# Government Websites As Data:

# A methodological pipeline with application to the websites of municipalities in the United States

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#### **Abstract**

The content of a government's website is an important source of information about policy priorities, procedures, and services. Existing research on government websites has relied on manual methods of website content collection and processing, which imposes cost limitations on the scale of website data collection. In this research note, we propose that the automated collection of website content from large samples of government websites can offer relief from the costs of manual collection, and enable contributions through large-scale comparative analyses. We also provide software to ease the use of this data collection method. In an illustrative application, we collect textual content from the websites of over two hundred municipal governments in the United States, and study how website content is associated with mayoral partisanship. Using statistical topic modeling, we find that the partisanship of the mayor predicts differences in the contents of city websites that align with differences in the platforms of Democrats and Republicans. The application validates the utility of website content data extracted via our methodological pipeline.

## 1 Introduction

Government websites convey voluminous information about all aspects of government policymaking, policy implementation, and public deliberation. A substantial body of research has focused on the contents of government websites (e.g., Grimmelikhuijsen 2010; Wang et al. 2005; Osman et al. 2014; Eschenfelder et al. 1997). The conventional approach to data collection in projects focused on government websites involves manual content extraction from each website in the dataset. The manual content analysis of government websites is only feasible when researchers have access to substantial resources or focus on a small sample of websites. Consider the example of Feeney and Brown (2017). They analyzed the websites of 500 U.S. municipalities, and recorded information about the sites' coverage of, e.g., the city's social media accounts, council agenda,

department descriptions, and police reports. They employed two researchers to code each of the 500 websites. If each researcher could complete 5–10 websites per hour, between hours spent on training and data collection, the budget to complete such a project would need to be on the order of thousands of dollars.

Our primary research objective is to introduce a methodological pipeline that will enable researchers to gather and analyze government website content without incurring the substantial costs associated with manual data collection. Since it is possible to use computer-automated methods to (1) access websites, (2) parse content, and (3) analyze and categorize content, we propose that automated methods can be combined to dramatically lower the cost and increase the scale of projects involving the analysis of government website content. Our pipeline ingests a set of urls that point to government websites, and outputs a corpus of plain text that is extracted from the files, of all types (e.g., HTML, DOC, PDF, and TXT) available at each URL.

Our secondary objective is to illustrate the application and use of our pipeline through a study of the relationship between the political party of a (U.S.) city's mayor, and the textual contents of the city's website. We gather and analyze a dataset that covers the textual contents of websites from over two hundred municipal governments in the United States. By studying the covariation of topical contents on these websites with the partisanship of the city mayors, we validate the utility of both the pipeline, and this specific dataset.

## 2 Politics and Government Website Content

Though government websites serve largely instrumental service-delivery purposes, they also offer officials a prime venue via which to communicate policy goals and accomplishments, which inevitably reflect officials' politics. In the current paper, we focus on the running example of the reflection of mayoral partisanship on municipal government websites. A substantial body of research has found that the partisanship of the mayor affects city governance along multiple di-



Figure 1: Screenshot from the homepage at https://garyin.us/, accessed on 05/22/2019. Image depicts Democratic mayor of Gary, IN, Karen Freeman-Wilson.

mensions of spending and policy attention (Gerber and Hopkins 2011; de Benedictis-Kessner and Warshaw 2016; Einstein and Glick 2016; Marion and Oliver 2013). Official city websites allow mayors to present their views and policy priorities to the public. In local politics, where campaign funds are low, this lends incumbents a crucial advantage in becoming more well-known among their constituencies (Stanyer 2008). Local government websites are frequently visited by the public (Thomas and Streib 2003). City websites can be used to communicate the stance of a mayor on social or economic programs. Consider the example of the Gary, Indiana homepage, depicted in Figure 1. This screenshot provides a clear example of the utility of a city website for communicating the mayor's policy priorities and accomplishments.

The existing research that uses scraped websites provides an indication of the theoretical value of empirical analysis of web contents. Research on 'e-governance' evaluates government websites in terms of accessibility, ease-of-use, mobile accessibility, and overall function (e.g., Urban 2002;

Tolbert et al. 2008; McNutt 2010; Armstrong 2011; Feeney and Brown 2017; Mossey et al. 2019). As an example, Grimmelikhuijsen and Welch (2012) study local government websites of Dutch municipalities to measure government transparency regarding air quality in the municipalities. The websites of politicians and their parties have also been the object of research (Druckman et al. 2009; Cryer 2019; Esterling et al. 2011; Esterling and Neblo 2011; Norris 2003; Therriault 2010). For example, Druckman et al. (2010) analyze the issues engaged on websites for candidates in U.S. Congressional elections, and find that candidates strategically engage just a few issues based on the priorities in their districts and the characteristics of their opponents.

# 3 Data: US Municipal Government Website Text

For data availability reasons, we focus our analysis of municipal websites on six states—Indiana, Louisiana, New York, Washington, California, and Texas. The websites were scraped in March 2018. The selection of states and cities is largely dictated by the presence of partisan mayors and availability of the relevant data. Municipal elections in Indiana and Louisiana are partisan across the board, so our sample is primarily focused on these two states. For Indiana and Louisiana, all cities with a website are included, resulting in a considerably larger sample than for the other four states. New York and Washington do not have nominally partisan elections, but for a subset of cities, partisanship can be determined through contribution data (see appendix for more detail). California and Texas contain a number of large cities whose mayors are sufficiently well-known for their partisanship to be available. Our sample is well-balanced on a number of theoretically important dimensions. One, each of the four Census regions are represented with at least one state. Two, we have a fairly well-balanced sample with respect to the urban/rural cleavage. Furthermore, the sample is politically balanced—we have three blue states, and three red states. The partisan breakdown of city websites by state is provided in the appendix. This dataset of city website contents represents a contribution in the growing area of cross-municipality datasets cover-

ing local governments (e.g., Marschall and Shah 2013; Sumner et al. 2020). Details on the sources and methods of raw data collection can be found in the online appendix.

# 4 The Web-to-Text Pipeline

In this section, we describe our methodological pipeline, with which we take an archive of website files, and output a corpus of formatted plain text documents. We address three methodological challenges. First, though they contain significant amounts of text, websites are not comprised of clean plain text files. Rather, the files available at websites are of multiple types, including HTML, PDF, word processor, plain text, and image files. The first step is aimed at extracting clean plain text from this heterogeneous file base. The second step in our pipeline is to process the text to remove language that is effective at differentiating one website from another but is substantively uninformative. Finally, these tools need to work consistently across all of the websites in our corpus, in spite of the fact that relevant information is stored and structured in different ways. We make a software recommendation for each of these steps and gather most of them in our R package, gov2text. Some of the steps we take in this processing pipeline are universally applicable in the analysis of textual data, and some of them are most appropriate for the particular type of text analysis that we apply to this data—statistical topic modeling. We will clarify this distinction as we describe steps in our pipeline.

## 4.1 Site to Text Conversion

#### 4.1.1 File Type Detection

The format of a file impacts how textual data can be extracted from a document. For the most part, the file type of a document can be correctly determined its extension. However, there are exceptions to this, which, if ignored, can lead to large amounts of improperly formatted text. For example, we found thousands of documents that ended in .html, when they were actually PDFs. A

more accurate test for file type relies on the use of magic numbers, a short sequence of bytes at the start (and sometimes end) of files that is unique for each file type. We implement this method using the R package wand (Rudis et al. 2016).

#### **4.1.2** Extracting Text from HTML

The HTML files that websites are comprised of contain a large amount of useful information, but also completely irrelevant text such as menus, navigational elements and other "boilerplate". The side-by-side screenshots presented in Figure 2 convey the challenges presented by extracting content for text analysis for websites. The textual content that is substantive and unique to the Gary, IN homepage is the Mayor's message depicted in Figure 1. The top row of Figure 2 presents the complete homepage, along with all of the text that can be naively extracted from the site. The Mayor's message represents a relatively small fraction of the total text on the page.

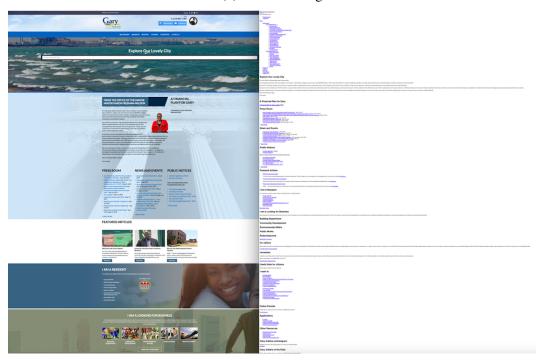
To remove text that does not represent substantive content we rely on the boilerpipe classifier described in Kohlschütter et al. (2010), which is implemented through the R package boilerpipeR. The boilerpipe algorithm has been widely used in the natural language processing literature, but to our knowledge has not been previously used in the social sciences. The complete text extracted from the Gary, IN homepage using boilerpipe is depicted in the screenshot in the bottom row of Figure 2. We see that only the Mayor's message is extracted, leaving the rest of the text as boilerplate.<sup>1</sup>

#### 4.1.3 Extracting Text from PDF, DOC, DOCX and TXT

The extraction of information from other text-based file formats is more straightforward. To this end, we rely on readtext R package (Benoit and Obeng 2019), which is a wrapper for a

<sup>&</sup>lt;sup>1</sup>In the online appendix we show that without using boilerpipe, some of the most partisan 'topics' are simply website boilerplate text.

#### (a) Naive Parsing



## (b) Boilerpipe

From The Office of the Mayor Mayor Karen Freeman-Wilson

It is with great pride and honor that I serve as Mayor of my hometown. Gary, Indiana is a legacy city once home to nearly 200,000 residents. While we have been faced with a number of challenges universal to many cities, Gary still remains home to thriving individuals and families, homeowners and business leaders.

Since 2012, we have been operating with millions less in property tax dollars, imposed property tax caps, a skyrocketing vacancy rate; unemployment rate and with very few investments. Today, we have realized new investments through federal, state and county dollars, grants and through partnerships.

At present, we have stimulated over 100 million dollars in non-governmental investment and over the past few years, small business owners have embraced Gary as a place to plant and to grow. We have created more than 2000 jobs as a result of these investments and we have also invested in over 1000 youth through summer jobs and college scholarships. We have also ushered in a new era of nonprofit investment through our participation in national initiatives that have led to tangible positive outcomes and opportunities for our residents.

We have made great strides in improving city services through Gary 311, through green infrastructure projects and through the use of data. As we work to rebuild Gary, our team has developed a strong financial forecast to move the city forward. Gary, Indiana: On the Shores of Opportunity. We invite you to journey with us in our quest to see Gary differently.

Karen Freeman-Wilson, Mayor

Figure 2: The top image provides a side-by-side depiction of the entire homepage of https://garyin.us/, accessed on 05/22/2019, and complete/naive extraction of all of the text on the site. Bottom image provides the result of running https://garyin.us/ through boilerpipe.

set of parsers.<sup>2</sup> The breakdown of all files by type is given in the online appendix. The most frequent file type besides HTML is PDF, from which we are able to extract a substantial amount of usable text. Files of type DOC, TXT, and DOCX, also occur regularly in our corpus and offer a considerable volume of textual data.

## 4.2 Preprocessing

Preprocessing is an important part of text-as-data research (Denny and Spirling 2018). Our advice given in this section, more than in any other, is specific to the problem of extracting meaningful textual information from municipal government websites, with the end goal of its use in a bag-of-words-based model. The challenge in conducting preprocessing for a comparative analysis of websites lies in the considerable, yet substantively irrelevant, differences between websites. For example, names of city officials, streets, and the city itself feature frequently in city documents. Since individual names recur at a much higher rate within a city than across the entire corpus, this would cause a topic model to cluster its topics by city.

To process the text we extract, we turn to a common method in natural language processing—part-of-speech (POS) tagging and named entity recognition (NER) to remove most names.<sup>3</sup> For applications where the names of political actors might be of interest, this step is not recommended. Furthermore, we select words on the basis of their POS-tags, retaining only nouns, verbs, and adjectives. We keep proper nouns that also occur as nouns—this removes names, but retains titles such as "Police Chief" which can appear as proper nouns if they are followed by a name. Finally, we also conduct lemmatization to reduce words to their basic form.<sup>4</sup> POS-tagging, NER and lemmatization are all implemented through spacyr. To deal with any leftover issues, we remove

<sup>&</sup>lt;sup>2</sup>readtext determines a document's type solely through its ending—so the conversion described above is necessary.

<sup>&</sup>lt;sup>3</sup>We retain laws, nationalities or religious or political groups, and works of art.

<sup>&</sup>lt;sup>4</sup>Lemmatization is similar to stemming, but works differently by taking grammar and surrounding words into account to identify the dictionary form of a word.

words with less than three characters, stopwords and non-English words (using the R package Hunspell). We also remove duplicate documents, which occur very frequently on websites.

After preprocessing, our corpus consists of 356,911 documents. In Table 1 we summarize all of the steps we take in gathering and processing our data. The summary includes a brief description of the step, the software packages used, and an indicator of whether the method is implemented in our R package, gov2text. The package is hosted on GitHub at (*blinded for anonymity*). We have also created an interactive tutorial for gov2text hosted on Google Colab (Bisong 2019).

Process	Software dependency	in gov2text
1. Assemble url list.	Selenium	no
2. Collect website files.	wget	no
3. Correct file extensions.	wand (Rudis et al. 2016)	yes
4. Discard website boilerplate.	boilerpipeR (Annau et al. 2015)	yes
5. Convert non-HTML files to text.	readtext (Benoit and Obeng 2019)	yes
6. Lemmatize text.	spacyr (Benoit and Matsuo 2018)	yes
7. Remove names.	spacyr	yes
8. Retain nouns, verbs, adjectives.	spacyr	yes
9. Stopword/number removal.	quanteda (Benoit et al. 2018)	yes
10. Retain only English words.	Hunspell (Ooms 2018)	yes
11. Removal of duplicate documents.	gov2text	yes

Table 1: Data collection and processing pipeline. Steps to collect and prepare text for topic modeling.

The biggest limitation in our pipeline, and an open area for future research, is the reliance on wget to gather the initial website files. By using wget, we miss content that is displayed dynamically on websites using JavaScript. We investigated whether the presence of JavaScript was related to the amount of text we gathered from the website. We calculated the correlation between the number of <script> HTML tags on a city's website, which indicate the use of JavaScript on a site, and the number of text tokens we scrape from the site. This correlation is -0.059, which indicates a very weak relationship between the use of JavaScript and the amount of text scraped from the site.

# 5 Partisan Language on Municipal Websites

The policy priorities of U.S. mayors are shaped in large part by their partisan affiliations. For example, Einstein and Glick (2018) finds that Democratic mayors are much more likely than Republicans to support municipal-level redistributive policies, and Einstein et al. (2021) finds that Democratic mayors are more likely to support city-level policies aimed at addressing racial inequality. City mayors use government websites to present their policy priorities to the public. Consider an example; Formicola et al. (2003, p.55) document a significant website content change during a transition in mayoral administrations in the city of Indianapolis. Under the Republican mayor Stephen Goldsmith, voluminous content was added to the city website in connection with a faith-based initiative to create administrative partnerships with religious organizations. Faith-based initiatives represent a type of public-private partnership that is popular with Republicans (Saperstein 2003). When Democrat Bart Peterson took office in 2000, the material related to the faith-based initiative was removed from the website.

We illustrate the analysis of municipal website content by studying how differences in website content correlate with the partisanship of the city's mayor. As we reviewed above, the partisanship of the mayor has been found in past research to affect several features of city governance. However, Gerber and Hopkins (2011) note that, due to the constraints of state and national policies, municipalities lack discretion in many domains of governance. These constraints do not apply to website contents. City governments have great discretion in composing their websites, and modifying website content is low cost.

To study content differences between government websites based on mayoral partisanship, we draw upon a recently-developed class model for text, the structural topic model (STM), developed by Roberts et al. (2014). Building on the conception of "topics" in conventional topic models (Valdez et al. 2018), in the STM a topic is a multinomial distribution defined on the word types in the corpus dictionary. The log-odds of the topic probabilities in each document-specific

multinomial distribution over topics are drawn from a multivariate normal distribution in which the topic-specific means are determined by a linear regression function that associates document-attributed covariates with topics. For our primary empirical investigation, the STM provides a tool to estimate the relationship between the party of the city's mayor and the prevalence of each topic. We also include the municipality's population and median income as covariates. Further details on and results from our STM specification can be found in the online appendix.

#### **5.0.1** Structural topic model results

The results are shown in Table 2. First, it is notable that the 95% credible interval includes zero in only seven of the sixty topics, indicating that the topics discussed on city websites varies systematically with the partisanship of the mayor. Many of the topics associated with Democrats fit with what we understand to be national party priorities. Topic 52, on affordable housing, clearly resonates with the Democratic party's appeal to low-income voters. Topic 6 ('race', 'islander', 'census, 'female') covers racial and gender identity issues. Similarly, employee rights and benefits are represented in topics 10 and 29. Democrats also exhibit a strong preference for words related to public finances, such as Topic 58 ('budget', 'revenue', 'expenditure'), Topic 45 ('asset', 'actuarial', 'liability', 'financial'), Topic 35 ('bond', 'obligation', 'proceeds') as well as Topic 55 ('taxable', 'deed', 'value'). We suspect that the association of Democratic mayors with finance-related terms is indicative of a greater emphasis on the city's efforts to raise and spend money, and take credit for those efforts (e.g., the Gary, IN example in Figure 1). This finding is consistent with Einstein and Kogan (2015), who show that Democratic mayors tend to favor greater spending. A second, consistent Democratic focus appears to be law enforcement: The most Democratic topic, 59 ('burglary', 'robbery', 'theft', 'homicide') is clearly focused on crime. On the one hand, Democratic partisans have a more negative perception of the police, rating it considerably more negatively on the appropriate use of force and the equal treatment of minorities (Brown Jr 2017). On the other hand, the literature has also shown that cities with a higher Democratic vote share spend more on law enforcement, even after controlling for crime (Einstein and Kogan 2015).

City websites with Republican mayors, meanwhile, exhibit a pronounced focus on the essential functions of government. Basic utilities such as energy (Topic 20), fire protection (Topic 51), vaccination (Topic 2), and sanitation (Topic 47), are prevalent among cities with Republican mayors. These basic service topics cannot be found among topics prevalent in cities with Democratic mayors. Similarly, zoning issues figure prominently in the set of Republican topics (Topic 19), which fits with the findings of Sorens (2018) that Republicans are more supportive of restrictive residential zoning rules. The Democratic topics also include one that is somewhat focused on zoning, Topic 39 ('downtown', 'mixed', 'density'), but emphasizes mixed-use zoning—a loosening of conventional single-use zoning rules.

We further interpret the STM results using the visualizations we present in Figure 3. In this figure we illustrate the difference between Democrat and Republican mayor city documents in terms of the proportion of content predicted to be allocated to the respective topics. We illustrate the topics that are discussed above. Looking at the Democrat-leaning topics, we see that documents from Democratic mayor cities are approximately 1/2 of a percent more likely to include the affordable housing topic than are documents from Republican mayor cities. This may seem like a small effect, but 1/2 of a percent represents 30% of the average proportion of content represented by each of the sixty topics in this STM. Looking at the Republican portion of the figure, the proportion of content appearing in documents from Republican mayor cities that is is allocated to the topic on sanitation is approximately 2/3 of a percent higher than in Democratic mayor cities. This represents 40% of the average proportion of content allocated to a given topic.

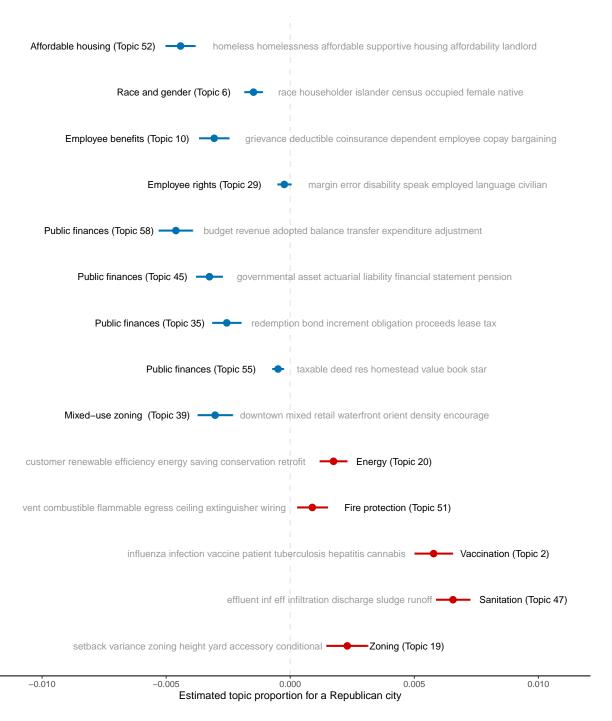


Figure 3: Topic differences in proportion to prevalence between Democrat and Republican mayor city websites. Depicting topics highlighted in discussion. Manually assigned labels are in black, top words for each topic as determined by the STM are in gray.

# 6 Conclusion

We have developed a methodological pipeline for automatically gathering and preparing government websites for comparative content analysis. The key implication of our results is that researchers can use the methods we introduce to scale up, and lower the cost of, data collection for projects focused on the comparative analysis of website content. Through an application to the analysis of municipal websites in six different states, we find that government website contents are associated with the partisanship of the mayor in ways that would be expected based on the parties' national priorities and past research on the effects of mayoral partisanship on city governments.

We have highlighted projects focused on government and politician websites. However, the application of the methods we propose is not limited to government and politician websites. Our pipeline can be used in the context of any project that would benefit from the analysis of textual content from a large population of websites. For example, Coyle and Nguyen (2020) analyze the content of company websites to find manufacturing companies that use contract manufacturing arrangements in their business models. Klüver and Mahoney (2015) use the textual content presented on interest group websites to classify the groups' issue agendas and constituencies. There is a broad body of research programs that could make use of the data collection and processing pipeline we present.

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#	Top Word 1	Top Word 2	Top Word 3	Top Word 4	Top Word 5	Top Word 6		Tokens assigned
49	artist	fun	music	beginner	player	prize	4565	
46	chair	subcommittee	speaker	agenda	committee	commission	446	_
16	motion	second	adjourn	carry	unanimous	chairman	419	_
47	effluent	inf	eff	infiltration	discharge	sludge	751	
21	everybody	think	something	thing	try	want	2609	
2	influenza	infection	vaccine	patient	tuberculosis	hepatitis	2980	
27	article	subsection	shall	franchisee	paragraph	meaning	658	_
30	subcontractor	bid	bidder	proposer	subcontract	bidding	512	_
12	craftsman	architecture	brick	distinctive	revival	storefront	1731	
24	mail	fax	application	click	applicant	copy	367	<b>-</b>
34	playground	recreation	picnic	park	restroom	ZOO	546	_
19	setback	variance	zoning	height	yard	accessory	453	_
26	mesa	canyon	via	odd	unidentified	paradise	1886	
23	bag	recyclable	recyclables	reusable	vegetable	bait	2254	
20	customer	renewable	efficiency	energy	saving	conservation	652	
31	student	teacher	preschool	academic	kindergarten	youth	855	
28	garland	assoc	association	firefighter	duke	xerox	480	_
50	trench	manhole	ductile	excavation	pipe	grout	1436	
32	canceled	dwelling	suite	ave	tad	alteration	491	
51	vent	combustible	flammable	egress	ceiling	extinguisher	1160	
44	findings	tank	string	carcinogen	lust	sic	255	
17	portfolio	micron	maturity	treasury	yield	investment	538	
48	contributor	filer	officeholder	political	rouge	payee	293	•
5	draft	comment	review	revision	clarify	process	356	_
37	endorsed	endorse	rescue	assistant	analyst	technician	355	<u> </u>
9	trust	revocable	planned	mfr	apportionment	exhibit	361	-
8	imp	assessor	taxpayer	petition	preliminary	determination	91	1
40	amt	invoice	acct	exp	unencumbered	encumbrance	116	•
57	councilman	introduced	alderman	whereas	resolved	councilwoman	615	
11	obesity	sugary	epidemic	drink	calorie	sensible	96	1
15	credit	docket	app	post	download	month	61	1
3	wetland	specie	species	vernal	ecological	riparian	2293	
29	margin	error	disability	speak	employed	language	180	•
43	medicare	payroll	blanket	contractual	undistributed	dept	322	•
42	incumbent	prep	batch	qualifier	analytical	examination	1091	
55	taxable	deed	res	homestead	value	book	87	T.
22	allocation	subtotal	admin	cost	yon	allocate	190	•
25	mitigation	impact	significant	adverse	environmental	measure	217	•
56	savings	neighborhood	village	excise	ltd	matrix	131	•
33	thence	east	south	corner	west	avenue	340	-
7	fugitive	bio	emission	coal	unmitigated	exhaust	773	
18	perm	queue	delay	peak	adj	flt	187	•
54	license	licensee	citation	tow	fee	taxicab	710	
6	race	householder	islander	census	occupied	female	160	•
60	bicycle	bike	pedestrian	route	sidewalk	bicyclist	561	
14	accomplishment	grantee	narrative	outcome	grant	recipient	255	
53	applied	col	dist	occupancy	monoxide	valuation	128	
4	audit	auditor	procedure	timely	implemented	oversight	472	
35	redemption	bond	increment	obligation	proceeds	lease	339	
39	downtown	mixed	retail	waterfront	orient	density	419	
10	grievance	deductible	coinsurance	dependent	employee	copay	583	
38	para	persona	horas	bud	contracted	ante	1334	
36	respondent	compare	figure	trend	appendix	satisfied	696	
45	governmental	asset	actuarial	liability	financial	statement	235	•
41	complainant	allegation	defendant	offender	commander	complaint	1695	
52	homeless	homelessness	affordable	supportive	housing	affordability	394	
58	budget	revenue	adopted	balance	transfer	expenditure	176	•
13	initiative	outreach	strategy	leadership	engagement	focus	502	_
1	absent	preside	authorize	ordained	int	tag	377	-
_59	burglary	robbery	theft	homicide	murder	gunshot	945	
				20				

Table 2: Top words from a structural topic model with 60 topics and FREX scoring. Colors depict partisanship based on coefficient size. White cells are non-significant topics.