

USER MANUAL

MONAURAL & BINAURAL



StarFonix™

www.startechdistribution.com

Introduction

Thank you for purchasing this product.

Your new headset has been developed using the latest technology designed for comfort and freedom compared with using a standard telephone for making and receiving calls.

READ THE USER GUIDE

This headset is very easy to use and set-up, although to get the best from your new purchase, we recommend you read this User Guide before getting down to any calls.

UNPACKING

Remove your headset from its packaging and ensure that along with this User Guide you have the correct specified accessories.

Retain the packing carton for storage of your unit, and also in the unlikely event that the unit needs to be returned for service or repair.

IMPORTANT

Ensure that all electrical connections (including extension leads and interconnections between pieces of equipment) are properly made and in accordance with the relevant manufacturers instructions.

Do not continue to operate the equipment if you are in any doubt about it working normally, or if it is damaged in any way

- Disconnect from your telephone equipment and consult your dealer.

Do not allow electrical equipment to be exposed to rain or moisture.

Never push anything into holes, slots or any other opening as this could result in fatal electrical shock..

Never guess or take chances with electrical equipment.

Do not open the headset housings as doing so will void your warranty.

WARNING

Telephone headsets are capable of producing high levels of sound. Prolonged exposure to high sound levels can cause damage to hearing.

Headset Features

© 2018 Starfonix™. All Rights Reserved.

This user guide is published by Starfonix™.

The information in this user guide is furnished for informational use only, is subject to change without notice, and should not be construed as a commitment by Starfonix™. Starfonix™ assumes no responsibility or liability for any errors or inaccuracies that may appear in this user guide.

Written and designed by Starfonix™.

DUO AND MONO HEADSET



Adjusting Headset

HOW TO WEAR THE DUO AND MONO HEADSET

Adjust the headband length.

The headband is adjustable in length to fit the size of your head. Push or pull the top section of the headband until the headset fits comfortably.



Wear the headset.

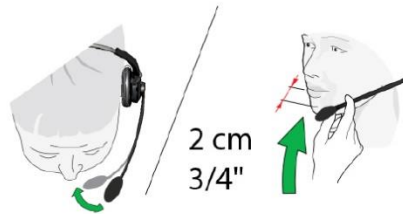
Duo: Position one speaker over each ear with the band going over the top of your head, just as with a traditional pair of headphones.

Mono: Place the headband over your head, with the headset positioned against your preferred ear and the T-bar positioned just above the opposite ear. Adjust the headband for optimal fit on your head.



Position the microphone.

Adjust the microphone by rotating it around the headset and flexing the boom arm until it is positioned less than 2 cm (3/4") from your mouth.



How to rotate the boom arm.

The boom is free to rotate 300° or 360°



How to attach the ear cushion.

Align the ear cushion against the neckband ear plate so that the groove in the ear cushion slips around the ridge of the ear plate. Rotating the cushion will ensure it snaps securely into place (you can remove it as you attach it).

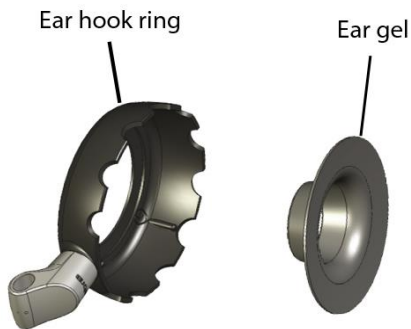


Connecting & Using Headset

HEADBAND ASSEMBLY



EAR HOOK ASSEMBLY



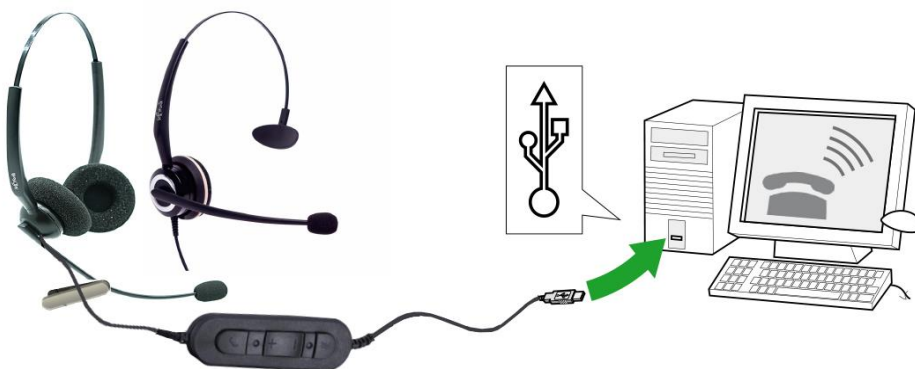
CLOTHING CLIP



HOW TO CONNECT HEADSET TO PC

Plug the headset directly into a free USB port on your PC. Once connected, the headset's mute and hookswitch buttons will be illuminated.

The first time connected, your PC displays a small pop-up message in the task bar to indicate that a new device has been found. You are now ready to use the headset.



Type Of Connection

HOW TO CONNECT HEADSET TO TELEPHONE

Your new headset has been supplied with the industry standard bottom lead (From the quick disconnect to the telephone connector) which will work on the majority of office phones. If you find that when the headset is connected to the phone it is not working as expected then it is very likely all that is required is a different bottom lead with a different pin out termination. Please contact your reseller who should be able to supply one. Please note that an additional charge may be applicable.

Using the Quick Disconnect lead (optional on some models)

Your headset may be equipped with a Quick Disconnect allowing you to walk away from your desk without removing your headset. This is useful for when you need to multi-task.

Before using your headset, ensure the two connectors of the Quick Disconnect lead are joined.

To unplug your headset, grasp either side of the Quick Disconnect and firmly pull apart.



* If your telephone has a headset port, insert the modular plug of the Quick Disconnect coil cord into the headset port.*



Troubleshooting & FAQs

The caller cannot hear you

For clear tube models determine if the tube is positioned correctly. Try various other positions.

To determine if the clear sound tube is clogged, remove the tube and see if the caller can hear you. If they can then the tube is clogged. For a temporary solution, gently rinse warm water through the tube for a minute then manually swing or shake it dry. Make sure the tube is completely dry before reattaching.

For noise cancelling models make sure the boom is facing your mouth and positioned correctly.

Verify that the volume control is properly.

Ensure the phone and lines are operating leads which, if required, would replace the one supplied as standard. If you are experiencing problems with the headset quality please go to our website www.kj-headset.co.kr and click on compatibility section to see if an additional lead is required.

The fit is uncomfortable

For over the ear types, determine if the ear loop is properly positioned on your ear. For over the head types make sure the headband length is correct so the stabilizer bars rest gently above your ear.

Q: I have pairing problems?

A: Make sure that the headset is in pairing mode, indicated by a solid blue light. See the instructions in the user manual of that particular mobile to make sure that the mobile is also in pairing mode.

Q: I cannot hear anything in my headset?

A: Make sure that the headset is selected as audio device on both the computer in the Control Panel and in the application you are using. Or please check that you have not muted the phone or PC.

Q: My computer does not detect the headset?

A: Try to insert the headset in another USB port.

Q: The computer does not automatically assign the headset as the default audio device?

A: You can always select the headset as your default audio device manually.

- Go to the Control Panel on your computer
- Open the menu Sound and Audio devices. When inserted you can select the headset
- Press Apply and then press OK.

If you are using Macintosh – Go to System preferences on your computer. When inserted you can select the headset in the Sound menu under Output and Input.

Notice

Maintenance and service

The headset must be kept clean at all times.

Check the batteries if transmit and receive levels start reducing.

Warranty is 12 months from the date of invoice.

A replacement can be arranged with your supplier if a fault occurs components or workmanship.

Warranty does not cover normal wear and tear, damage, misuse, liquid spillage, Incompatibility, leaking or wrong batteries lightning strikes or other electrical.

Inquiries for Warranty Claim :-

✉ cs@startechdistribution.com

☎ +603 - 7782 8826