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Frequently Asked Questions (FAQ)

Quick answers to common questions about Finance Tracker.

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General Questions

What is Finance Tracker?

Finance Tracker is a self-hosted financial transaction management application. It helps you track spending, categorize transactions, and visualize your finances across multiple accounts.

Key features: - Multi-account management - CSV import - Automatic categorization (rules and AI) - Visual workflow builder - Analytics and charts - Map view for geographic spending

Is Finance Tracker free?

Yes! Finance Tracker is free and open source. However:

- **Free:** Core application, all features
- **Free:** Self-hosting on your own server
- **Paid:** AI features require your own API keys (you pay AI providers, not us)
- **Optional:** Cloud hosting costs if using services like Vercel or Railway

No subscription fees, no premium tiers, no paywalls.

How is this different from Mint or YNAB?

| Feature | Finance Tracker | Mint | YNAB |
|--------------------|---------------------------|-------------------|---------------------|
| Privacy | Self-hosted, you own data | Company owns data | Company stores data |
| Bank Sync | Manual import | Automatic | Automatic |
| Cost | Free | Free | \$99/year |
| AI Features | 20+ models | No | No |
| Workflows | Visual builder | No | No |
| Open Source | Yes | No | No |
| Mobile App | Not yet | Yes | Yes |
| Budgeting | Coming soon | Yes | Yes |

Choose Finance Tracker if you want: Privacy, AI features, customization, no cost **Choose alternatives if you need:** Bank sync, native mobile apps, full budgeting

Do I need coding skills to use it?

For using the app: No! The interface is user-friendly and no coding required.

For self-hosting: Some technical knowledge helpful but not required. If you can: - Follow a tutorial - Copy/paste commands - Set up environment variables

You can self-host Finance Tracker. See [SETUP.md](#) for guidance.

Alternative: Use hosting services like Vercel or Railway for easier deployment.

Is my financial data secure?

Yes! Security features include:

- **Self-hosted:** You control where data lives
- **Encrypted passwords:** Bcrypt hashing
- **Secure sessions:** httpOnly cookies
- **Security headers:** XSS, CSRF protection
- **No data sharing:** We never see your data
- **JWT authentication:** Industry-standard

Additional recommendations: - Use strong passwords - Enable HTTPS in production - Keep software updated - Regular database backups

See [SECURITY.md](#) for details.

Getting Started

How do I start using Finance Tracker?

See the Getting Started Guide for a complete walkthrough. Quick version:

1. Create account and verify email
2. Add your bank accounts

3. Import transactions (CSV)
4. Create categories
5. Set up categorization rules
6. View dashboard

Time: ~15 minutes

What do I need to begin?

Minimum requirements: - Web browser (Chrome, Firefox, Safari, Edge) - Email address - Bank statements or transaction data (CSV format)

Optional: - AI API key (for AI categorization) - Multiple accounts to track - Historical transaction data

Can I import my data from other apps?

Depends on the app:

Yes, if you can export to CSV: - Mint (export transactions as CSV) - Personal Capital (export as CSV) - Bank statements (download CSV) - Credit card statements (download CSV) - Excel spreadsheets (save as CSV)

Not directly from: - YNAB (proprietary format) - Quicken (QFX format not supported yet) - QuickBooks (accounting format)

Workaround: Export from those apps to CSV, then import to Finance Tracker.

Features & Functionality

Can Finance Tracker automatically sync with my bank?

Not yet. Currently you must: - Download CSV from your bank's website - Import CSV to Finance Tracker

Why no automatic sync? - Bank integrations require partnerships - Privacy trade-off (give access to bank credentials) - Self-hosted apps can't easily use services like Plaid

Future: Bank integration (Plaid) is on the roadmap.

Does it work on mobile phones?

Yes, but no native app yet.

- **Responsive design:** Works in mobile browsers
- **Can use on phone:** Access from Safari, Chrome, etc.
- **No app store app:** Not in iOS/Android app stores
- **No native features:** No camera for receipts, no offline mode

Workaround: Add to home screen from browser for app-like experience.

Future: Native mobile apps planned for v1.0.

Can multiple people use the same account?

Not yet. Current limitations:

- One user per account
- Cannot share with partner/spouse
- No collaboration features
- No multi-user permissions

Workarounds: - One person manages, exports reports to share - Create separate accounts (not ideal)

Future: Shared accounts coming in v0.2.

Can I set budgets?

Not yet. Current capabilities:

- View spending by category
- Track trends over time
- Compare month-to-month
- Set budget limits
- Get budget alerts
- Track budget vs. actual

Workaround: Use category spending as informal budget tracking.

Future: Full budget management coming in v0.4.

Does it track investments?

No. Finance Tracker focuses on cash flow transactions (income and expenses), not:

- Stock portfolios
- Crypto holdings
- Investment returns
- Market data

What it can do: - Track investment account transfers - Record dividends as income - Log investment purchases as expenses

Use a dedicated investment app for portfolio tracking.

Data & Privacy

Where is my data stored?

Self-hosted version: - On your server/computer - In your PostgreSQL database - You control 100%

Cloud-hosted (Vercel/Railway): - On your hosting provider's servers - Still your database - You control access

We never see your data. Finance Tracker is open source and self-hosted.

Can you see my financial data?

No!

- Finance Tracker is self-hosted
- Data lives on YOUR server
- We have zero access
- No analytics tracking
- No data collection

Your data never leaves your control.

What happens if I lose my password?

Current situation:

- Email password reset link is sent
- Click link to set new password
- Requires access to your email

If email is also lost: - No recovery possible - Would need database admin access - This is a security feature (no backdoor)

Best practice: Use a password manager!

Can I delete my account and data?

Yes! You have full control:

Self-hosted: - Delete your user account from UI (Settings) - Or drop database tables directly - Or delete entire database

Data deletion is permanent - no recovery.

Best practice: Export data before deletion.

Importing & Exporting

What CSV format is required?

Required columns: - Date (in any common format) - Amount (number, can have \$ or commas) - Description (transaction text)

Optional columns: - Type (Income/Expense/Credit/Debit) - Category - Location - Notes

Auto-detection: Finance Tracker intelligently detects column names like: - Date: "Date", "Transaction Date", "Posted Date" - Amount: "Amount", "Value", "Total" - Description: "Description", "Memo", "Merchant"

See Features: CSV Import for details.

My bank's CSV format is weird. Will it work?

Probably! Finance Tracker supports many formats:

Common formats: - Standard CSV from major banks - Credit card statements - PayPal exports - Venmo exports

Not supported: - PDF statements (convert to CSV first) - OFX/QFX files (Quicken format) - Excel files with formulas - Multi-sheet Excel files

Workaround: - Open in Excel/Google Sheets - Clean up format - Export as simple CSV - Import to Finance Tracker

Can I export my data?

Current export options: - PDF reports (with filters and charts)

Not yet available: - CSV export of categorized transactions - Excel export - JSON export - Integrations with other tools

Workaround: Access your PostgreSQL database directly for full data export.

Future: More export formats coming.

How often should I import transactions?

Recommended frequency:

- **Monthly:** Most common, good for casual tracking
- **Weekly:** Better for tight budget monitoring
- **After major purchases:** For real-time tracking
- **Quarterly:** Minimum for tax purposes

More frequent = better insights, but balance with convenience.

Categorization

How does automatic categorization work?

Two methods:

1. Rules-Based (fast, free): - You create rules - “If description contains X, categorize as Y” - Can match patterns, amounts, dates - Processed instantly

2. AI-Based (smart, costs money): - Uses machine learning models - Understands context and variations - Handles edge cases - Requires API key

Best approach: Combine both! Use rules for known patterns, AI for everything else.

See Workflows Guide for details.

Can AI categorize without me creating rules?

Yes! AI can categorize with zero setup:

1. Configure AI node in workflow

2. Provide list of your categories
3. Write a prompt like: “Categorize based on merchant name”
4. AI handles the rest

Example: - “STARBUCKS” → Coffee (AI figured it out) - “WHOLE FOODS” → Groceries (AI knows it’s a store) - “SHELL GAS” → Transportation (AI understands)

Benefit: Works immediately, no rule creation needed.

Downside: Costs money per transaction (usually pennies).

Which AI model should I use?

Quick guide:

| Model | Best For | Speed | Cost | Accuracy |
|----------------|-----------------------|-----------|-----------|----------|
| GPT-3.5 | General use | Fast | Cheap | |
| GPT-4 | High accuracy | Slow | Expensive | |
| Claude | Context understanding | Fast | Medium | |
| Gemini | Pattern recognition | Very fast | Cheap | |
| Llama | Free option | Very fast | Free! | |

Recommendation: - **Starting out:** Llama (free via Groq) - **Best value:** GPT-3.5 Turbo - **Highest quality:** Claude Sonnet - **Maximum accuracy:** GPT-4

How accurate is AI categorization?

Typical accuracy: - 85-95% correct on first try - Improves with better prompts - Better models = higher accuracy - Context helps (amount, date, etc.)

Factors affecting accuracy: - Clear merchant names: High accuracy - Vague descriptions: Medium accuracy - Cryptic codes: Low accuracy

Example: - “STARBUCKS #12345”: 99% accurate → Coffee - “SQ* COFFEE SHOP”: 90% accurate → Coffee - “TRN*123456789”: 40% accurate → Unknown

Tip: Use AI for clear transactions, review unclear ones manually.

Can I change categories after they’re assigned?

Yes! Categorization is never permanent:

1. Find the transaction
2. Click Edit
3. Change category
4. Save

Bulk re-categorization: - Filter transactions - Select multiple - Change category for all - (Feature coming soon)

Workflows

What are workflows and do I need them?

Workflows are visual representations of your categorization logic.

You DON'T need workflows if: - Simple categorization needs - Few categories (< 10) - Happy with basic rules

You NEED workflows if: - Complex logic (if this, then that) - Combining AI and rules - Different handling for different amounts - Want output actions (webhooks, emails)

See Workflows Guide for complete explanation.

Can I have multiple workflows?

No, only one workflow can be active at a time.

Why? - Prevents conflicting logic - Simpler to understand - Clearer which workflow categorized what

Workaround: Design one comprehensive workflow with branches.

Future: May support multiple workflows with priority ordering.

Do workflows cost money?

Workflows themselves: Free

AI nodes in workflows: Cost money (you pay AI provider)

Rules nodes in workflows: Free

Example costs: - Workflow with only rules: \$0 - Workflow with AI for 100 transactions: ~\$0.20 (GPT-3.5)
- Workflow with AI for 100 transactions: \$0 (Llama via Groq)

Technical Questions

What technology is Finance Tracker built with?

Tech stack: - **Frontend:** Next.js 16, React 19, TypeScript - **Backend:** Next.js API routes - **Database:** PostgreSQL with Prisma ORM - **UI:** Tailwind CSS, shadcn/ui - **AI:** Vercel AI SDK - **Auth:** JWT with jose

Why Next.js? Full-stack framework, great DX, easy deployment.

Can I self-host Finance Tracker?

Yes! That's the intended use case.

Requirements: - Node.js 18+ - PostgreSQL database - pnpm or npm - Basic technical knowledge

See SETUP.md for complete setup guide.

Can I modify the code?

Yes! Finance Tracker is open source (MIT License).

You can: - Modify for personal use - Add features - Fix bugs - Customize UI - Fork the project

We welcome: - Bug reports - Feature requests - Pull requests - Documentation improvements

See CONTRIBUTING.md for guidelines.

What browsers are supported?

Fully supported: - Chrome/Edge (Chromium) - latest - Firefox - latest - Safari - latest

Probably works: - Older browser versions (may have issues)

Not supported: - Internet Explorer (please upgrade!)

Does it work offline?

No, Finance Tracker requires internet connection:

- Needs database connection
- AI features require API calls
- Web-based application

Future: Progressive Web App (PWA) with offline mode is planned.

Pricing & Cost

How much does Finance Tracker cost?

Application: \$0 (free and open source)

Additional costs you may incur:

1. **Hosting** (if using cloud):
 - Vercel: Free tier available
 - Railway: \$5/month minimum
 - Or self-host for free
2. **Database** (if using managed):
 - Neon: Free tier available
 - Supabase: Free tier available
 - Or self-host PostgreSQL for free
3. **AI features** (if using):
 - OpenAI API: Pay per use (~\$0.002-\$0.01 per transaction)
 - Anthropic API: Pay per use
 - Groq (Llama): FREE!

Realistic monthly cost: - **\$0:** Self-hosted, no AI - **\$0-5:** Cloud-hosted free tiers, Llama for AI - **\$5-15:** Paid hosting, occasional AI use - **\$50+:** Heavy AI use with premium models

Are there any premium features?

No! All features are free. No: - Paid tiers - Feature paywalls - Subscription fees - “Pro” version - Locked features

Everything is free and open source.

Troubleshooting

Transactions not importing

Common causes:

1. **Wrong CSV format**
 - Solution: Check required columns (date, amount, description)
2. **Large file**
 - Solution: Split into smaller files (< 5,000 rows)
3. **Special characters**
 - Solution: Open in Excel, save as clean CSV
4. **Wrong encoding**
 - Solution: Save CSV as UTF-8

See Getting Started: Import for details.

Rules not working

Check these:

1. **Rule pattern matches exactly**
 - Example: “Starbucks” won’t match “STARBUCKS”
 - Solution: Use case-insensitive matching or “STARBUCKS|Starbucks”
 2. **Rule priority**
 - Lower priority rules may not run
 - Solution: Increase priority number
 3. **Rule is inactive**
 - Check “Active” toggle is on
 4. **Rule conflict**
 - Multiple rules match same transaction
 - Solution: Adjust priorities or patterns
-

Dashboard shows no data

Possible causes:

1. **No transactions** in selected date range
 - Solution: Expand date range
 2. **No categorized transactions**
 - Solution: Categorize some transactions
 3. **Wrong filters** applied
 - Solution: Clear filters
 4. **Browser cache**
 - Solution: Hard refresh (Ctrl+F5 or Cmd+Shift+R)
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Forgot my password

1. Click “Forgot Password” on login page
2. Enter your email
3. Check email for reset link
4. Click link and set new password

No email received? - Check spam folder - Verify email address correct - Check server email configuration

Map view not showing transactions

Requirements for map view: - Transactions must have latitude/longitude data - Usually from CSV import with location columns - Manually added transactions won’t have location unless you add it

If locations exist but not showing: - Check date filter - Try hard refresh browser - Clear category filter

Still Have Questions?

Documentation

- Getting Started Guide
- Features Overview
- Use Cases & Examples
- Workflows Guide
- User Stories
- Limitations

Get Help

- Search existing GitHub Issues
- Join GitHub Discussions
- Report bugs on GitHub
- Email: support@example.com (if configured)

Contribute

- Star the project on GitHub
 - Report bugs
 - Suggest features
 - Submit pull requests
 - Improve documentation
-

Didn’t find your answer? Ask on GitHub Discussions - we’re happy to help!