



SECTION 2



Institute of Health and Nursing
Australia

Pre-Arrival

International Student Handbook

www.ihna.edu.au

RTO ID: 21985

[CRICOS Code: 03386G]

*This initiative is supported by the Australian Government through the
Department of Education, Employment and Workplace Relations.*

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SECTION 2

Pre-Arrival

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How to use this Handbook

The information contained within this handbook has been colour-coded for your convenience in order of priority. Each page is colour-tagged according to its urgency or importance

Example:
Immediate Priority



| Colour Code | Information |
|---|--|
|  | "I need to know IMMEDIATELY!" |
|  | "I need to know by the first week!" |
|  | "I need to know BEFORE classes begin!" |
|  | "I need to know by the end of WEEK 4!" |
|  | "I need to know by the end of WEEK 6!" |
|  | "I need to go back and remind myself of this as I go through my study!" |

Application Step-by-Step Process Model

STEP 01: Student enquiry and application (Via agent, exhibition, email, phone or fax)

STEP 02: International admissions issues 'offer of place'

STEP 03: Student acceptance return signed forms and fees

STEP 04: International admissions issues eCoE and schedule health insurance (OSHC)

STEP 05: Student finalises visa conditions with Department of Immigration and Border Protection

STEP 06: Student makes travel and/or accommodation arrangements

STEP 07: Student arrives in Australia (greeted at airport by IHNA Representative)

STEP 08: International student orientation registration and ID Cards

STEP 09: Student registers for OSHC card and sets up bank account, mobile phone, etc.

STEP 10: Faculty orientation

STEP 11: Classes begin!



Introduction to Australia

Australia is a natural wonderland of beautiful beaches, crystal blue waters, amazing ancient rock formations and pristine rainforests. It is the sixth largest country in the world and has the lowest population density per square kilometre. Australia has 16 world heritage listed properties with its historic townships, bustling cities, vivid landscapes and exotic flora and fauna all adding to its unique appeal.

Australia is made up of six states and two territories, which includes:

- Western Australia (WA)
- Northern Territory (NT)
- South Australia (SA)
- Queensland (QLD)
- New South Wales (NSW)
- Victoria (VIC)
- Tasmania (TAS)
- Australian Capital Territory (ACT)– our nation's capital.

Covering a total area of 7.69 million square kilometres, mainland Australia is the world's largest island - but smallest continent. In distance, the continent stretches about 3700 kilometres from north to south and 4000 kilometres from east to west, making it the sixth-largest nation after Russia, Canada, China, the United States and Brazil. The majority of Australia experiences temperate weather for most of the year. The northern states of Australia are typically warm all the time, with the southern states experiencing cool winters but rarely sub-zero temperatures.

Australia has three levels of government – the federal Australian Government, the governments of the six states and two territories, and around 700 local government authorities. Australia has been a nation with a single national government since 1 January 1901. Although it is divided into states and territories which have their own state

governments, all these states are united as one nation. Australia follows a Westminster system of government and law inherited from the British who originally colonised the country.

Australian society is made up of people from a rich variety of cultural, ethnic, linguistic and religious backgrounds, and this is a defining feature of modern Australian society. Aboriginal and Torres Strait Islander people have inhabited Australia for

tens of thousands of years. Most Australians are immigrants or the descendants of immigrants who arrived during the past two hundred years from more than 200 countries. The most commonly spoken language in Australia is English, and the most commonly practiced religion is Christianity, although foreign languages and other religions are also common.



Introducing Melbourne

Melbourne, the capital of Victoria, is Australia's second largest city abundant with global culture landscaped by a colourful range of cultures, cuisines and ideas. As one of the world's most multicultural cities, Melbourne is home to almost four million residents from over 140 nations.

Melbourne is a city of style, fashion, food, architecture, theatres, galleries, and gardens. Flinders Street Train Station, elaborate Victorian architecture and ornate boulevards reflect the city's rich history. Cutting-edge developments such

as Federation Square magnify its contemporary style.

Melbourne has a reputation for unpredictable weather and tends to experience colder winters than other Australian capital cities. However, this city is an excellent place to see the seasons change. Springtime is spent amongst gardens and parks. In summer, beaches are a hit and in autumn and winter, enjoy the warmth of cozy European-style cafés and bars in this vibrant city.

Melbourne possesses a diverse economy and is particularly strong in education, finance, manufacturing, research, logistics and transportation and tourism sectors. Melbourne is the headquarters for many of Australia's largest corporations.

The main attractions in Melbourne are: Federation Square, Flinders Street Station, Queen Victoria Market, Crown Casino, Southbank, Great Ocean Road, Yarra Valley, Melbourne Zoo/Healesville Sanctuary, Melbourne Aquarium, Phillip Island, Sovereign Hill, Dandenong Ranges/Puffing Billy, Docklands, National Gallery of Victoria, Melbourne Museum, Melbourne Observation Deck,

Grampians, The Arts Centre, Mornington Peninsula, The Snowfield, Melbourne Cricket Ground (MCG).

Melbourne's well-connected transport system consists of trams, trains, buses and taxi services that offer secure, comfortable travel.

Wherever you are from, you are sure to find restaurants and food stores representing your cuisine, as the city is home to more than 3000 restaurants serving over 70 national cuisines. Food shopping is a dream in Melbourne; find fresh food and supplies at many of the local markets such as Preston, South Melbourne and Footscray and larger supermarkets and smaller grocery shops.



Introducing Perth

Blessed with beautiful beaches, blue skies and great weather, WA is a haven for a range of outdoor activities such as kayaking, surfing, diving, sailing and more. Perth embraces a relaxed outdoor lifestyle, burgeoning bar scenes, open arts festivals, world-class beaches and expansive parklands.

Perth is the only place where you can have a picnic at the one of the biggest inner-city parks in the world, Kings Park or take a dip into the inviting

clear waters at Cottesloe Beach. Head further south to Fremantle where the fascinating maritime histories blend with a multicultural energy or take a short ferry ride to Rottnest Island to swim, snorkel and relax! Further down the coast is Rockingham, home to an abundant array of marine life including wild dolphins and humpback whales. Venture inland to the Swan Valley, Western Australia's oldest wine growing region. A three hour drive from Perth

will take you into Margaret River, home to scenic iconic vineyards, produce farms and art galleries that create a feast for the senses. Perth also is a hub for music, theatre, film and art; welcoming internationally-renowned artists and hosts the latest shows, festivals and exhibitions from around the world.

Perth has a Mediterranean climate with warm, sunny weather for most of the year. Summers last from December to February and are generally hot and dry. Winters are from June to August and are relatively cool and wet.

WA is enjoying economic prosperity. Massive investments come into Perth in mining, energy, construction, technology and research. The main attractions in Perth are: Kings Park & Botanic Gardens, Bell Tower, Perth Zoo, Perth Mint, Adventure World, Fremantle Prison, Crown Casino, Cottesloe Beach, Scarborough Beach, Rottnest Island, Penguin Island, The Pinnacles, Caversham Wildlife Park,

SciTech Discovery Centre, Museum of Western Australia, Art Gallery of WA, Mundaring Weir, Avon Valley, Swan Valley, Margaret River, Yanchep National Park.

When looking for accommodation, consider a location that is close to a train station or buses that stop at the CBD. Renting in Perth is competitive and you will need to make sure you have done some research before you start looking. Perth's Public Transport System is divided into travel 'zones' and is designed to be easy to use for newcomers. International students are entitled to a 40 percentage discount on all public transport throughout WA.

Fantastic food is found everywhere in Perth. It is teaming with an eclectic mix of cafes, cool bars, fresh seafood, and eateries from every part of the world such as authentic Thai, Chinese, Indonesian, Italian, Vietnamese, Indian, Korean and Japanese restaurants. The latest and popular eats in Perth CBD are the Jamie's Italian and Brookfield Place.



Introducing Sydney

Unlike other Australian sister capital cities, Sydney is the oldest. However, for its age it is a good looking city that constantly attracts both international students and travellers from across the globe. Set on a spectacular natural harbour,

Sydney's coastal settings makes it a unique cosmopolitan city with an endless list of leisure pursuits: more than 70 sparkling beaches, fabulous food, festivals and fun.

Sydney's climate is agreeable all year round with blue skies, warm summers and mild winters. As a coastal city, afternoon sea breezes are common and warm sea temperatures in Sydney are an ideal oceanic playground for swimming, yachting and other various water-activities. With very few extremes, Sydney oversees 300 sunny days a year.

The main attractions in Sydney are:

Sydney Opera House, Sydney Harbour Bridge, Bondi Beach, Taronga Zoo, Luna Park Sydney, Sea Life Sydney Aquarium, Manly Beach, Kings Cross, Darling Harbour, Royal Botanic Gardens, Madame TussAU\$s Sydney, IMAX Theatre Sydney, Chinese Garden of Friendship, Blue Mountains, Parramatta Stadium, Cockatoo Island, Jackson Island, Museum of Contemporary Art Australia.

Travelling via affordable public transport is best when in Sydney. Other ways to get around Sydney are to: Hop on board ferries or water taxis that cross the waters daily to prime harbour locations, hiring a bike or car and using the inner toll roads for speedy cross-city travel.

You will be able to find cuisines from nearly every country including Chinese, Indian, Japanese, Malaysian, Korean, Italian, Irish and Turkish cuisines. Love eating out? Then check out fish 'n chips from The Boathouse, or modern Vietnamese at Luke Nguyen's Red Lantern. For award-winning desserts head to Adriano Zumbo's Lab and Black Star Pastry for fabulous chocolate éclairs and cakes!



Introducing Institute of Health & Nursing Australia

The Institute of Health and Nursing Australia (IHNA) is one of Australia's leading providers of comprehensive health and nursing education at several levels. IHNA is fast-growing, dynamic, and quality-driven institution committed to continuous improvement; working hard to develop, implement and deliver courses and professional development programs.

Student welfare and administrative and educational support are paramount to IHNA from the moment of application to the time of graduation – and beyond. Whatever the mode of delivery, face-to-face or e-learning, students are supported and motivated on a one-to-one basis by the institute's trainers.

Our students benefit from fully equipped campuses with modern facilities and amenities including a state-of-the-art nursing and computer laboratories, a student library, highly equipped classrooms and student break out areas.

All of this combines to ensure IHNA's significant contribution to Australia's health sector's much needed competent, confident, well rounded health professionals.

IHNA Melbourne Campus

The Melbourne Campus is located in Heidelberg Heights, 10 kilometres from the Melbourne CBD. Suburbs close to campus include: Heidelberg, Ivanhoe, Rosanna, Eaglemont, Viewbank and Bulleen.

IHNA Perth Campus

The Perth campus is conveniently located in the vibrant Perth CBD in Western Australia (WA), Australia's largest state. Suburbs close to campus include: West Perth, Northbridge, East Perth and Crawley. IHNA Perth Campus is well connected to public transport.

IHNA Sydney Campus

The Sydney campus is located in Parramatta in the culturally sophisticated state of New South Wales (NSW), 30 minutes away from west of Sydney CBD. Neighbouring suburbs in Parramatta include: Northmead, North Parramatta, Westmead, Greystanes, Mays Hill, Harris Park, Rosehill and Oatlands.

IHNA Values

Innovation

- Innovate, and be forward thinking in the design of our programs and services.
- Adopt a culture of innovation in every aspect of the delivery of our programs and services.

Caring

- Maintain a primary focus on the welfare of our students.
- Understand and define the unique requirements of our students and celebrate their diversity.

Excellence

- Strive to consistently deliver excellence in training delivery.
- Provide an educational environment that is inclusive and reflects the diversity of communities it serves.



Arranging Visas

Most international students wanting to study in Australia require a **student visa**. Some other visa holders are also eligible to study as international students in Australia. Many students apply for a visa themselves on-line or via the Australian Diplomatic Mission in their country. The visa application process can be complicated and for students from some countries it may be better to submit an application with the assistance of an accredited agent due their familiarity and experience in the field. You should check with the education provider in Australia for their accredited agents in your country.

In order to apply for a visa you will need a **valid passport**, an **electronic Confirmation of Enrolment (eCoE)** and any **other documentation** required by the Australian diplomatic post with which you lodge your application. For example, if you are under 18 you must have a completed

CAAW form to ensure your accommodation and welfare is approved by your education provider. You must ensure to **allow enough** time for processing between lodging your application and the start of your academic program, as it can be a lengthy process depending on your country of origin.

Department of Immigration and BorderProtection (DIBP)

The Australian Government's Department of Immigration and Border Protection (DIBP), provides comprehensive information about student visa requirements and the application process, as well as application document checklists to assist you with your application. Visit www.immi.gov.au/students/index.htm for the latest information.

Department of Foreign Affairs and Trade (DFAT)

As well as links from the DIAC website the Department of Foreign Affairs and Trade website www.dfat.gov.au/embassies.html has a comprehensive list of Australian embassies, high commissions, consulates and representative offices around the world.

Migration Agents

A migration agent can assist you in submitting your visa application and communicate with DIAC on your behalf, but please note that **you do not need to use a migration agent** to lodge any kind of visa application.

Education Agents

Education agents promote various Australian education programs and institutions internationally and are a good way for students to apply to study in Australia. Agents are experienced in making international student applications and applying for visas. Most speak both English and the local language so this makes the application process a lot simpler and generally hassle free for students and parents. Most do not charge for their service as they collect a commission from the institution you choose to attend. However, some agents do charge small amounts or offer additional services for which they charge. You can check with your Australian education provider for contact details of agents they recommend.

Please Note: Although able to assist in completing education and visa applications, Education Agents are NOT licensed to provide migration advice.

Visa Conditions

If you are granted a visa, you must abide by its conditions. Failure to comply with these conditions could result in the cancellation of your visa. These conditions include (but are not limited to):

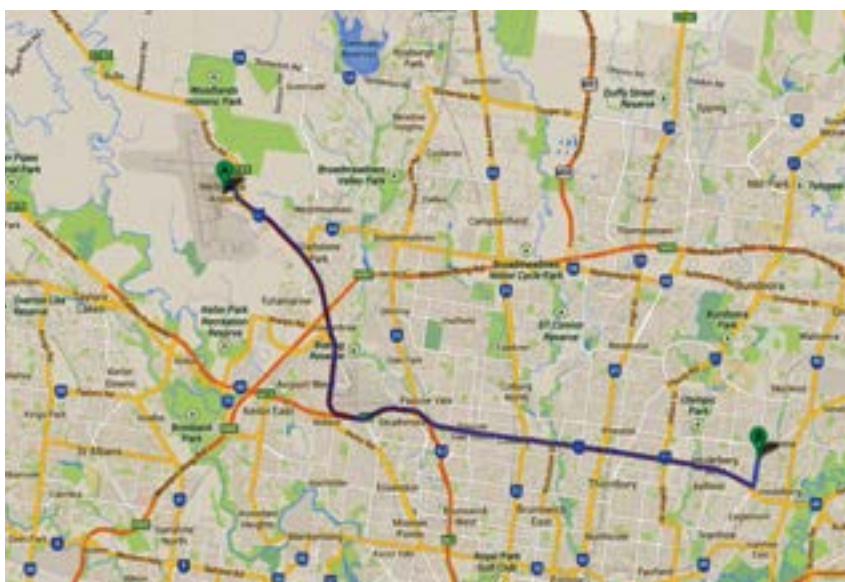
- Complete the course within the duration specific in the CoE
- Maintain satisfactory academic progress
- Maintain approved Overseas Student Health Cover (OSHC) while in Australia
- Remain with the principal education provider for 6 calendar months, unless issued a letter of release from the provider to attend another institution
- Notify your training provider of your Australian address and any subsequent changes of address within 7 days.

For a full list of **mandatory** and **discretionary** student visa conditions please visit www.immi.gov.au/students/visa-conditions-students



Arranging Travel

You will need to make your own travel arrangements to Australia. Please try to arrive at least 1-2 weeks before the start of International Student Orientation to allow enough time for settling-in, adjusting to the climate and overcoming jet-lag.



Note: Point A represents Tullamarine Airport and Point B represents IHNA Melbourne Campus.

Travelling to Melbourne (IHNA Melbourne Campus)

You should fly into Melbourne International Airport (Tullamarine Airport) which is the closest international airport to IHNA Heidelberg Campus. Visit <http://melbourneairport.com.au/>. IHNA Heidelberg Campus is located 25 kms from Tullamarine International Airport.

If you require a representative from IHNA to meet you at the airport for pick-up service, please make necessary arrangements prior to your departure by contacting the institution. Refer Section 1 of this handbook for contact information.

Travelling to Perth (IHNA Perth Campus)

You should fly into Perth International Airport which is the closest international airport to IHNA Perth Campus. Visit <http://www.perthairport.com.au/index.aspx>. IHNA Perth Campus is located 20 kms from Perth International Airport.

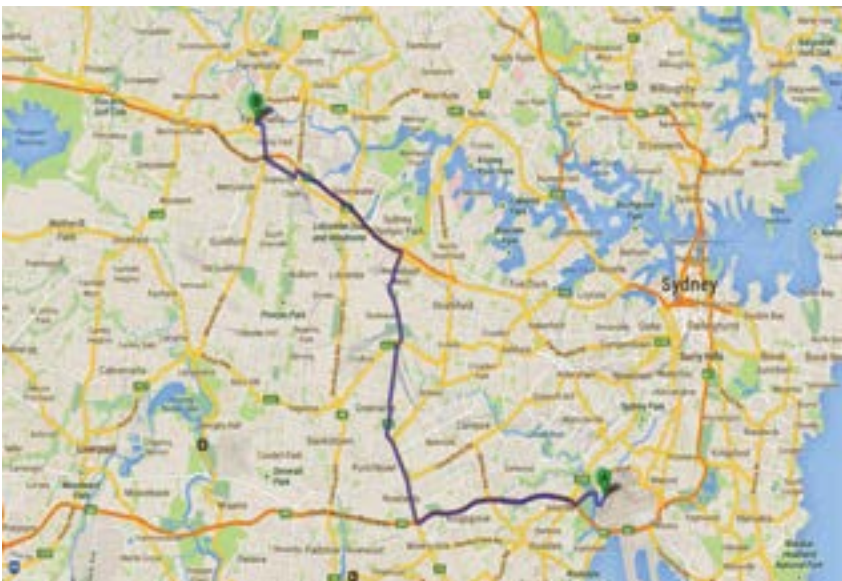


Note: Point A in the map represents Perth International Airport and Point B represents IHNA Perth Campus.

If you require a representative from IHNA to meet you at the airport for pick-up service, please make necessary arrangements prior to your departure by contacting the institution. Refer Section 1 of this handbook for contact information.

Travelling to Sydney (IHNA Sydney Campus)

You should fly into Sydney International Airport which is the closest international airport to IHNA Sydney Campus. Visit <http://www.sydneyairport.com.au/>. IHNA Sydney Campus is located 29 kms from Sydney International Airport.



Note: Point A in the map represents Sydney International Airport and Point B represents IHNA Sydney Campus

If you require a representative from IHNA to meet you at the airport for pick-up service, please make necessary arrangements prior to your departure by contacting the institution. Refer Section 1 of this handbook for contact information.



Documents to bring with you

You should prepare a folder of **official documents** to bring with you to Australia, including:

- Valid passport with Student Visa
- Offer of a place / admission letter from Institute of Health & Nursing Australia
- Confirmation of Enrolment (eCoE) issued by Institute of Health & Nursing Australia
- Receipts of payments (e.g. tuition fees, OSHC, bank statements etc.)
- Insurance policies
- Original or certified copies of your academic transcripts and qualification
- Other personal identification documents, e.g. birth certificate, ID card, driver's licence
- Medical records and/or prescriptions
- CAAW if you are under 18 years of age.

If you are travelling with your family you will need to include their documents as well. **Keep all documents in your carry-on luggage.** In case you lose the originals, make copies that can be left behind with family and sent to you.

What to Bring

Students are often surprised by how strict Australian Customs Services and quarantine can be. If you're in doubt about whether your goods are prohibited or not, declare it anyway on the Incoming Passenger Card which you will receive on the plane. Students have received on the spot fines for not declaring items. Visit the Department of Agriculture, Fisheries and Forestry (DAFF) homepage <http://www.daff.gov.au/>:

- Read "Arriving in Australia – Declare it!"
- And also let your family and friends know "What can't be mailed to Australia?"

Baggage allowances flying into Australia will vary according to your carrier, flight class and country of origin. Please check with your carrier prior to departure. Economy passengers are generally permitted 1 x checked luggage (35kg) and 1 x carry-on (7kg) for international flights, but only 20kg of checked luggage on domestic flights

within Australia. This will significantly limit the amount of things you can bring, especially if you will fly within Australia to get to your final destination. Therefore, it is essential to think the packing process through very carefully. You will be able to purchase most things upon arrival in Australia but the price may be higher than in your own country.

Seasonal Considerations

Summer in Australia is from December to February, autumn from March to May, winter from June to August, and spring from September to November. For most of the country the hottest months are January and February.

If you arrive in June or July, the coldest months of the year, you may need to bring or buy winter clothing and blankets. You may also need to purchase a heating appliance once you arrive.

Clothing

On IHNA campuses, students usually dress informally. Jeans or slacks with t-shirts or blouses, sneakers or “running shoes” are almost standard dress. Shorts are often worn during the summer months and sandals are the most common footwear. It is acceptable for both men and women to wear shorts and sleeveless t-shirts. This is common during the hotter months.

A sports coat or suit and tie for men and appropriate dress for women is necessary for some functions such as formal dinners, a graduation ceremony, student dances or balls. For festive occasions, you may want to bring traditional dress and accessories.

Most primary and secondary school students will be required to wear a school uniform to classes and other school activities. You should check with your education provider what is included in the uniform package.

Other Items You Might Need to Include

(most can also be purchased in Australia)

- Alarm clock
- Bath towels, bed sheets, pillow cases
- Dictionary (bilingual)
- Small sewing kit
- Music CDs or iPod
- Sporting equipment
- Toiletries
- Umbrella
- Scientific or graphics calculator
- Camera
- Micro recorder for lectures
- Spare spectacles or contact lenses
- Your optical prescription
- Photos of friends and family
- Swimming costume
- Small gifts from home



The standard voltage for electrical items in Australia is 240V. Electric plugs have three flat pins one of which is an earth pin. You may need to buy an adaptor or have the plugs changed when you arrive.

Note: In the picture, the red dot indicates that the switch is on and power is flowing through that socket.

Bringing Your Computer

Bringing a PC or laptop into Australia may be a little more complicated.

Items owned and used for more than 12 months prior to arrival are allowed in tax-free. Proof of the date of purchase and purchase price may be required. Computers which are less than 12 months old and over AU\$400 may attract Goods and Services tax (GST) at a rate of 10%. Consideration is given as to whether or not you intend to export the computer at the conclusion of your studies.

To satisfy the Customs Officer that you will be taking the computer out of Australia you should bring along a statutory declaration (a written declaration witnessed by the certifying authority in your country) stating that the computer is for use during your studies in Australia, and that you intend to take it back with you when you complete your studies. You may be required to give an undertaking under Section 162 to this effect and provide a cash security to Australia Customs upon arrival.

Mobile Phones & Laptops

If you are considering bringing a mobile phone, laptop, or any communication devices we suggest that you visit the Australian Communications and Media Authority www.acma.gov.au before making any purchases. Some students have brought in their own laptops with internal modems only to discover that they were unable to use their modem in Australia. Any external or built-in modems must be **Austel Approved** in order to function in Australia.

On Your Flight

Wear comfortable, layered clothing so that you are able to make adjustments according to the local weather. Remember – if you are flying from a northern hemisphere winter into the Australian summer it will be **very HOT** so wear light weight clothing underneath, and have a pair of sandals or lighter shoes in your hand luggage if you need cooler footwear. Alternatively extra clothing may be required on-hand if flying into the Australian winter season.

Before landing in Australia passengers are given an **Incoming Passenger Card** to fill in. This is a legal document. **You must tick✓ YES if you are carrying any food, plant material including wooden souvenirs, or animal products.** This includes fruit given to you during your flight. If you have items you don't wish to declare, you can dispose of them in quarantine bins in the airport terminal. Don't be afraid to ask airline staff if you have any questions.

If you are carrying more than **AU\$10,000** in cash, you must also declare this on your Incoming Passenger Card. It is **strongly recommended** however, that you do not carry large sums of cash but arrange for an electronic transfer of funds into your Australian bank account once it has been opened.



Entry into Australia

Australian Immigration

When you first arrive in Australia you will be required to make your way through Australian Immigration (follow the signs for Arriving Passengers as you leave the plane). An Immigration Officer will ask to see your completed Incoming Passenger Card (given to you on the plane) along with your passport and student visa evidence. The Immigration Officer will check your documents and may ask you a few questions about your plans for your stay in Australia.

Baggage Claim

Once you have passed through the immigration checks you will move to baggage claim (follow the signs) and collect your luggage. Check that nothing is missing or damaged. If something is missing or damaged go to the **Baggage Counter** and advise them of your problem. Staff at the Baggage Counter will help you to find your belongings or lodge a claim for damage.

Detector Dogs

You may see a **Quarantine Detector Dog** at the baggage carousel or while waiting in line to pass through immigration, screening luggage for food, plant material or animal products. If you see a detector dog working close to you, please place your bags on the floor for inspection. These dogs are not dangerous to humans and are trained to detect odours. Sometimes a dog will sit next to your bag if it sniffs a target odour. Sometimes dogs will detect odours left from food you have had in the bag previously. A quarantine officer may ask about the contents of your bag and check you are not carrying items that present a quarantine risk to Australia.

Australian Customs and Quarantine

Once you have your luggage you will go through Customs. Be careful about what you bring into Australia. Some items you might bring from overseas can carry pests and diseases that Australia

doesn't have. You must **declare ALL** food, meat, fruit, plants, seeds, wooden souvenirs, animal or plant materials or their derivatives.

Australia has **strict quarantine laws** and tough on-the-spot fines. Every piece of luggage is now screened or x-rayed by quarantine officers, detector dog teams and x-ray machines. If you fail to declare or dispose of any quarantine items, or make a false declaration, you will get caught. In addition to on-the-spot fines, you could be prosecuted and fined more than AU\$60,000 and risk 10 years in prison. All international mail is also screened.

Some products may require **treatment** to make them safe. Items that are **restricted** because of the risk of pests and disease will be seized and

destroyed by the Customs.

Arrivals Hall

You will be able to leave the restricted area and enter the Arrivals Hall once you have cleared Customs. Here you will find a number of retail and food outlets along with public telephones, an information booth and money exchange facilities. If you arrive on a weekend, you may like to exchange money here as most banks are not open on Saturdays and Sundays. If you have requested for a reception service from IHNA, prior to your departure, please wait at the Arrivals Hall in the airport for the IHNA Representative.

Getting From the Airport: IHNA Melbourne Campus

Shuttle Buses

Sky Bus: offers an express bus service from the airport to the city centre. This service operates 24/7, including all public holidays. Buses run from every 10 minutes throughout the day. Tickets can be purchased on arrival at the bus stop or purchased online at www.skybus.com.au

From City Centre you can catch trains to Rosanna Train Station (Please refer below). IHNA Melbourne Campus is located at a walkable distance from Rosanna train station.

Train

From City Centre (Flinders Street Train Station) or any other train station in the city loop, you can get catch Metro Train (Either Eltham or Hurstbridge Route) and get down at Rosanna Train Station. IHNA Melbourne Campus is located at a walkable distance from Rosanna train station.

Taxis

Melbourne's taxis are a safe and convenient way to get from the airport to your destination. Taxi ranks are located on the ground floor outside Terminals 1 and 3. You can catch a taxi from designated taxi ranks, unless you have pre-booked one. Remember to get an electronic receipt at the end of the journey. In addition to assisting with your personal records, the information that it contains (such as Taxi Company, taxi ID number and time of travel) is vital should you accidentally leave any items behind.

Airport Reception Service

If you have requested for a reception service from IHNA, prior to your departure, please wait at the Arrivals Hall in the airport for the IHNA Representative.

Getting From the Airport: IHNA Perth Campus

Public Buses

You will be arriving at the Perth Airport's International Terminal 1 (T1).

Transperth is the brand name through which the Western Australian Government provides public transport services in the Perth metropolitan region. This includes Perth's public buses, trains and ferries.

Please note that Transperth does not operate direct bus services to Perth Airport's International Terminal 1 (T1) but operates a bus service to and from Perth Airport's Domestic Terminals 3 and 4 (T3 and T4). A free terminal transfer bus service operates 24 hours a day, seven days a week. The journey takes approximately ten minutes to complete. Terminal transfer bus stops are located on the forecourt at the International Terminal 1 (T1).

Using this free terminal transfer bus service, you

can arrive at Perth Airport's Domestic Terminals 3 and 4. **Bus 37** operates daily between T3 and T4 and Kings Park, via the Esplanade Bus Port. Get down at Esplanade bus port. IHNA Perth Campus is at a walkable distance from Esplanade Bus Port.

Taxis

Covered taxi ranks are located at the current International Terminal (T1). Taxi ranks are also located along Valentine Road, serving Skippers Aviation and Cobham Aviation passengers. Some drivers will ask you to pay your fare in advance, and this same fare applies to both a group or single person.

Airport Reception Service

If you have requested for a reception service from IHNA, prior to your departure, please wait at the Arrivals Hall in the airport for the IHNA Representative.

Getting From the Airport: IHNA Sydney Campus

Train

There are train stations located at both the International and Domestic Terminals which operate as part of the Airport Link train service. The International Terminal train station is located at the northern end of the terminal and is accessible from the arrivals level. From International Airport Station, Mascot you need to catch Train T2 Airport line to Central Station Platform 21, Sydney. You need to go to Central Station Platform 5, Sydney.

Public Buses

From Central Station Platform 5, Sydney, you will get bus service (Train Blue Mountains line – Central to Bathurst Service) to Parramatta Station Platform 2, Parramatta. IHNA Sydney campus is about 10 minutes' walk from here.

Taxis

Sydney International Airport has sheltered taxi ranks for international terminal.

Airport Reception Service

If you have requested for a reception service from IHNA, prior to your departure, please wait at the Arrivals Hall in the airport for the IHNA Representative.

Keeping in Contact

Before you leave home, you should provide your family and friends, and your education provider in Australia, with details of your flights to Australia and where you will be staying when you arrive. (Do not change these details without informing them.) Once you have arrived in Australia, you should then let your family and friends know that you have **arrived safely**. It is important to **ALWAYS** let someone know where you are and how to contact you by phone, email, social media or by post.

Accessing Money

You should read this section carefully, and discuss the issues raised in this section with the bank or financial institution in your home country before you leave. All banks operate differently and you should be aware of all fees, charges, ease of access to your funds, and safety of the way in which you will access those funds.

How Much to Bring

You will need to make sure you have enough funds to support you when you first arrive. It is recommended that you have approximately **AU\$1500 to AU\$2000** available for the first two to three weeks to pay for temporary accommodation and transport. You should bring most of this money as either **Traveller's Cheques** or on an international credit card. Traveller's cheques can be cashed at any bank or currency exchange in Australia.

Please note that it is **not safe to bring large sums of money** with you! Lost credit cards or traveller's cheques can be replaced, but very few travel insurance companies will replace lost or stolen cash. Do not ask someone you have just met to handle your cash for you or to take your cash to make payments for you. Not even someone who may indicate they are studying at the same education institution.

Currency Exchange

Only Australian currency can be used in Australia. If you have not brought some with you, you will need to do so as soon as possible after arrival. You can do this at the airport. Once you have arrived in Australia, you can also change money at any bank or at currency exchanges.

Electronic Transfer

You can transfer money into Australia by **electronic telegraph or telegraphic transfer** at any time. This is a fast option and will take approximately **48 hours**, but the bank will charge a fee on every transaction.

ATMs

Automatic Teller Machines are located everywhere (including at the airport) and you can immediately withdraw cash from your overseas bank account at **ATMs displaying the Cirrus Logo** (if your ATM card has international access). Check this with your financial institution before leaving home.



Credit Cards

All major international credit cards are accepted in Australia but you must remember that repayments to many of these cards can only be made in the country where they were issued. Do not rely on being able to get a credit card once you arrive in Australia because this is very difficult due to credit and identification laws.

Arranging Accommodation

IHNA provide students with accommodation at a reasonable cost. Our hostel and other accommodation facilities are arranged as close as possible to campus locations.

We offer the following: fully furnished shared accommodation which incorporates all utilities bills, internet facilities, local telephone facilities. Please note that Student Accommodation facilities are available only at Melbourne Campus and will be available to a limited number of students. This will be served on a first come first serve basis. For further details, contact the Student Support Manager at studentservices@ihna.edu.au

Temporary Accommodation

Hotels, Motels & Backpackers

Generally, the price you pay for accommodation will determine its quality. However, it can be expensive to stay in a good quality motel or hotel for a long period of time. Backpacker accommodation is relatively inexpensive but you may need to bring your own pillow and sleeping bag if you choose this option.

Staying With Friends or Family

If you know someone in Australia, this is a great way to settle-in to life here. Your friends or family can provide advice, support and encouragement in your first days in Australia. However, if you are under the age of 18 you must obtain approval from your education provider first.



Bringing My Family

Most student visas allow you to bring your family members to Australia as your dependants (check your individual circumstances with the Department of Immigration and Citizenship See: **Arranging Visas**). Family members include your spouse, and you and your spouse's dependent children. Before bringing your spouse or children to Australia, you will have to prove that you can support them financially. The cost of supporting a family in Australia is very high. You may have to consider and discuss many issues with your family.

Issues to Consider

Rather than bringing your family together with you to Australia, some students may find it useful to arrive first, settle into studies, find appropriate accommodation, adjust to living in Australia and then arrange for their family to join them.

Before making a decision to bring your family to Australia it is important to consider the following issues:

- The cost of airfares for your family to and from Australia;
- Possible higher rent for a larger home;
- Limited employment opportunities for your spouse;
- Extra costs for food, clothing and other necessities;
- The effect on you and your studies if your family is not happy in Australia;
- Whether your children will adjust to school in Australia;
- Waiting lists for child care centres; and
- Whether to come alone to Australia first and arrange things for your family, or to all come at the same time.

For more information visit: www.immi.gov.au

Child Care

Finding suitable childcare in Australia requires patience and planning. Waiting lists for places in most childcare centres are long.

Many schools offer before- and after-school care programs (usually 7:30am-8:45am and 3:30pm-6:00pm). Children who need these programs must be registered with the school.

Schools

If you would like to bring your children to Australia with you, you must be aware of the following schooling issues:

1. It is an immigration policy that school-age dependants of international students undertake formal schooling while they are in Australia.
2. Children who have their fifth birthday before 1st April of that calendar year are eligible to start school.
3. You will need to provisionally enrol your child in a school before you leave your home country and you will normally have to pay the school fees one semester in advance. The school will issue an electronic Confirmation of Enrolment Form (eCoE) stating the program and its duration, so that you can obtain the appropriate visa for your child.
4. The Diplomatic Mission in your country can tell you which State schools are registered to take international students.
Fees are payable by international students at all State schools unless you:
 - Are in receipt of sponsorship or scholarships from the Australian Government (e.g. the Australian Development Scholarship, IPRS);
 - Hold a higher institution or approved non-government scholarship. These scholarships must be approved by the State government for the dependants to be exempt from school fees.
5. You will be responsible for school fees and other costs including school uniforms, books, excursions and stationery.
6. When choosing the most appropriate school for your child, it is best to ask questions about the school's curriculum, size, extra-curricular activities and the size of individual classes.
7. You should also take in to consideration the distance from the school to **your education institution**, the suburb in which you intend to live and the method of transport you plan to use.

For further information, please contact

In VICTORIA: Department of Education and Early Childhood development at 1800 809 834 and follow the prompts.
Email: edline@edumail.vic.gov.au

In WESTERN AUSTRALIA: Department of Education at (08) 9264 4111

In NEW SOUTH WALES: For enquiries about education and training, the school system, call the Schools and Community Senior Information Officer at (02) 9561 8999. Email: DECinfo@det.nsw.edu.au

There are two types of schools in Australia – State schools and independent schools. For State schools, major part of their costs are met by the relevant State or Territory government and for Private schools, may charge higher fees.