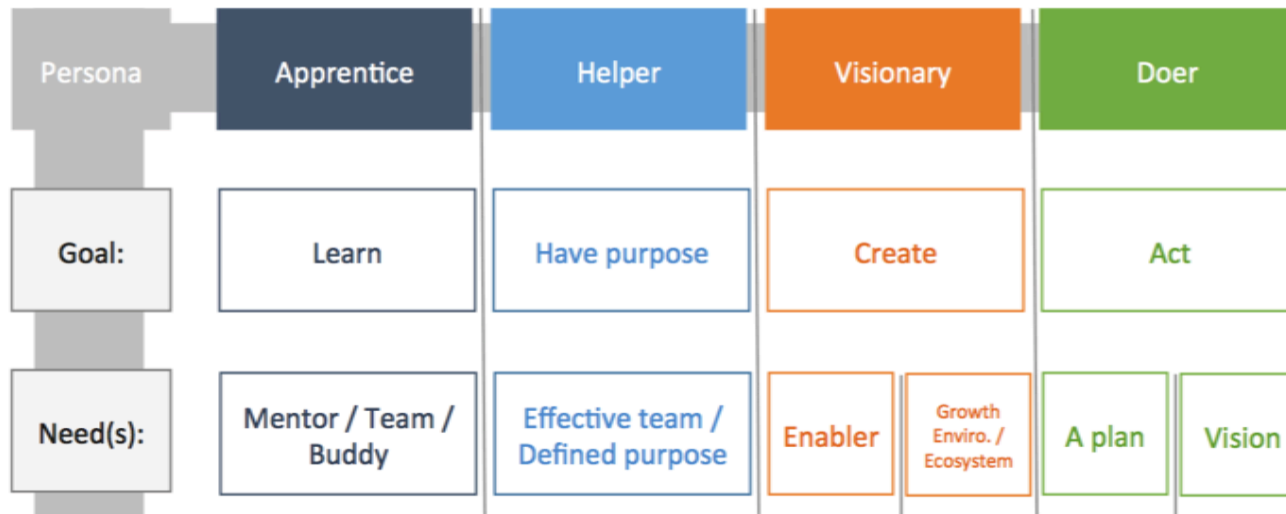
Unknown if the team lead has received the message

Unknown if the team lead will get back to them and how

They want to have a more direct way to reach out

They want to have a record of the matches and the teams they have contacted

Personas



- Apprentice: improve or learn
- Helper: help the community
- Visionary: solve a specific problem
- Doer: work on existing problems

Pain Points and Needs

1. Team gallery

- Mission statement
- Needs/ ways to contribute
- Participation level
- Frequency of meeting/ working
- Learning opportunities
- Accept inexperienced members?
- Deliverables, progress
- Team lead(s)

2. Hard to approach teams

Inexperienced or/and non-coders
Introvert

3. Hard to gain traction or get involved

A lack of communication channels

Matching Hat is the result of all these needs !

Next steps-

1. Redesign the 'connect module'
2. Redesign the 'project listing module'