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Consumer Resource Center

Information and resources to educate and protect consumers, promote economic inclusion, and connect people with financial resources in their communities.



Submit a Complaint or Request Help

Submit a question, deposit insurance coverage inquiry, or complaint against an FDIC-insured institution



FDIC Knowledge Center

Search and view our center of Frequently Asked Questions



Contacting the FDIC

Need help? Call our support center, or go online to submit a request, file a complaint or inquiry, and review commonly asked questions.



Protecting Consumers From Financial Harm

Access free financial education materials, newsworthy articles, opportunities to #GetBanked, and tools to find a bank or calculate your deposit insurance.



Connecting Communities to Financial Resources

Take a look at the upcoming FDIC community events, our strategy to connect you with local partners, and resources available in your community.

Protecting Consumers

The FDIC offers a wide range of resources and tools to help protect consumers from financial harm by providing financial education and resources in their communities.

[Free Tax Preparation for Taxpayers Who Qualify](#)

The IRS Volunteer Income Tax Assistance (VITA) and the Tax Counseling for the Elderly (TCE) programs offer free tax help for taxpayers who qualify.

[Get Banked!](#)

Learn how to open an account at an FDIC-Insured bank.

[Bank Find](#)

Locate FDIC-insured banking institutions.

[Consumer Assistance Topics](#)

Explore key banking topics and learn how to protect yourself from fraud.

[Deposit Insurance](#)

Learn about your coverage and why deposit insurance is beneficial.

[Electronic Deposit Insurance Estimator \(EDIE\)](#)

Calculate the insurance coverage for your personal or business accounts.

[FDIC Consumer News](#)

This monthly publication offers



[Podcasts](#)

Audio shows that aim to help with personal finances, consumer protection, or banking history.

[Other Regulators and Organizations](#)

Federal, state, and non-government agencies that work to regulate banks or oversee financial markets.

[Subscribe to FDIC Publications](#)

Sign up to receive FDIC consumer publications via email.

practical guidance on using financial services smartly and safely.

[FDIC Tips on Appraisal Bias and Valuation](#)

Consumers may have options to challenge or appeal the appraisal or evaluation and provide data if they suspect that the valuation is not accurate.

[Money Smart – A Financial Education Program](#)

The FDIC program that helps you grow your financial knowledge and teach others about finances.

Connecting Communities

The FDIC encourages engagement at the local level to connect people with partners and resources in their communities.

[Alliance for Economic Inclusion](#)

These coalitions work to promote the widespread availability and use of safe, affordable, and sustainable financial products.

[Community Affairs Events](#)

The FDIC hosts meetings with banks, community groups, and educational organizations to support financial capability and inclusion.

[Community Affairs Program and Contacts](#)



[Youth Banking Resource Center](#)

Collaboration between schools and banks introduce young people to financial education and services at an early age.

[Youth Employment Resource Center](#)

Learn about resources that support financial education and access to safe, affordable insured accounts for youth

FDIC staff across the country are available to answer questions or address concerns.

participating in employment programs.

Economic Inclusion

The FDIC is committed to ensuring that all Americans have access to affordable and sustainable products and services from insured depository institutions. Our work is guided by this [Economic Inclusion Strategic Plan \(PDF\)](#). Learn more about FDIC’s [economic inclusion resources here](#).

Small Business Topics

Small business ownership can help individuals and families nationwide achieve financial stability and build long-term wealth.

Featured



CURRENT
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NEWS

**Bank
Impersonation
Scams**



EDUCATION

**Money
Smart**



ECONOMIC
INCLUSION

**Advisory
Committee
on
Economic
Inclusion**

and Fake
Banks

(ComE-
IN)
Meeting

FDIC Calendar

June 25, 2025

Nevada Housing & Investing in
Rural Prosperity Forum

June 25, 2025

FDIC Money Smart
Homeownership Resources

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