



PROFILE

Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements. Enthusiastic eager to contribute to team success through hard work, attention to detail and excellent organizational skills.

CONTACT

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+40737286542

EMAIL:
zziinnaaro@yahoo.com

DATE OF BIRTH:
03.11.1999

VILCU DESPINA

EDUCATION

UNIVERISTY OF COMMUNICATION AND PUBLIC RELATIONS- SNSPA
October 2018- June 2021

WORK EXPERIENCE

SPARKWARE TECHNOLOGIES – Customer Support

July 2022- Present
Kept a professional attitude at all times
Assisted members with the requested information

SKYWIND - Game Presenter

September 2021– July 2022
Stood behind gaming table to deal appropriate number of cards to each player, verifying all placed bets before starting game.
Promoted customer retention and satisfaction by greeting guests and encouraging fun gameplay environment.

EZUGI – Game Presenter

January 2020- September 2021
Stood behind gaming table to deal appropriate number of cards to each player, verifying all placed bets before starting game.
Promoted customer retention and satisfaction by greeting guests and encouraging fun gameplay environment.

AIESEC ISTANBUL - Volunteer

July 2019- September 2019
Planned and delivered numerous activities and special events for organizations.
Participated in meetings to discuss new opportunities.
Coordinated and managed events and projects for "Women in Power".
Held seminars about women's rights in Turkey

CONCORD COMMUNICATION – Public Relations Agent

March 2019 – July 2019
Monitored social media and online sources for industry trends
Wrote press releases