

PHUONG (DESTINY) NGUYEN

FULL STACK DEVELOPER

TECHNICAL SKILLS

- Programming Languages: Python, Java, SQL, HTML, CSS, C++, C#, Javascript
- Frameworks: Django, Bootstrap, SQLite3, Matplotlib, Pagination, Flask
- Concepts: Data Structures, Algorithms, SDLC, and Software Engineering Processes

EDUCATION

Full Stack Developer - Python Black Belt
(Graduated in July 2021)
Coding Dojo Bootcamp (Bellevue, WA)

Bachelor of Arts, Business Administration –
Finance, Management (Graduated in June
2016)
University of Washington Bothell (Bothell,
WA)

CONTACT DETAILS

✉ ncpd1225@gmail.com

☎ (206) 455-3408

🐙 destinyng

in destinyng

PROJECTS

Subscription Tracker (Python):

- Uses Django to help organize and list users' subscriptions for easier tracking of renewable fees
- Uses a login and registration system to help maintain website security
- Allows CRUD operations to help users keep track of their subscriptions.
- Uses Matplotlib to make graphs that uses the prices and due dates of each subscription
- Uses Pagination to allow better readability of subscriptions

Quote App (Python):

- A website designed using Django and Bootstrap to allow the user to do CRUD operations on famous quotes.
- Signed-in users can interact with other users' quotes to add to their own list of favorite quotes, or remove quotes

DictForYou.com (Python):

- A dictionary website that lets everyone search for and store words
- Uses WordsAPI to get data for definitions, synonyms, antonyms
- Uses JSON to format data for readability and ease of use

WORK EXPERIENCE

Relationship Manager

(December '20 -June '21)

Bank of America – Shoreline, WA

- Built strong relationships with teammates, clients, business partners and specialists by having 20 long-term relationship clients in the first pay period month.
- Conducted outbound and inbound client engagement activities, while adhering to call monitoring policies.
- Participated in weekly proactive planning sessions for client engagement activities and drive sales-related topics.
- Sold financial products like credit cards, CDs, IRAs, small business loans and open deposit accounts.
- Quoted rates, terms and programs for loan customers.

Assistant Manager in Service Experience

(July '15 -December '20)

Nordstrom Rack – Kirkland, WA

- Guided a team with 15 employees to ensure the team is engaged positively and to ensure customer satisfaction
- Set goals for employees each day for rewarding e-receipts
- Hired and trained new employees for the holiday season.
- Empowered those in service experience with the confidence and tools to improve customer experience, especially in challenging transactions.
- Successful rollouts of N-Seam, Return Hub, Store Operation Model and the Nordy Club.