

Destiny Jerez

Internship

Computer Science student enrolled in a combined B.S./M.S. 4+1 program with a focus in Cybersecurity. Developing strong skills in programming, problem-solving, and critical thinking through academic coursework and self-guided learning. Eager to apply technical knowledge in a real-world setting and grow through hands-on experience and collaboration.

WORK EXPERIENCE

Teller I TD BANK

02/2025 - Present

Englewood, NJ

Tasks

- Provide exceptional customer service by addressing client needs and inquiries regarding banking products and services.
- Assist customers with deposits, withdrawals, loan and safe deposit box payments efficiently.
- Ensures compliance when completing operational activities in accordance with company guidelines and regulations such as Bank Secrecy Act and Patriot Act to minimize risk and protect the customer.
- Aiding customers by educating them on self-service/digital options that meet their needs
- Accountable for ensuring confidential customer information is securely stored throughout the day.

Associate ALDI

03/2024 - Present

North Bergen, NJ

Tasks

- Perform general cleaning duties to maintain a tidy store environment.
- Stock shelves and arrange the merchandise displays neatly.
- Report feedback to management regarding products, inventory losses, scanning errors, and other store issues.
- Adhere to safety procedures to ensure the security and safety of customers within the store.

Customer Service Walmart

02/2022 - 02/2024

North Bergen, NJ

Tasks

- Adhere to safety procedures to ensure the security and safety of customers within the store.
- Respond professionally to compliments, complaints, and questions from customers according to the policies of Walmart.
- Responsible for cash management of all drawers on the sales floor, including but not limited to cash-in and cash-out balance, end-of-day till report, and daily deposit. Report on any overages or shortages to the Manager on Duty.
- Responsible for customer verification and setting up their accounts for money transfers through various vendors. Report on any suspicious activity to Loss Prevention and the Manager on Duty.



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North Bergen, United States



EDUCATION

Combined B.S./M.S. Computer Science & Cybersecurity Montclair State University

08/2022 - Present

Montclair, NJ

Courses

- Fundamentals of Java
- System Programming
- Computer Networks
- Python Programming
- Data structure and Algorithms
- Computer systems
- Data Science and Statistics



SKILLS

Python

C

Java

Linux

Anaconda

VMware

Eclipse IDE

Spyder IDE

JMP Pro 18

Scripting Language/ Bash



LANGUAGES

English

Native or Bilingual Proficiency

Spanish

Full Professional Proficiency