

Destiny Jerez

North Bergen, NJ 07047 • desjerez@gmail.com • (551) 999-2003

Education

Montclair State University

Bachelors, Computer Science.

Montclair, NJ

May 2026

Relevant Coursework: Data Science & Statistics, Data Structures & Algorithms, Systems Programming, Computer Systems, Python Programming I, and Fundamentals-Java Programming.

Montclair State University

Masters, Cybersecurity.

Montclair, NJ

May 2027

Experience

TD BANK

Teller I

Englewood, NJ

February 2025 – PRESENT

- Provide exceptional customer service by addressing client needs and inquiries regarding banking products and services.
- Assist customers with deposits, withdrawals, loan and safe deposit box payments efficiently.
- Ensures compliance when completing operational activities in accordance with company guidelines and regulations such as Bank Secrecy Act and Patriot Act to minimize risk and protect the customer.
- Aiding customers by educating them on self-service/digital options that meet their needs.
- Accountable for ensuring confidential customer information is securely stored throughout the day.

Aldi

Associate

North Bergen, NJ

March 2024 – PRESENT

- Perform General cleaning duties to maintain a tidy store environment. Stock shelves and arrange the merchandise displays neatly.
- Report feedback to management regarding products, inventory losses, scanning errors, and other store issues.
- Adhere to safety procedures to ensure the security and safety of customers within the store.

Walmart

Customer Service

North Bergen, NJ

February 2022 – February 2024

- Responsible for cash management of all drawers on the sales floor, including but not limited to cash-in and cash-out balance, end-of-day till report, and daily deposit. Report on any overages or shortages to the Manager on Duty.
- Responsible for customer verification and setting up their accounts for money transfers through various vendors. Report on any suspicious activity to Loss Prevention and the Manager on Duty.
- Respond professionally to any questions, comments, or concerns from customers in accordance with the policies of Walmart.

Projects

Interactive Portfolio Website

Skills: HTML, JavaScript, Git & GitHub, CSS, and Version Control

May 2025 – June 2025

- Designed and developed a responsive portfolio website using HTML, CSS and JavaScript that highlights my background and skills. I gained hands-on experience with Git and GitHub by committing and pushing code directly from Visual Studio Code as well as version control. Employed Live Server extension that was provided by Visual Studio Code for live updates.

Skills & Interests

- **Technical:** Python, Java, C, SQL, JavaScript, HTML, Terminal, Microsoft Visual Studio Code, Financial Software.
- **Language:** English (Fluent) and Spanish (Proficient).
- **Skills:** Customer Service, Quick Learner, Communication, Financial Analysis, Team Building.
- **Interests:** Fixing technical issues, Creating projects, Kayaking, and Hiking