TelrraNet Call Billing

No one likes surprises, especially catching you off guard with sky-high phone bills. Presenting you the perfect solution for companies to have detailed information about all your telecommunication usage with comprehensive reports available in hand.

Managing telephone calls and line transactions while keeping your employees in check has never been easier! Talk about the delivery of first-class customer experience!

Improve Customer Satisfaction

Track and monitor all call activities and understand their patterns. With thorough analysis, you can provide high-quality, tailored solutions for your customers and ensure your staff is using the right tone when representing the company.

Manage Employee Productivity

Get a birds-eye view of what's going on across your team in real time. From ongoing calls to employees' availability, all live metrics are in your hand for review to ensure the team works productively.

Reduce Business Cost

Manage telephony expenses with ease by having a clear overview of all call usage. From call costing accounting assurance through bill reconciliation, and multi-rate plan call pricing to the allocation of call expenses by department, division, or cost center, everything is in your control.

Extensive Features For Unique Needs

Streamline your business operations with on the fly report generation. To add, automated email report generation allows customers to receive scheduled reports at a preset interval. You will also receive an email alert on not receiving SMDR.

Access anytime, anywhere

Web browser-based solution that allows users to easily manage from a centralized location. Whether you are working remotely or physically from the office, you can always access the software as long as you have a laptop nearby!

Easy Navigation

User-friendly interface with a minimal learning curve. What's more, it's highly safeguarded with secured access. It is also a proven platform to have worked wonders for companies of all sizes!

Generate reports including

- Detail Outgoing Call Report, Group / Department Call Report, Extension Call Report, Most Longest Call Report, Most Highest Per Call Charge Report, and more

Detailed Summary Report

- Perfect solution for companies that wish to have detailed information on their telephony solutions

Call Pricing & Rating

- Monitor & track employee call usage

Monitoring all call activities

- The ability to track and monitor call activities and lines transactions or usage in their organization

Quick and Secured Access

- Password protected with role-based access control
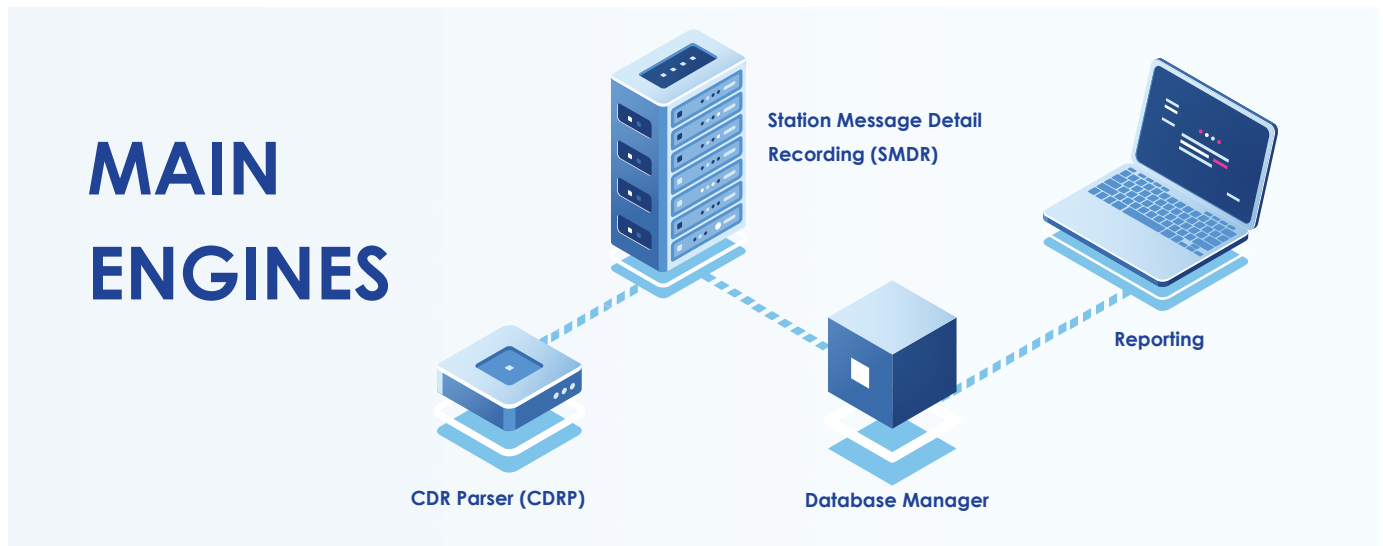
User-Friendliness

- The system is designed with flexibility and user-friendliness in mind to allow non-IT savvy personnel to operate with minimal training

Intuitive web-based interface

- Allow non-IT personnel to operate with minimal training

Secured Investment

- Even when the time has come for you to upgrade your PBX/KTS your investment will still be protected (plugin connectors for other systems)

MAIN ENGINES

Station Message Detail Recording (SMDR)

Reporting

CDR Parser (CDRP)

Database Manager

CDR Parser (CDRP) - Raw Data Capture

- The CDRP engine handles the raw data capture from any 3rd party Supported Telephony Systems (via plugin connector)

Station Message Detail Recording (SMDR) - Data Archive and processing

- The SMDR engine handles the main data archiving and processing of CDR.

Database Manager

- The Database Manager engine allows for management tools such as purging, updates of subscribers, customer, and rate plan management.

Reporting

- Auto Report generation engine and email out to predefined email addresses.

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