

## Summary

Invoice Number: AT-217512561

Date Issued: Jan 11, 2023

**Blockworq.io**

MSU Innovation & Entrepreneurship Sandbox (MINES)  
Level 3, Management & Science University  
Shah Alam 10 40100  
Malaysia

**Billing Contact:**

Aliasgar .  
Blockworq.io  
aliasgar@blockcert.tech

**Technical Contact:**

Aliasgar .  
Blockworq.io  
aliasgar@blockcert.tech

**Total Paid: USD 115.01****Date Paid: Jan 11, 2023**

### OFFICIAL RECEIPT

Invoice Total: USD 115.01

Payment Received: -USD 115.01

**Amount Now Due: USD 0.00**

Credit Card Number: xxxxxxxxxxxx0103

Cardholder's Name: JUMMANA

Thank you for your payment!

For information on our refund policy and other purchasing FAQs, see  
<https://www.atlassian.com/licensing/purchase-licensing>

## Details

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Qty	Product	Unit Price	Adjustment(s)	Total
1	<b>Jira Software (Cloud) Standard 14 Users (Monthly Payments) Renewal</b> <ul style="list-style-type: none"><li>Site Address: msu-itic.atlassian.net</li><li>Support Entitlement Number: SEN-35474626</li><li>Entitlement Number: E-3YH-94Z-U28-VR7</li><li>Licensed To: Blockworq.io</li><li>Billing Period: Dec 27, 2022 - Jan 27, 2023</li></ul>	USD 108.50		USD 108.50
Total Ex. Tax				USD 108.50
Service Tax				USD 6.51
<b>Total Amount Paid</b>				<b>USD 115.01</b>

## Additional Notes

As we work to provide you with an upgraded billing experience, we're making some changes. Entitlement number (EN) is a new ID for your entitlement. As a part of these upgrades, EN will replace SEN as your primary ID. During this transition, you can use SEN or EN as your ID.

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## Licensing & Support

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Support Requests related to licensing or Atlassian software can be initiated at <https://www.atlassian.com/resources/support>.

For support requests related to third party software please contact the third party vendor.

Usage of Atlassian products and services are subject to the Atlassian [Cloud Terms of Service](#), and [Privacy Policy](#).

Usage of third party apps purchased through the Atlassian Marketplace is subject to the Atlassian Marketplace [Terms of Use](#).

Specific details on Atlassian's support policy are available at <https://confluence.atlassian.com/support/atlassian-support-offerings-193299636.html>.

Next steps for JIRA, Confluence, and Marketplace app legacy license holders are available in the [Atlassian licensing FAQ](#).

Software maintenance covers access to any support\* and software product updates for your software license.

After your software maintenance period expires, you will no longer be able to access support or software updates, including security patches. Renewing your software maintenance is done purely at your discretion, and can be renewed in advance of your maintenance period expiration to ensure uninterrupted access to the support services and software and security updates.

You can continue to use your software after the active maintenance period expires. However, do keep in mind that software maintenance renewals commence from the expiration of the last active software maintenance period.

\* Support covers technical service requests for implementation and configuration assistance, upgrade assistance, post-implementation product issues.

A technical service request is defined as assistance with one issue, problem, or question relating to the use or installation of a Atlassian product, regardless of the number of communications required.

Support does not cover the following:

- Development requests, including custom code development or support for third party plugins
- Database integrity or database performance issues, including tuning and optimisation of the database
- Network topology or environment issues
- Application server issues not directly related to the Atlassian product implementation, configuration or operation
- Service requests or issues referred via Atlassian forums