

Hlaing Min Oo

IT SPECIALIST



About Me

Energetic and passionate IT professional with 3 years of experience in a fast-paced tech environment. Adept at troubleshooting software and hardware issues, managing small to medium-sized projects, and providing top-notch support to end-users. Holds a track record of improving system performance and user satisfaction through efficient problem resolution and proactive system upgrades. Eager to contribute to a dynamic team with innovative solutions and continue professional development in the ever-evolving field of technology

Education

Diploma In Information Technology

National Management Degree Colledge

2016 – 2017

Skill

UI/UX Design



Front-end Development



Software QA/QC



Software QA/QC



Experience

Techace Computer & Gaming | Nov 2020 – May 2022

Computer Technician

- Diagnosed and repaired computer hardware and software issues.
- Assembled and configured custom-built gaming PCs.
- Performed system maintenance, updates, and virus removal.
- Provided technical support for gaming peripherals and accessories.
- Assisted customers with troubleshooting and product recommendations

CGM Golden Land Co., Ltd | April 2023 – May 2024

Junior Network Admin

- Managed and monitored network infrastructure using Ruijie and FortiGate devices to ensure optimal performance.
- Configured and maintained routers, switches, and firewalls for secure and reliable connectivity.
- Diagnosed and resolved network issues, minimizing downtime.
- Managed and repaired IT devices, including hardware and peripherals, to support business operations.
- Implemented network security measures to safeguard company data and systems.
- Provided technical support to team members for network and IT-related concerns.

CONTACT



+959-76890-8422



dev.hlaingminoo@gmail.com



Dawbon Tsp, Yangon.



hmoporfolio.vercel.app