

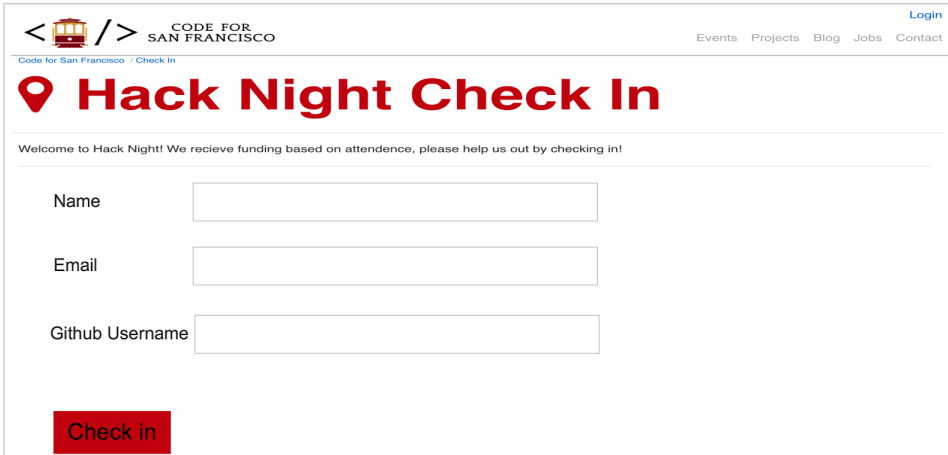
User Testing and User Feedback Summary_V01_ 2017/02/16

This document compiles the summary notes from Project Matching Hat V01 (Project List First) user testing and user feedback. The page-by-page summary notes are listed below.

- User Testing Members: Theg C (2017/01/25), Duong A (2017/02/01)
- User Feedback Members: Tsai F (2017/02/08), Allie (2017/01/06)

After this round of feedback collection, we decided to re-design the 'connect/message team lead' module, and the 'project list' module.

Check in



The screenshot shows a web form titled 'Hack Night Check In' on the Code for San Francisco website. The form includes a header with the Code for San Francisco logo and navigation links (Events, Projects, Blog, Jobs, Contact, Login). Below the title is a welcome message: 'Welcome to Hack Night! We recieve funding based on attendance, please help us out by checking in!'. The form contains three input fields: 'Name', 'Email', and 'Github Username'. A red 'Check in' button is at the bottom.

< /> CODE FOR SAN FRANCISCO Login
Events Projects Blog Jobs Contact
Code for San Francisco / Check In
Hack Night Check In
Welcome to Hack Night! We recieve funding based on attendance, please help us out by checking in!
Name
Email
Github Username
Check in

Check in


- Page display is distorted (Theg)
- Name: better separated into 'first name' and 'last name' (Theg)
- Not able to use tab (note: prototyping software constraint) (Theg)
- Github user name: he doesn't have one..not sure if he can skip that (Theg, Duong)


Project List Page





Welcome, coders and non-coders!

You are now checked-in !

Feel free to browse all the projects at Code for SF civic hack night, and message team leads.


Uncertain about best-fitting project teams? Use 'Matching Hat'  to identify project teams that fit your skills, interests, and goals.

Matching Hat 

Project Team Name	Mission Statement	Project Needs
 SF Crime Data	The app performs search around an address provided by the user, and then offers crime data for download. See description V	UX, Front-end, Legal Message team lead
 Adopt A Drain	For users to claim responsibility for reporting problems with Storm Drains See description V	Ruby, Testing Message team lead
 Research	Using UX and design thinking to improve new member experience at the hack night See description V	UX Message team lead
 Data Science	To efficiently tackle Code for San Francisco's and the City's data science needs See description V	Data Science Message team lead

Back

Home

Matching Hat 

Project list page

- 'You are checked-in' not prominent enough (Duong)
- Matching hat is not prominent (Theg)
- Better explanations on Matching Hat. Users unfamiliar with Harry Potter may not know. 'matching hat' (Theg, Duong).
- List too text-heavy (Theg, Duong).
- Top intro too text-heavy (Duong)
- Nice welcome to non-coders (Tsai)

Profile

Profile Matching Matched! Done

Hello, Civic Ethusiast,

Create a simple profile, and let us inform you which project teams might best match with you. The information will not be saved, and will only be shared with the project team leads that you choose to message.

Profile

Skills that I want to contribute Check all that applies. * 3 skills Maximum

I am not here to contribute skills. ☐

Activism ☐

Back-end development ☒

C ☐

C++ ☐

Interested civic topics Check all that applies. * 3 interests Maximum

Education ☒

Elections ☐

Garbage on the street ☐

Homelessness ☐

Housing ☐

Goals Check all that applies. * 2 goals Maximum

Contributing my skills ☒

Helping the community ☐

Networking ☐

Practicing or learning a new skill (Specify skills _____) ☐

Back Home Next

Profile page

- Top Intro is too text-heavy (Duong)
- Checkboxes instead of list (Note: prototyping software constraint) (Theg, Duong)
- Type and search (Note: prototyping software constraint) (Theg)
- longer boxes for easier selection, not cut off (Tsai)
- No selection of 'experiences'- Chris has 7 years of government experience, but doesn't quite count as skills (Theg)
- '3 Max' is not prominent (Duong)
- 'Others' as a choice for skills (Duong)
- 'No Skills' as a choice for skills (Allie)
- More than two goals (Duong)
- Allow for more information upload into the profile (Allie)
- Nice categories (Duong, Allie)
- Nice progress bar on the top (Theg, Tsai)

Matching

ProfileMatchingMatched!Done

Sit tight ! You are being matched based your skills.....


65%

Fun Fact:

Code for America's CalFresh app cut the food stamp application process from HOURS to MINUTES.

5,000 More Californians have applied for food stamps!

Brigade: Code for America

GetCalFresh.org

Get extra money for groceries every month
Take the first step. Apply for CalFresh in 10 minutes.

Back

Home

Next

Matching Page





- Nice touch on fun facts (tsai, Allie,?)

Matched- decisions on project teams

ProfileMatchingMatched!Connected

You are matched ! Explore details of the project teams, and 'connect' to the teams that you're interested in.

When you 'connect', a message containing your profile and email will be sent to the project team lead(s).

Project Team Name	Mission Statement	Matching points
 SF Crime Data	The app performs search around an address provided by the user, and then offers crime data for download See description v	UX, Front-end, Legal Message team lead
 Adopt A Drain	For users to laim responsibility for reporting problems with Storm Drains See description v	Ruby Message team lead
 Research	Using UX and design thinking to improve new member experience at the hack night See description v	UX Message team lead
 Data Science	To efficiently tackle Code for San Francisco's and the City's data science needs See description v	Data Science Message team lead

Back

Home

Next

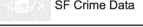
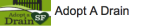
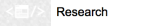

Decision on project teams

- Unable to keep more than one project details open (Note: prototyping software constraint) (Theg)
- Unable to save the matches(Theg)
- Matching Point: unclear what it is (Duong)
- Matching points: font can be bigger (Duong)
- Mission statement is critical for decision(Duong)

Connect/ Message Team Leads

Profile Matching **Matched! Connected**


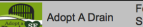
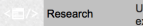

You are matched ! Explore details of the project teams, and 'connect' to the teams that you're interested in.
When you 'connect', a message containing your profile and email will be sent to the project team lead(s).

Project Team Name	Mission Statement	Matching points
 SF Crime Data	The app performs search around an address provided by the user, and then offers crime data for download See description V	UX, Front-end, Legal Message team lead
 Adopt A Drain	For users to laim responsibility for reporting problems with Storm Drains See description V	Ruby Message team lead
 Research	Using UX and design thinking to improve new member experience at the hack night See description V	UX Message team lead
 Data Science	To efficiently tackle Code for San Francisco's and the City's data science needs See description V	Data Science Message team lead

[Back](#) [Home](#) [Next](#)

Check-in Matching **Matched! Connected**

You are matched ! Explore details of the project teams, and 'connect' to the teams that you're interested in.
When you 'connect', a message containing your profile and email will be sent to the project team lead(s).

Project Team Name	Mission Statement	Matching points
 SF Crime Data	The app performs search around an address provided by the user, and then offers crime data for download. SF Crime Data A quick prototype to test pulling incident reports from SF Open Data <small>Note: this repository takes advantage of ZenHub. If you haven't added it to your Github yet, it's recommended to do so. Issues are prioritized.</small> Initial Use Case: Universities and colleges are required by a federal law, the Jeanne Clery Act, to report crime statistics within 500 feet of anywhere their student population went. The SFPD fields about 2,500 requests for information about those crimes, which take between 20-40 minutes to fulfill... per request, which need to do a radial search around a specific address (or list of addresses), as provided by the user. This application does exactly that. It performs a radial search of variable size around an address (or list of addresses), and returns a list of datapoints (crimes, in this case) for download.	UX, Front-End, Legal Message team lead Your message below will be sent to the #SFCrimeData team lead. The team lead can reach out to you via email. Hello I am interested in your group. Send
 Adopt A Drain	For users to laim responsibility for reporting problems with Storm Drains See description V	Ruby, Testing Message team lead
 Research	Using UX and design thinking to improve new member experience at the hack night See description V	UX Message team lead
 Data Science	To efficiently tackle Code for San Francisco's and the City's data science needs See description V	Data Science Message team lead

[Back](#) [Home](#) [Next](#)

Connect

- Message team lead seems intimidating (Duong, Tsai)
 - Jaoyi note: for new members that found this to be intimidating, some wouldn't even click on it first to check it out. I changed it to 'Connect' for the next person, but it caused confusion.
- Unclear what 'connect' is (Theg)
- Unclear if the team leads will receive the messages and reply (Theg, Duong)
- He wants more direct connections (e.g. email exchange) (Theg, Duong)
- Be able to leave contact information to the team lead (Duong)
- Wants team leads to know they are matched (Theg)
- A record of teams that he has messaged. For those that don't reply, he may not want to join them. (Theg, Tsai)
- Wants team leads' slack user names (Tsai)

Other Notes:

- Non-coders don't feel welcomed. They are not sure how they can contribute even though they are highly-experienced
- Hard to navigate projects and the space
 - Jaoyi note: project list is in Alpha(?) under Brigadehub
- Slack is frustrating for new members