

### Interacting in groups

Organizations communicate internally and externally using a variety of processes and protocols. Internally, we tend to communicate with each other using a relaxed style. Be aware that because messages have both internal and external applications, a casual method may cross over into external environments.

### Activity 3-2

#### Current internal and external communication practices

Using a chart similar to the one below, make a list of the ways you communicate both within and outside your organization. What challenges do you have and what works well with either?

Internal communication	External communication
Who do you communicate with? How?	Who do you communicate with? How?
Challenges and successes:	Challenges and successes:

Share your observations in the **Discussion 3-1: Communication Styles and Practices** topic in the Discussions area.