VHonor Services Private Limited

Quality Management System (QMS)   **VHS/QMS/05/2018/0108**

Proposal for ISO 9001:2015 - QMS Certification

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Proposal for Certification of Quality Management System (QMS).

A Quality Management System (QMS) such as ISO 9001 provides a management framework that gives you the necessary controls to address risks and monitor and measure performance in your business. It can also help you to enhance your image and reputation and enable you to look for improvements through internal and external communications. It provides a commitment to achieving improved sustainability performance and legal compliance and will help to embed sustainability within the Company's operations. The guiding principle of a QMS is "continual environmental improvement" based on a plan- do – check – act model.

Quality management systems are relevant to all organizations whether large or small, public or private, manufacturing or service. It can be applied to a single department right up to a large multinational. However, the best returns come from companies prepared to implement it throughout their organization rather than particular sites, departments or divisions.

There are a number of drivers for Certification. These are:

· To provide assurance of quality performance to key stakeholders, in particular enhancing the Companies reputation and promoting sustainability in the system.

· To formalise the overall approach to quality management and help meet many of the specific aims of the Company's sustainability objectives.

· To provide a systematic approach to quality management that engages the Company at all levels.

· To audit and provide assurance of the Company's compliance with quality legislation and regulation.

The QMS standards followed and developed by us is ISO 9001 – the internationally recognised standard.This is the most widely recognised and adopted standard around the World. More than 230,000 organisations have been certified worldwide. The standard is well established and has a good reputation.

Good quality performance is encouraged and facilitated by adoption of a QMS. In order to be effective, a QMS requires at least one member of staff, called Management Representative (MR) to coordinate, operate, maintain and further facilitate its development.

ISO 9001 Benefits

About Us

VHonor Services Pvt. Ltd. has been incorporated under the company's act 1956 and is registered with Registrar of Companies (ROC) of NCT of New Delhi and Haryana. It's **Corporate Identity No. (CIN) is U74999DL2018PTC333527** and **Permanent Account No. (PAN) is AAGCV4140B**.

We are a Management Systems and consulting firm , providing Product Assessment ,Certification Auditing and quality assurance certifications for the companies. Our major focus during the certification lies on ethical measurement, analysis and improvement. Assisted by a team of experienced personnel, we aim at building a company's future through profitable operations, innovations and new business opportunities. These services are offered to various clients who are involved in health care, manufacturing & engineering, construction, Education, I.T and other Industry Verticals.

We are engaged in consulting companies / organizations for different kind of ISO Certifications according to industry and company profile. Our hardcore efforts have made us a benchmark company in the market.

We follow an appropriate methodology for certification through reliable techniques. From our end, we put a very dedicated, systematic and quantifiable approach to quality standards. We provide assurance to satisfy quality requirements and get more enhancements in terms of client satisfaction in supplier customer relationships. Through our services, we make sure that a company's system has been adequately defined and corrective action systems are fully functional and developed.

Our Aim

Our aim is to provide Quality Assurance Certification Assessment. We are one of the prominent names in preparing an Organization for different kinds of ISO Certificates according to industry and company profile. All our services are offered on account of complete legal authenticity and reliability.

Our Methodology

We follow a systematic approach while issuing any certificate. From understanding the requirement to looking at the authenticity, we speculate each aspect. Following are some of the essentials of our methodology:

- · Understanding Client's industry & nature of business

- · Clearance with the legal documentation and required paper work

- · Monitoring processes ensuring they are as per norms

- · Maintenance of adequate records

- · Appropriate and corrective action wherever necessary

- · Rigorous company review and auditing process

- · Regularly reviewing individual processes

- · Facilitating continual improvement and Trainings

ISO 9001 QMS Development Proposal

Executive Summary

VHonor Services applies to develop and implement a ISO 9001 compliant Quality Management System (QMS). VHonor has knowledge and expertise to assist Client in obtaining such a QMS.

Certification Body: JAS-ANZ Accredited Certification Body.

Why VHonor

We believe that **VHonor** is the best choice for your Organization because:

- • Our Auditors have long experience in the Audit and Trainings of QMS in various industries;

- • Our associates worked with numerous registrars and are familiar with general requirements and expectations of Certification Bodies of different calibers. Our documentation was developed based on the audits and analysis of QMSs of various companies in various industries

- • We focus on the optimization of documentation systems that result in smaller number of procedures. This makes it easier for your personnel to follow established documents.

Deliverables

1. Present System Study, GAP Analysis, Development of Quality Manual and Procedures, Conduct Internal Audit and Management Review Meeting, ISO Team Training. Audit the QMS to satisfy requirements of the above standard and reflect Client's organization and business practices.

2. Conduct Review of Quality Manual and Quality Policy in order to ensure it meet requirements of the above standard and Client's operation.

3. Review the Procedures and Forms supporting Client's Quality Manual.

4. Provide Client with a Copy of International Standard – ISO 9001:2008, Quality Management System-Requirements.

Benefits of ISO 9001 Certification

- Well defined and documented procedures improve the consistency of output.

- Quality is constantly measured

- Procedures ensure corrective action is taken whenever defects occur.

- Defect rates decrease

- Defects are caught earlier and are corrected at a lower cost.

- Defining procedures identifies current practices that are obsolete or inefficient.

- Documented procedures are easier for new employees to follow.

- Organizations retain or increase market share, increasing sales or revenues.

- You will have consistent, repeatable processes and a common system.

- You will have fewer problems with failures in service or product quality.

- Your people know what to do and how you want it done.

- You will have more business, because you can sell to new markets or having the endorsement will distinguish you in the marketplace.

- You'll know more quickly if things are going wrong, and where; you stop spending money or wasting time on the same old problems. Many problems will disappear because you know how to prevent them; if they do come up, you'll know how to fix them faster.

- Better management control and reporting - which means that you know how your business is doing.

Steps to Certification

- Gain awareness - Learn about the applicable standard

- Develop understanding - Learn the meaning of each element

- Analyze the present system - Perform internal audits

- Modify the present system - Make any required changes

- Document the system - Describe the system in writing (as required) with manuals, procedures, instructions, and the means to fit the needs of your organization

- Apply for certification - Select a registrar. Consider knowledge, experience and personal traits

- Review documents - Registrar reviews policies, procedures, work instructions, forms, etc.

- Pre-assess the system - Conduct a "mini-audit" of the system to identify major obstacles

- Assess the system - Audit the complete system to measure understanding, documentation, implementation, and effectiveness

- Make required improvements - Correct nonconformities found during the audit

- Obtain certification - Announce your special status to the world

- Maintain/Improve the system. - Implement continual improvement through surveillance and improvement, followed by more surveillance and improvement